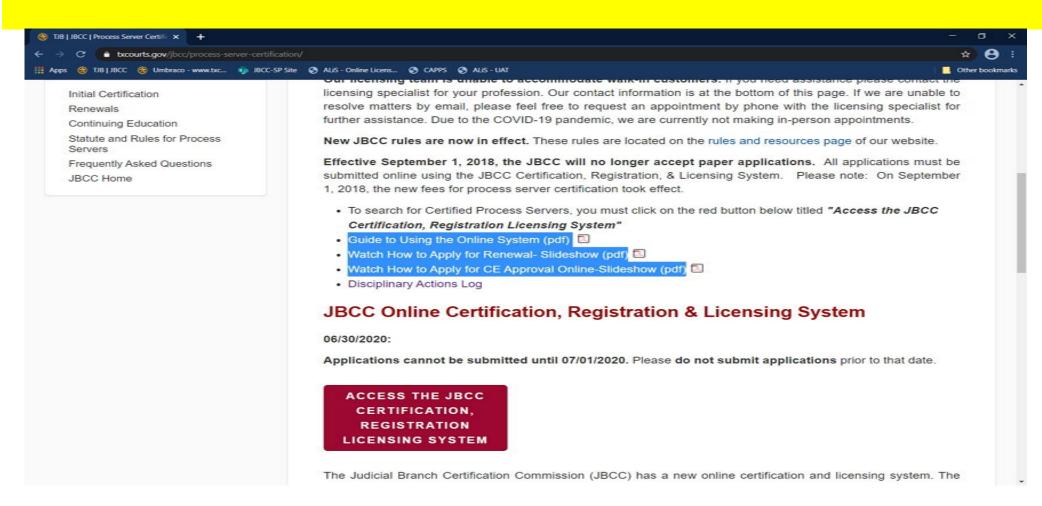
APPLYING FOR RENEWAL IN THE ONLINE SYSTEM

The screen prints below reflect how to renew your certification in the online system. The continuing education screens are following the instructions in section VIII of our pdf Guide to Using the Online System on the home page of our website.

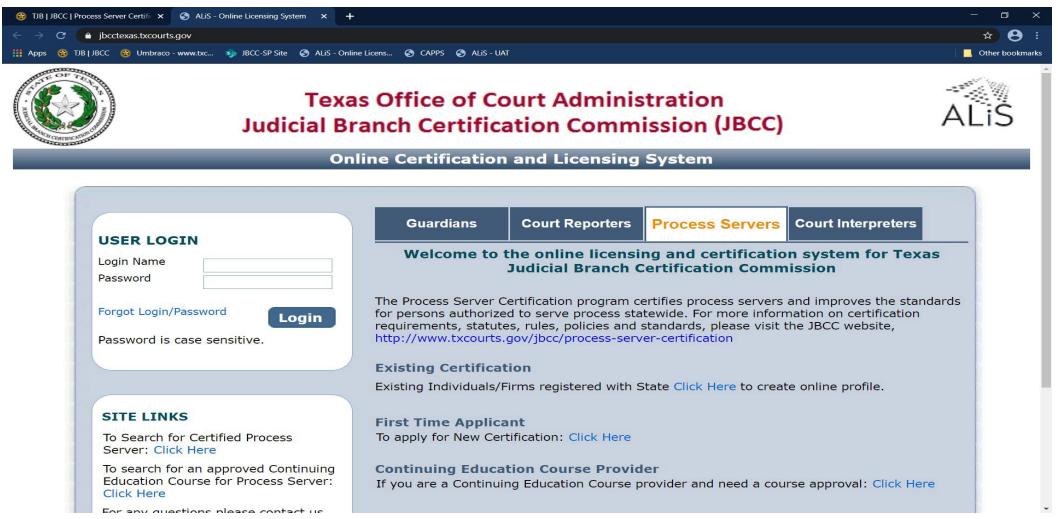
* Go to your program's home page

Note: you'll see the pdf Guide to Using the Online System, and other slide shows as well. (See highlighted bulleted section on screen print below)

* Click on the big, red button to "Access the JBCC Certification, Registration Licensing System"



