

Office of Court Administration

Employee Assistance Program (EAP)



Alliance Work Partners is
here for you as life happens.

AWP is proud to serve as your EAP, offering you and your household valuable, ***confidential*** services at no cost to you.

Your benefits are designed to help you manage daily responsibilities, major events, work stresses, or any issue affecting your quality of life.

All benefits can be
accessed by calling:

toll free

1-800-343-3822

local (Austin)

512-328-1144

TDD

1-800-448-1823

teen line

1-800-334-TEEN (8336)

We are available to take your call
24 hours a day, 7 days a week.



Visit your EAP website at
alliancewp.com

and create a
customized account.

Go to <http://www.alliancewp.com>
Click "login" at the top right

Initial Login:

Email: **OCA**member

Password: **AWP4me**
(*case sensitive*)

You will be prompted to
create your own unique
username and password.

Your EAP Benefits:

LawAccess

Legal and Financial services provided by a lawyer or financial professional specializing in your area of concern. Available online or by telephone.

HelpNet

Customized EAP website featuring resources, skill-building tools, online assessments and referrals.

WorkLife

Resources and referrals for everyday needs. Available by telephone.

SafeRide

Reimbursement for emergency cab fare for eligible employees and dependents that opt to use a cab service instead of driving while impaired.

1 to 6 Counseling Sessions

Per problem, per year. Short-term counseling sessions which include assessment, referral, and crisis services. (*Same day appointments available for urgent/crisis callers, or facilitation of immediate hospitalization*)

Newsletters

Webinar Training Series
Tips for Everyday Living

Here for you as life happens ...



Criteria for Benefits Eligibility

Full Benefits:

- Employee, retiree, married/divorced spouse, partner, significant other
- Any household member, regardless of age or relationship, residing in employee's home, including significant other and their children
- All covered employees may bring anyone with them to their authorized/covered sessions regardless of relationship to employee.
- Children and grandchildren, **age 26 or under**, residing in US or Puerto Rico. This includes children and grandchildren of significant other or partner.
- Any person meeting benefit eligibility prior to lay-off or termination of an employee will continue to be eligible for benefits up to 6 months from the date of employee's lay-off or termination. Benefits are extended for 6 months from date of employee's call within this timeframe.

Assessment & Referral:

- Children and grandchildren **age 27 and over** of employee, married/divorced spouse, partner, or significant other living outside employee's home
- Employee instructed by law to receive court-ordered counseling
- All crisis cases (suicidal/homicidal, domestic violence, chemical dependence, substance abuse, child/elderly abuse) not otherwise covered
- Any person meeting benefit eligibility prior to lay-off or termination of an employee will continue to be eligible for assessment and referral after 6 months and up to 1 year from the date of employee's lay-off or termination. Benefits are extended 1 year from date of employee's call within this timeframe.

Information & Referral:

- Anyone contacting Alliance Work Partners regardless of contract status

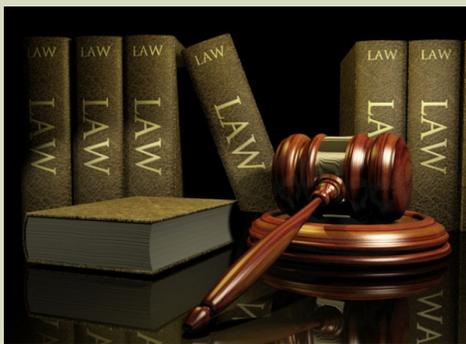
Children under the age of 18 must have a written, signed release by their guardian who has custody (whether living in the home or not) to attend counseling on their own. This release is given to their affiliate provider. Divorced parents who bring their children in for counseling must bring a copy of their divorce decree or have signed permission from the other parent before bringing a child into counseling. Grandparents who bring their grandchildren into counseling must have proof of guardianship or written permission from the child's parents.



LawAccess, a service of Alliance Work Partners offers an inexpensive means to address legal and financial issues, which may arise in the lives of employees and their immediate families.

Services and resources are available by phone and on-line for you and your family members to access a network of legal and financial professionals and information that can help provide peace of mind.

If the client chooses to retain an attorney through LawAccess, a discounted rate will apply. However, all efforts are made to continue services with the client telephonically to ensure that they do not incur additional fees.



1-800-343-3822
TDD 800-448-1823
AM@alliancewp.com
www.alliancewp.com

All of us need legal & financial assistance from time to time.

You may need to consult an attorney about a will or a real estate transaction. Perhaps you want advice on reorganizing a retirement plan or updating investments.

LawAccess provides assistance, resources & information on legal & financial topics, issues and questions.

LEGAL

topics include:

Civil Issues | Consumer Issues
 Divorce | Family Trust | Immigration
 Leases | Living Will
 Personal Property Disputes
 Real Estate Transactions | Will

Initial 30-minute legal consultations available at no cost to you, by phone or in-person per issue per year with a licensed attorney or legal representative.

The following issues are not covered under the Law Access Benefit: employment / labor law, antitrust matters, business matters, securities law, environmental torts, intellectual property, banking law, class action suits, pro-se matters, or "frivolous matters"

FINANCIAL

topics include:

Debt Reduction | Budgeting
 Bankruptcy Prevention
 Estate/Financial Planning
 Financial Planning | Home Buying
 Foreclosure Prevention | Financial
 Goal Setting | Credit Report Review

Initial 30-minute financial consultation provided at no cost to you, by phone per issue per year with a Certified Consumer Credit Counselor.



On-line Services are available via your customized EAP website.

Access legal and financial libraries, legal forms, and financial tools and calculators, including:

Online Will

Services designed to enable any participant to draft a legally valid last will & testament.

Financial Management Tools

Innovative, online tools to easily and effectively manage your personal finance goals.

Credit Monitoring

Education and monitoring services designed to help protect your identity and prevent identity theft.

NOTE: The online law directory is for informational purposes only. Lawyers found through this section may not participate in the LawAccess Program. To access the no-cost consultation, please call your EAP at 512-328-1144 or toll free 1-800-343-3822.



Here for you as life happens ...

alliance work partners
 A **wap** Program

