

# ALTERNATIVE DISPUTE RESOLUTION CENTERS

## SUMMARY OF REPORTED ACTIVITY FOR YEAR ENDED AUGUST 31, 1994

The Alternative Dispute Resolution Centers of Texas were reauthorized and expanded in scope in 1987 by the 70th Legislature "to encourage the peaceable resolution of disputes, with special consideration given to disputes involving the parent-child relationship, . . . and the early settlement of pending litigation through voluntary settlement procedures." (Acts 1987, 70th Legislature, Chapter 1121, Section 1.) Alternative Dispute Resolution Centers provide an opportunity to resolve conflicts creatively and effectively outside the courtroom using a variety of mechanisms including mediation, arbitration, negotiation, and mod-

erated settlement conferences.

Twelve centers submitted reports for the period September 1, 1993, through August 31, 1994. Of the activity reported, 28,697 cases were received during the reporting period, 27,819 were closed, and 4,475 cases were pending at the end of the reporting period.

This summary is based on reports from alternative dispute resolution centers. It does not include information from judges and court clerks, nor from numerous private groups and other organizations which actively employ alternative dispute resolution procedures which are not reported.

MEDIATION SECTION						
CENTERS	CATEGORIES OF DISPUTE					Total
	Neighbors, Friends, & Relatives	Employer- Employee	Landlord- Tenant	Business Consumer- Merchant	Other	
<b>AMARILLO - DISPUTE RESOLUTION CENTER</b>						
Cases Pending September 1, 1993	26	0	3	10	16	54
Cases Received During Year	421	19	68	107	107	715
Cases Closed During Year						
Resolved Prior to Hearing	293	18	62	64	78	515
Cases in Which Hearing Held	111	1	6	29	23	170
Cases Unresolved but Closed	29	0	3	16	7	55
Total Cases Closed During Year	433	19	71	109	108	740
Cases Pending August 31, 1994	14	0	0	8	8	30
<b>AUSTIN - DISPUTE RESOLUTION CENTER OF TRAVIS COUNTY</b>						
Cases Pending September 1, 1993	35	4	2	10	0	51
Cases Received During Year	813	57	52	229	252	1,403
Cases Closed During Year						
Resolved Prior to Hearing	246	27	21	70	16	380
Cases in Which Hearing Held	329	13	17	96	177	632
Cases Unresolved but Closed	248	20	14	61	41	384
Total Cases Closed During Year	823	60	52	227	234	1,396
Cases Pending August 31, 1994	25	1	2	12	18	58
<b>BEAUMONT - MEDIATION CENTER OF JEFFERSON COUNTY, INC.</b>						
Cases Pending September 1, 1993	22	1	5	28	183	239
Cases Received During Year	417	41	177	418	665	1,718
Cases Closed During Year						
Resolved Prior to Hearing	355	32	153	350	435	1,325
Cases in Which Hearing Held	46	6	17	57	358	484
Cases Unresolved but Closed	38	4	12	39	55	148
Total Cases Closed During Year	439	42	182	446	848	1,957
Cases Pending August 31, 1994	0	0	0	0	0	0
<b>CONROE - DISPUTE RESOLUTION CENTER OF MONTGOMERY COUNTY, INC.</b>						
Cases Pending September 1, 1993	0	0	0	0	0	0
Cases Received During Year	28	4	14	54	190	290
Cases Closed During Year						
Resolved Prior to Hearing	3	1	4	5	18	31
Cases in Which Hearing Held	16	1	6	34	123	180
Cases Unresolved but Closed	7	2	2	9	35	55
Total Cases Closed During Year	26	4	12	48	176	266
Cases Pending August 31, 1994	2	0	2	6	14	24