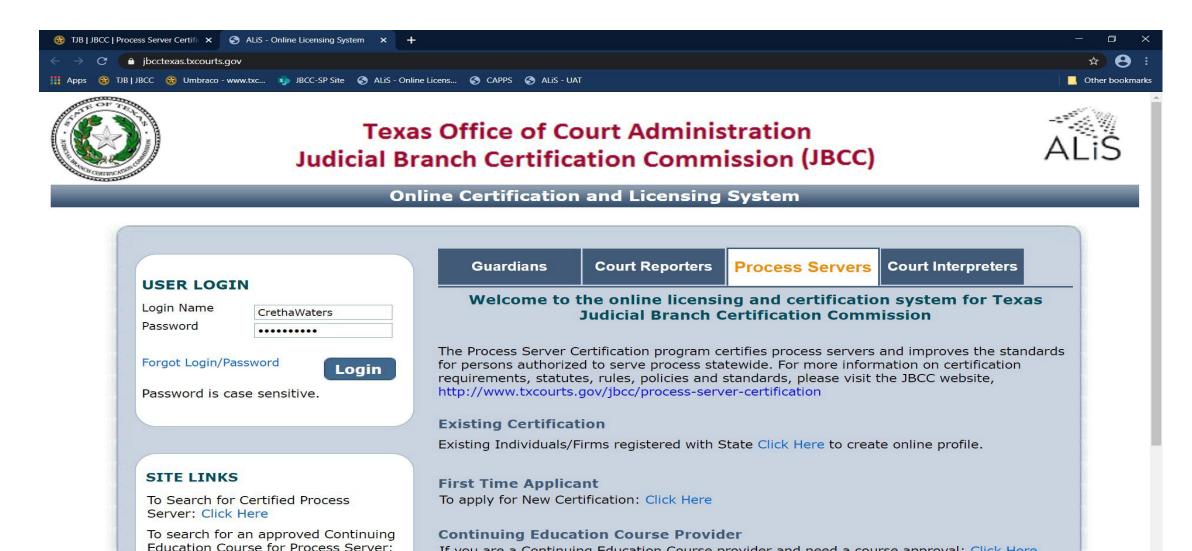
In the System, click the tab for your program (i.e., court reporters, guardians, court interpreters, or process servers).



Enter your Login Name and Password, then click "Login"

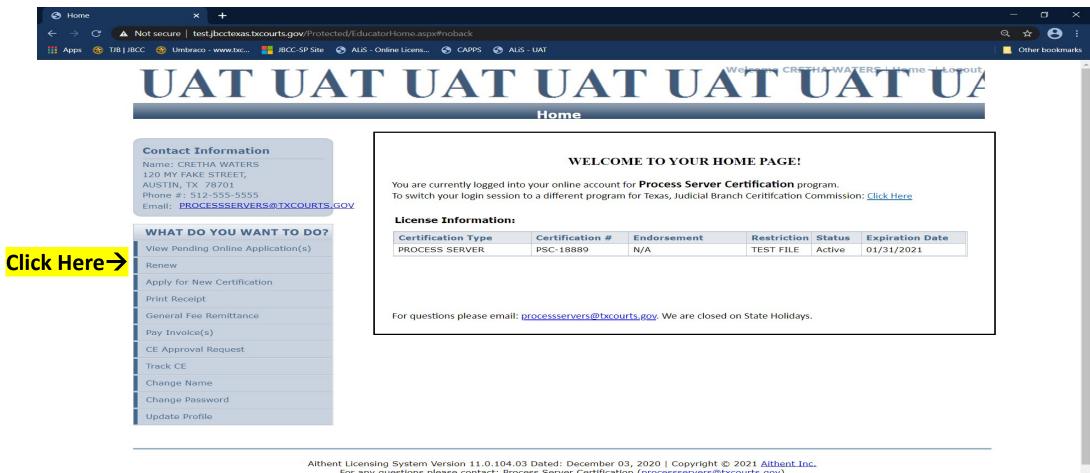
Click Here

For any questions please contact us

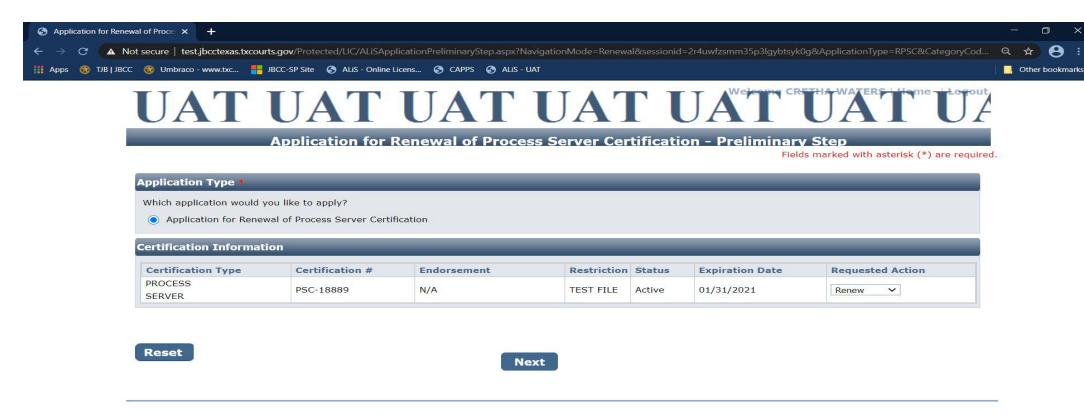


If you are a Continuing Education Course provider and need a course approval: Click Here

How to Apply to Renew:
On your Home Page, click the Renew link on the What Do You Want to Do menu of your home page (as shown below).



Click **Next** on the screen below:



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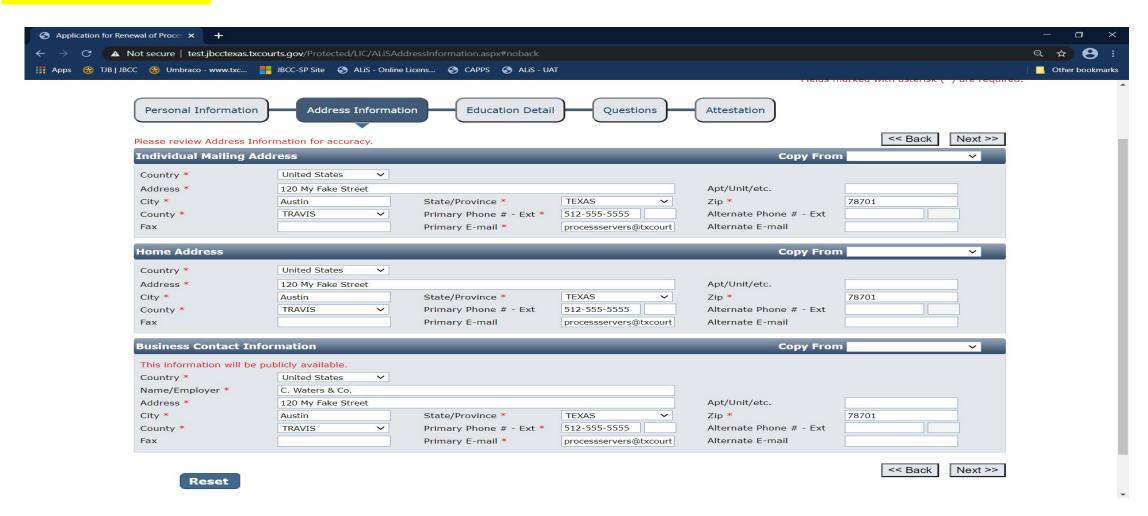
Personal Information tab: click Next on the screen below:

(Note: You cannot change name or DOB on this page, only staff can do that.)

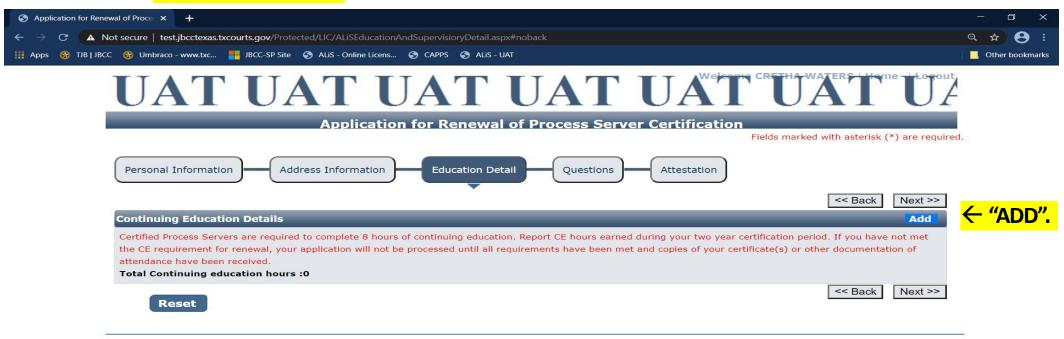
♠ Application for Renewal of Proce x +	– o ×
← → C A Not secure test.jbcctexas.txcourts.gov/Protected/LIC/InitialPersonalInformation.aspx#noback	Q & B :
## Apps 😵 TJB JBCC 🔞 Umbraco - www.txc 🚦 JBCC-SP Site 🔇 ALiS - Online Licens 🔇 CAPPS 🔇 ALiS - UAT	Other bookmarks
UAT UAT UAT UAT UAT UAT UAT UAT	1
Application for Renewal of Process Server Certification	
Fields marked with asterisk (*) are require	d.
Personal Information	
Please review Information for accuracy. Next >>	
Personal Information	
Last Name * WATERS First Name * CRETHA Middle Name WATERS Suffix DOB * 09/27/1965 Gender Other	
Reset Next >>	_