# ALTERNATIVE DISPUTE RESOLUTION CENTERS

## SUMMARY OF REPORTED ACTIVITY FOR YEAR ENDED AUGUST 31, 1994

MEDIATION SECTION (CONT.)						
CENTERS	CATEGORIES OF DISPUTE					Total
	Neighbors, Friends, & Relatives	Employer- Employee	Landlord- Tenant	Business Consumer- Merchant	Other	
<b>CORPUS CHRISTI - DISPUTE RESOLUTION SERVICES</b>						
Cases Pending September 1, 1993	2	1	1	26	12	15
Cases Received During Year	292	44	93	332	442	1,203
Cases Closed During Year						
Resolved Prior to Hearing	33	4	9	49	36	131
Cases in Which Hearing Held	125	12	27	128	255	547
Cases Unresolved but Closed	129	29	45	181	114	498
Total Cases Closed During Year	287	45	81	358	405	1,176
Cases Pending August 31, 1994	7	0	13	0	49	69
<b><sup>1</sup>DALLAS - DISPUTE MEDIATION SERVICE</b>						
Cases Pending September 1, 1993	--	--	--	--	--	509
Cases Received During Year	--	--	--	--	--	2,034
Cases Closed During Year						
Resolved Prior to Hearing	--	--	--	--	--	328
Cases in Which Hearing Held	--	--	--	--	--	1,150
Cases Unresolved but Closed	--	--	--	--	--	207
Total Cases Closed During Year	--	--	--	--	--	1,685
Cases Pending August 31, 1994	--	--	--	--	--	858
<b>EL PASO - EL PASO COUNTY DISPUTE RESOLUTION CENTER</b>						
Cases Pending September 1, 1993	399	3	277	342	229	1,250
Cases Received During Year	267	106	99	204	364	1,040
Cases Closed During Year						
Resolved Prior to Hearing	8	21	6	25	40	100
Cases in Which Hearing Held	43	54	9	52	218	376
Cases Unresolved but Closed	17	6	5	26	62	116
Total Cases Closed During Year	68	81	20	103	320	592
Cases Pending August 31, 1994	598	28	356	443	273	1,698
<b>FORT WORTH - DISPUTE RESOLUTION SERVICES OF TARRANT COUNTY, INC.</b>						
Cases Pending September 1, 1993	163	52	12	326	319	872
Cases Received During Year	1,198	346	590	1,179	1,271	4,584
Cases Closed During Year						
Resolved Prior to Hearing	657	329	568	770	625	2,949
Cases in Which Hearing Held	305	24	13	334	460	1,136
Cases Unresolved but Closed	210	36	18	192	183	639
Total Cases Closed During Year	1,172	389	599	1,296	1,268	4,724
Cases Pending August 31, 1994	189	9	3	209	322	732
<b>HOUSTON - DISPUTE RESOLUTION CENTER</b>						
Cases Pending September 1, 1993	127	12	9	58	15	221
Cases Received During Year	2,499	296	275	876	730	4,676
Cases Closed During Year						
Resolved Prior to Hearing	674	94	110	211	457	1,546
Cases in Which Hearing Held	1,254	93	87	451	134	2,019
Cases Unresolved but Closed	530	106	75	214	23	948
Total Cases Closed During Year	2,458	293	272	876	614	4,513
Cases Pending August 31, 1994	168	15	12	58	131	384
<b><sup>1</sup>LEWISVILLE - CENTER FOR DISPUTE RESOLUTION OF DENTON CO., INC.</b>						
Cases Pending September 1, 1993	18	7	6	7	22	60
Cases Received During Year	599	131	449	112	581	1,872
Cases Closed During Year						
Resolved Prior to Hearing	--	--	--	--	--	966
Cases in Which Hearing Held	--	--	--	--	--	594
Cases Unresolved but Closed	--	--	--	--	--	297
Total Cases Closed During Year	--	--	--	--	--	1,857
Cases Pending August 31, 1994	--	--	--	--	--	75

<sup>1</sup>Case dispositions were not reported by category.