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Address Information tab: Update information, then click Next on the screen below:

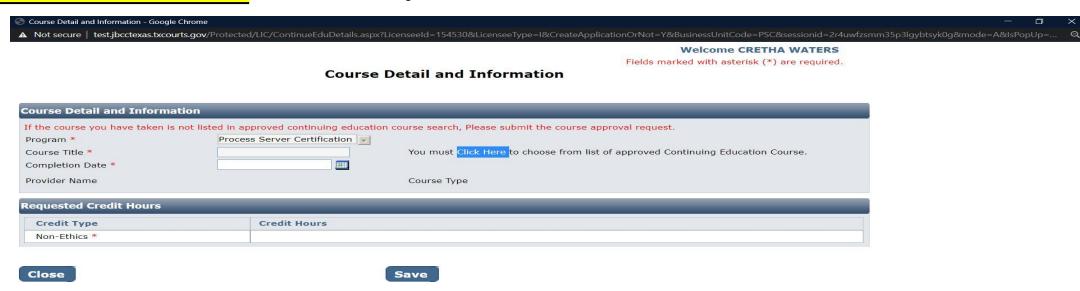


Education Detail tab. To enter CE courses & upload CE certificates click "**Add**" on the screen below:



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You'll be taken to the **Course Detail and Information** page (as shown below). On this page, click on this screen, click the **'Click Here'** link to locate your course(s):



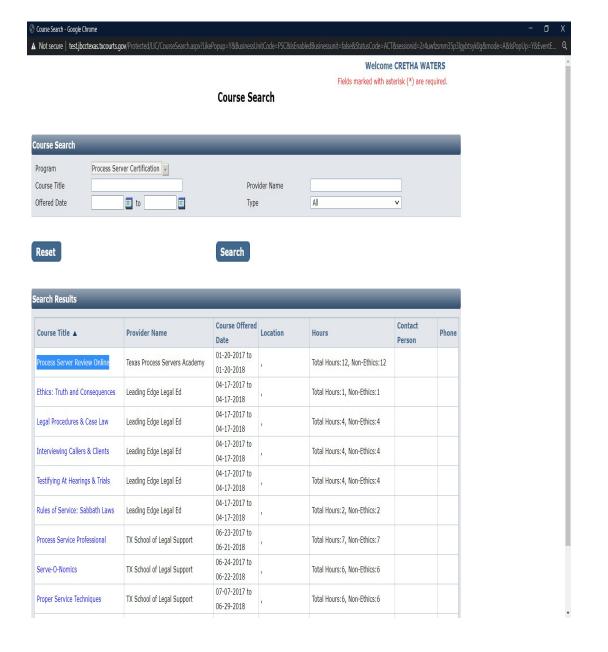
Search Tips:

- * Search by Course name.
- * Search by Provider name.
- * Search by partial course name:

For example, enter just the first word (or two) of the course title in the **Course Title** field. **Leave all other fields blank** and hit **Search**.

Do not report each individual session you participated in for a seminar. Only report the seminar itself. If you attended "Disney's 2020 Annual Seminar", you search for that seminar (i.e., course), not each session within that seminar.

When you find your course, **click on the name of it** (which is hyperlinked) **to select it.**



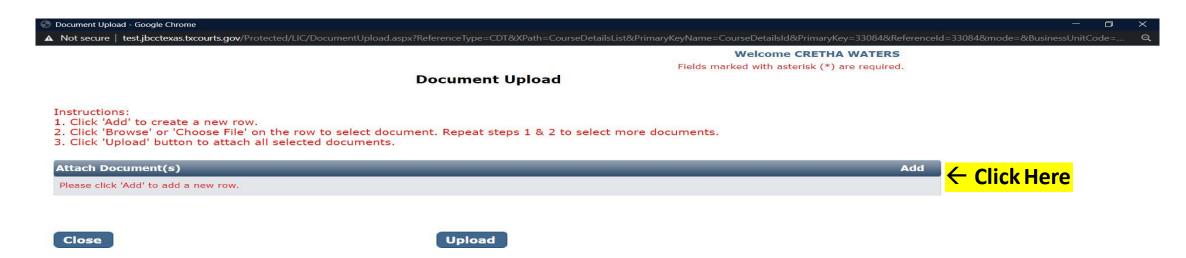
The course you selected will now show up on your **Course Detail and Information** page (as shown below). On this page, you'd just enter the date you completed the course and click **Save**. (Note: the system will automatically reflect the number of hours approved for the course. Uploading your CE certificates will show us how many hours you obtained for the course).