# ALTERNATIVE DISPUTE RESOLUTION CENTERS

## SUMMARY OF REPORTED ACTIVITY FOR YEAR ENDED AUGUST 31, 1994

MEDIATION SECTION (CONT.)								
CENTERS	CATEGORIES OF DISPUTE							
	Neighbors, Friends, & Relatives	Employer- Employee	Landlord- Tenant	Business Consumer- Merchant	Other	Total		
<b>LUBBOCK - SOUTH PLAINS DISPUTE RESOLUTION CENTER</b>								
Cases Pending September 1, 1993	43	4	9	8	1	65		
Cases Received During Year	1,153	22	100	280	8	1,563		
Cases Closed During Year								
Resolved Prior to Hearing	253	2	4	89	1	349		
Cases in Which Hearing Held	507	5	15	65	4	596		
Cases Unresolved but Closed	303	4	4	76	2	389		
Total Cases Closed During Year	1,063	11	23	230	7	1,334		
Cases Pending August 31, 1994	133	15	86	58	2	294		
<b>PLANO - DISPUTE RESOLUTION CENTER</b>								
Cases Pending September 1, 1993								
Cases Received During Year								
Cases Closed During Year								
Resolved Prior to Hearing								
Cases in Which Hearing Held								
Cases Unresolved but Closed								
			NO REPORTS RECEIVED					
Total Cases Closed During Year								
Cases Pending August 31, 1994								
<b>SAN ANTONIO - BEXAR COUNTY DISPUTE RESOLUTION CENTER</b>								
Cases Pending September 1, 1993	25	2	3	13	0	43		
Cases Received During Year	4,017	442	1,168	1,194	0	6,821		
Cases Closed During Year								
Resolved Prior to Hearing	3,316	406	1,108	1,014	0	5,844		
Cases in Which Hearing Held	422	10	18	76	0	526		
Cases Unresolved but Closed	274	27	39	108	0	448		
Total Cases Closed During Year	4,012	443	1,165	1,198	0	6,818		
Cases Pending August 31, 1994	30	1	6	9	0	46		
<b>MEDIATION SECTION TOTALS</b>								
Cases Pending September 1, 1993	--	--	--	--	--	3,407		
Cases Received During Year	--	--	--	--	--	27,919		
Cases Closed During Year								
Resolved Prior to Hearing	--	--	--	--	--	14,464		
Cases in Which Hearing Held	--	--	--	--	--	8,410		
Cases Unresolved but Closed	--	--	--	--	--	4,184		
Total Cases Closed During Year	--	--	--	--	--	27,058		
Cases Pending August 31, 1994	--	--	--	--	--	4,268		
MODERATED SETTLEMENT CONFERENCE SECTION								
CENTERS	CATEGORIES OF DISPUTES							
	Injury or Damage Involving Motor Vehicle	Injury or Damage Other Than Motor Vehicle	Worker's Compensation	Tax Cases	Condemnation	Accounts, Contracts, Notes	Other Civil Cases	Total
<b>AMARILLO - DISPUTE RESOLUTION CENTER</b>								
Cases Pending September 1, 1993	0	1	2	0	0	0	1	4
Cases Received During Year	1	3	0	0	1	0	2	7
Cases Closed During Year								
Resolved Prior to Hearing	0	1	0	0	0	0	0	1
Cases in Which Hearing Held	1	1	2	0	1	0	3	8
Cases Unresolved but Closed	0	2	0	0	0	0	0	2
Total Cases Closed During Year	1	4	2	0	1	0	3	11
Cases Pending August 31, 1994	0	0	0	0	0	0	0	0

<sup>1</sup>Case dispositions were not reported by category.

\*Total by category cannot be indicated because case dispositions by category were not reported by Dallas, Lewisville and Plano.