You will now see the course has been added to your Continuing Education Details. To upload your certificate, click Course Certificate (o). To get to the Document Upload page.



Follow the instructions on this page to upload the CE certificate from your device to your online application. Click "Add"



Follow the instructions on this page to upload the CE certificate from your device to your online application. Click "Choose File" or "Browse"



Follow the instructions on this page to upload the CE certificate from your device to your online application. Click "Upload"

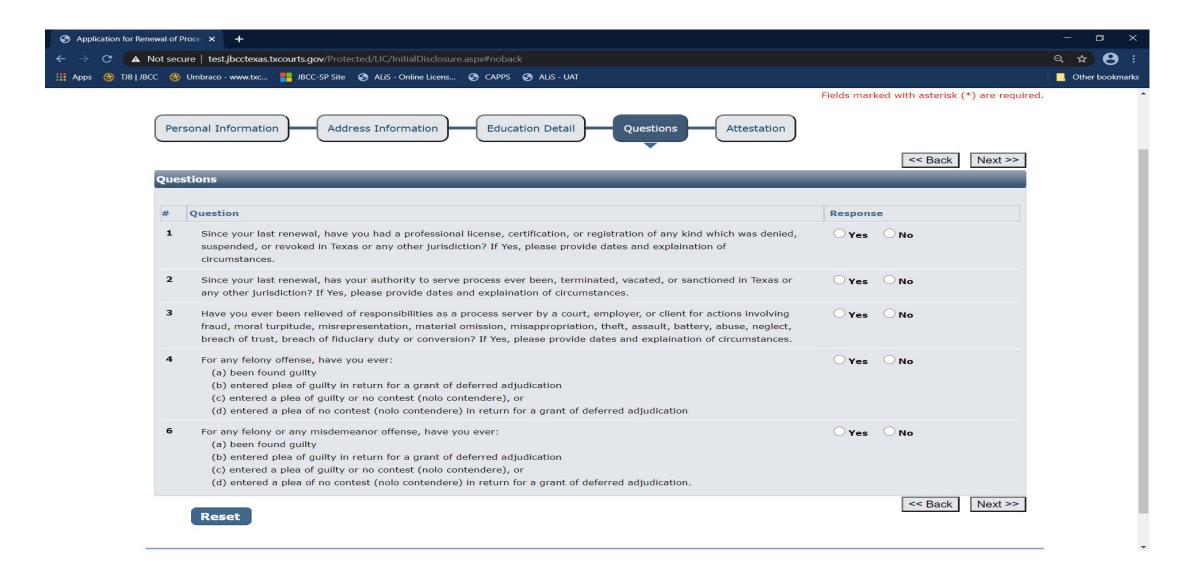


When your certificate is uploaded, you'll know it's uploaded when the **Course Certificate (0)** changes to **Course Certificate (1)** as shown on the screen below. Click "Next"



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Answer all questions on this page, then click "Next".



Attestation tab. Check all boxes. Enter your Name then tab over and click the "Submit Application" button to submit your application and be taken to the Fee Detail page.

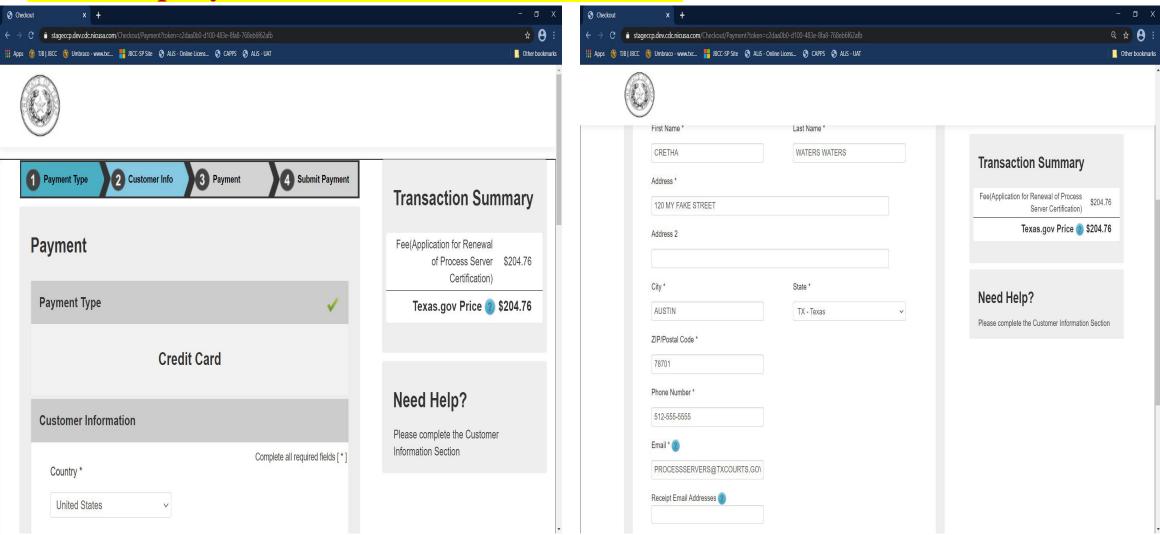


Hit the "Pay Now" button to be taken to the payment portal.