# ALTERNATIVE DISPUTE RESOLUTION CENTERS

## SUMMARY OF REPORTED ACTIVITY FOR YEAR ENDED AUGUST 31, 1994

### MODERATED SETTLEMENT CONFERENCE SECTION (CONT.)

CENTERS	CATEGORIES OF DISPUTES							Total
	Injury or Damage Involving <u>Motor Vehicle</u>	Injury or Damage Other Than <u>Motor Vehicle</u>	Worker's <u>Compensation</u>	Tax <u>Cases</u>	<u>Condemnation</u>	Accounts, Contracts, <u>Notes</u>	Other Civil <u>Cases</u>	
<b>AUSTIN - DISPUTE RESOLUTION CENTER OF TRAVIS COUNTY</b>								
Cases Pending September 1, 1993	1	0	1	0	0	0	0	2
Cases Received During Year	0	0	0	0	0	0	0	0
Cases Closed During Year								
Resolved Prior to Hearing	0	0	0	0	0	0	0	0
Cases in Which Hearing Held	0	0	1	0	0	0	0	1
Cases Unresolved but Closed	1	0	0	0	0	0	0	1
Total Cases Closed During Year	1	0	1	0	0	0	0	2
Cases Pending August 31, 1994	0	0	0	0	0	0	0	0
<b>CONROE - DISPUTE RESOLUTION CENTER OF MONTGOMERY COUNTY, INC.</b>								
Cases Pending September 1, 1993	0	0	0	0	0	0	0	0
Cases Received During Year	1	0	1	0	0	0	0	2
Cases Closed During Year								
Resolved Prior to Hearing	0	0	0	0	0	0	0	0
Cases in Which Hearing Held	1	0	1	0	0	0	0	2
Cases Unresolved but Closed	0	0	0	0	0	0	0	0
Total Cases Closed During Year	1	0	1	0	0	0	0	2
Cases Pending August 31, 1994	0	0	0	0	0	0	0	0
<b>CORPUS CHRISTI - NUECES COUNTY DISPUTE RESOLUTION CENTER</b>								
Cases Pending September 1, 1993	0	0	0	0	0	0	0	0
Cases Received During Year	0	0	0	0	0	1	4	5
Cases Closed During Year								
Resolved Prior to Hearing	0	0	0	0	0	0	0	0
Cases in Which Hearing Held	0	0	0	0	0	1	3	4
Cases Unresolved but Closed	0	0	0	0	0	0	0	0
Total Cases Closed During Year	0	0	0	0	0	1	3	4
Cases Pending August 31, 1994	0	0	0	0	0	0	1	1
<b>EL PASO - EL PASO COUNTY DISPUTE RESOLUTION CENTER</b>								
Cases Pending September 1, 1993	61	59	3	0	7	0	44	174
Cases Received During Year	226	122	91	0	0	10	90	539
Cases Closed During Year								
Resolved Prior to Hearing	63	17	17	0	7	0	8	112
Cases in Which Hearing Held	173	76	62	0	0	0	41	352
Cases Unresolved but Closed	25	11	12	0	0	0	16	64
Total Cases Closed During Year	261	104	91	0	7	0	65	528
Cases Pending August 31, 1994	26	77	3	0	0	10	69	185
<b>HOUSTON - DISPUTE RESOLUTION CENTERS</b>								
Cases Pending September 1, 1993	2	2	0	0	0	1	1	6
Cases Received During Year	71	19	2	0	0	8	19	119
Cases Closed During Year								
Resolved Prior to Hearing	5	0	0	0	0	0	1	6
Cases in Which Hearing Held	54	17	1	0	0	7	8	87
Cases Unresolved but Closed	6	0	1	0	0	0	5	12
Total Cases Closed During Year	65	17	2	0	0	7	14	105
Cases Pending August 31, 1994	8	4	0	0	0	2	6	20
<b>LUBBOCK - SOUTH PLAINS DISPUTE RESOLUTION CENTER</b>								
Cases Pending September 1, 1993	1	0	0	0	0	0	1	2
Cases Received During Year	28	5	2	3	0	0	63	101
Cases Closed During Year								
Resolved Prior to Hearing	6	0	0	2	0	0	30	38
Cases in Which Hearing Held	20	4	1	1	0	0	34	60
Cases Unresolved but Closed	3	1	0	0	0	0	0	4
Total Cases Closed During Year	29	5	1	3	0	0	64	102
Cases Pending August 31, 1994	0	0	1	0	0	0	0	1