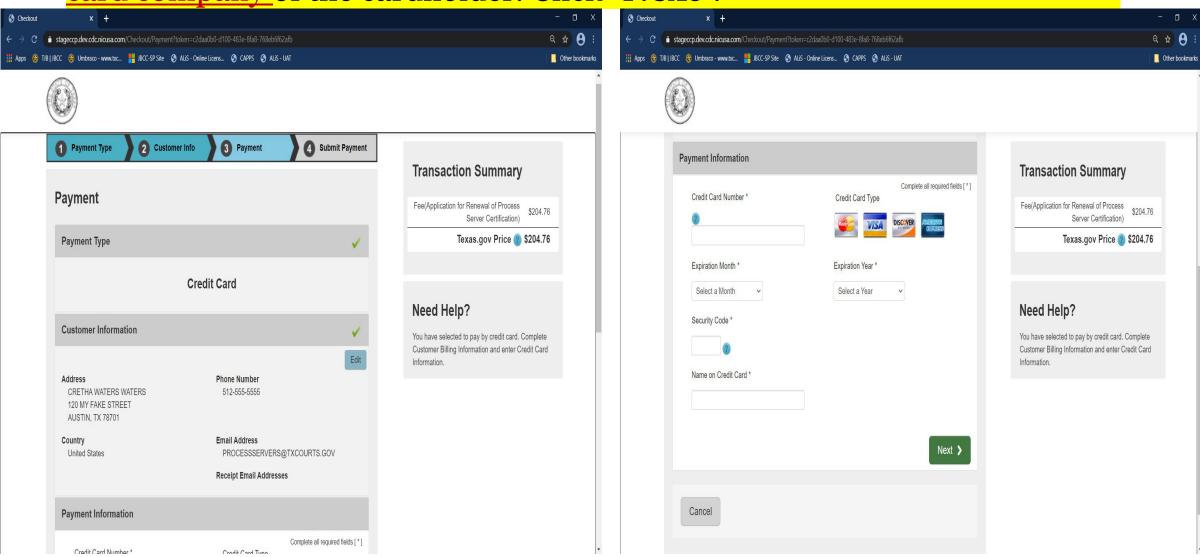


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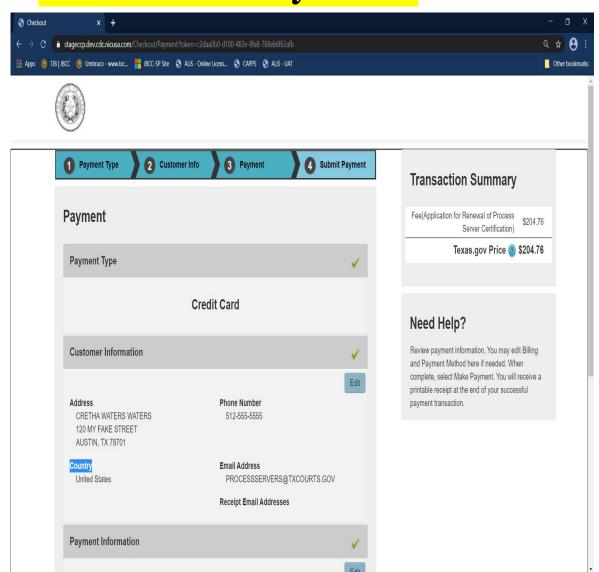
Enter your name and the <u>billing address currently on file with the credit</u> <u>card company</u> of the cardholder. Click "**Next**".

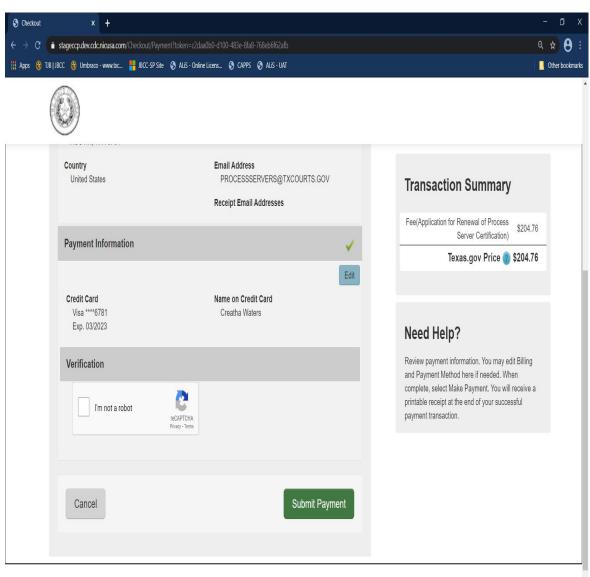


Enter your name and the <u>billing address currently on file with the credit</u> <u>card company</u> of the cardholder. Click "**Next**".

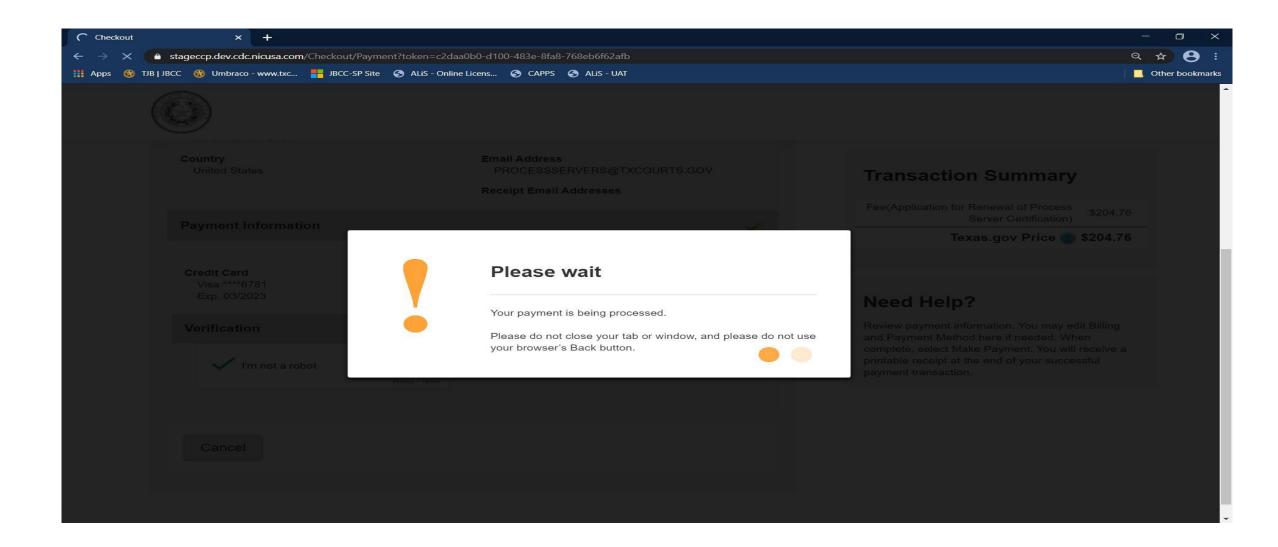


Check the "I'm not a robot" box, follow any instructions that pop up, then click "Submit Payment".

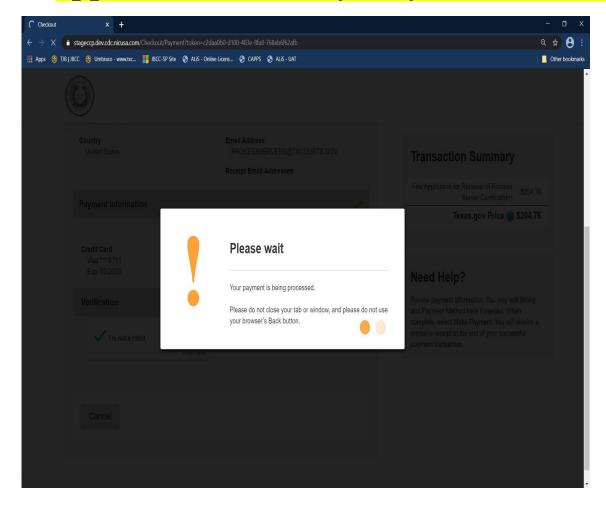


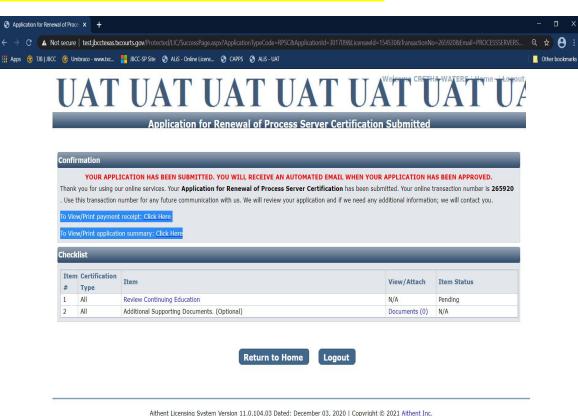


You'll see the message below as your payment is being processed.