# ALTERNATIVE DISPUTE RESOLUTION CENTERS

## SUMMARY OF REPORTED ACTIVITY FOR YEAR ENDED AUGUST 31, 1994

### MODERATED SETTLEMENT CONFERENCE SECTION (CONT.)

CENTERS	CATEGORIES OF DISPUTES							Total
	Injury or Damage Involving Motor Vehicle	Injury or Damage Other Than Motor Vehicle	Worker's Compensation	Tax Cases	Condemnation	Accounts, Contracts, Notes	Other Civil Cases	
<b>MODERATED SETTLEMENT CONFERENCE SECTION TOTALS</b>								
Cases Pending September 1, 1993	65	62	6	0	7	1	47	188
Cases Received During Year	327	149	96	3	1	19	178	773
Cases Closed During Year								
Resolved Prior to Hearing	74	18	17	2	7	0	39	157
Cases in Which Hearing Held	249	98	68	1	1	8	89	514
Cases Unresolved but Closed	35	14	13	0	0	0	21	83
Total Cases Closed During Year	358	130	98	3	8	8	149	754
Cases Pending August 31, 1994	34	81	4	0	0	12	76	207

### COURT-ANNEXED ARBITRATION SECTION

CENTERS	CATEGORIES OF DISPUTES							Total
	Injury or Damage Involving Motor Vehicle	Injury or Damage Other Than Motor Vehicle	Worker's Compensation, Tax or Condemnation	Deceptive Trade Practices Act	Divorce	Accounts, Contracts, Notes	Other Civil Cases	
<b>AUSTIN - DISPUTE RESOLUTION CENTER</b>								
Cases Pending September 1, 1993	1	0	1	0	0	0	0	2
Cases Received During Year	0	0	0	0	0	0	0	0
Cases Closed During Year								
Resolved Prior to Hearing	0	0	0	0	0	0	0	0
Cases in Which Hearing Held	0	0	1	0	0	0	0	1
Cases Unresolved but Closed	1	0	0	0	0	0	0	1
Total Cases Closed During Year	1	0	1	0	0	0	0	2
Cases Pending August 31, 1994	0	0	0	0	0	0	0	0
<b>LUBBOCK - SOUTH PLAINS DISPUTE RESOLUTION CENTER</b>								
Cases Pending September 1, 1993	0	0	0	0	0	0	0	0
Cases Received During Year	4	0	1	0	0	0	0	5
Cases Closed During Year								
Resolved Prior to Hearing	0	0	0	0	0	0	0	0
Cases in Which Hearing Held	4	0	1	0	0	0	0	5
Cases Unresolved but Closed	0	0	0	0	0	0	0	0
Total Cases Closed During Year	4	0	1	0	0	0	0	5
Cases Pending August 31, 1994	0	0	0	0	0	0	0	0
<b>COURT-ANNEXED ARBITRATION SECTION TOTALS</b>								
Cases Pending September 1, 1993	1	0	1	0	0	0	0	2
Cases Received During Year	4	0	1	0	0	0	0	5
Cases Closed During Year								
Resolved Prior to Hearing	0	0	0	0	0	0	0	0
Cases in Which Hearing Held	4	0	2	0	0	0	0	6
Cases Unresolved but Closed	1	0	0	0	0	0	0	1
Total Cases Closed During Year	5	0	2	0	0	0	0	7
Cases Pending August 31, 1994	0	0	0	0	0	0	0	0