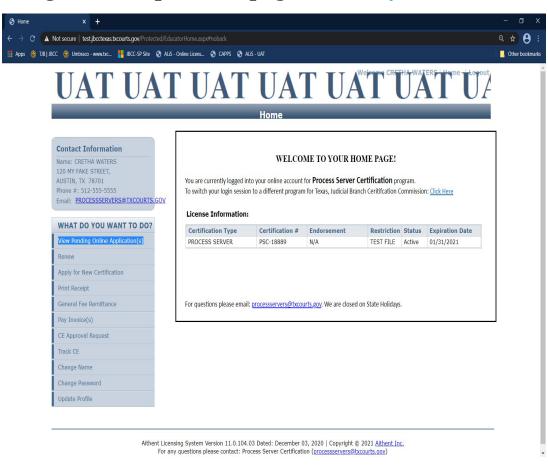
After your payment is processed, you'll be taken to the Confirmation page of your application. From here you should print your payment receipt and application summary for your records, then click "Return to Home"





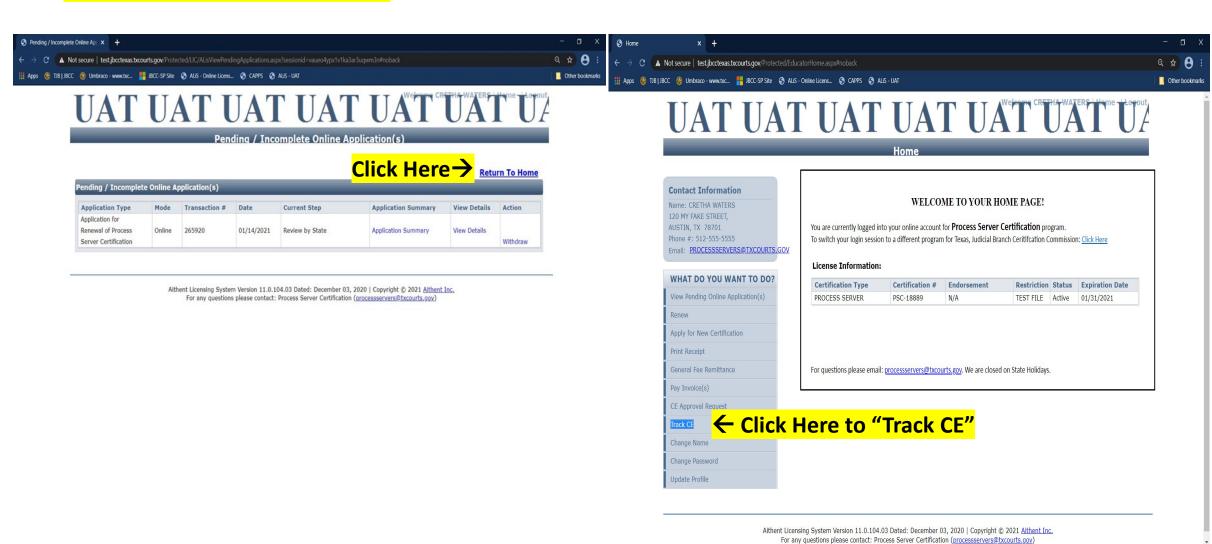
For any questions please contact: Process Server Certification (processservers@txcourts.gov)

Click "View Pending Online Application(s)" on your home page menu. You'll be able to see the application you just submitted. This is how you confirm receipt. This is where you'll be able to track the application status. In the Current Step column, the status "Review by State" will be reflected. The status remain pending until the application is approved. When the application is processed, you'll be sent an automated email confirmation advising the application has been approved and the application will no longer show up on this page. Check your inbox (and spam folder) for this correspondence.





If you want to verify the courses you uploaded and see the certificates were attached, click on the **Return to Home** link (shown on the screen below). On your home page, click the **Track CE** button (as shown on the screen below).



Here you'll be able to see all CE courses you've reported to the JBCC and the certificates that were attached. **YOU CANNOT ADD CE TO THIS PAGE.** CE can only be added directly to your renewal application. To exit your profile, just click on the **Logout** link in the top corner of your home page.

