

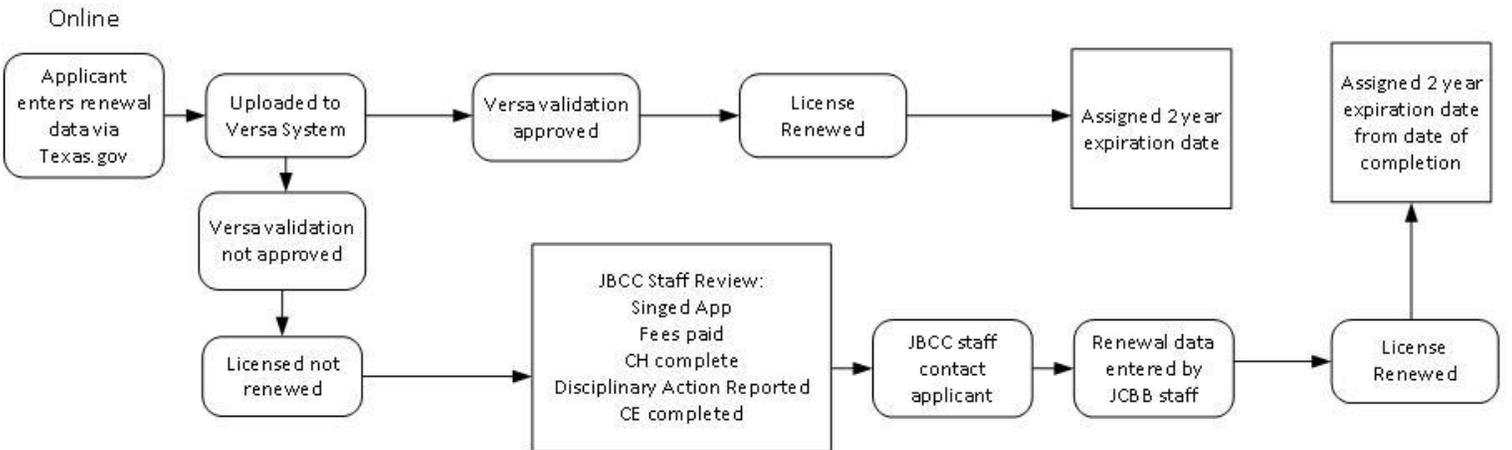
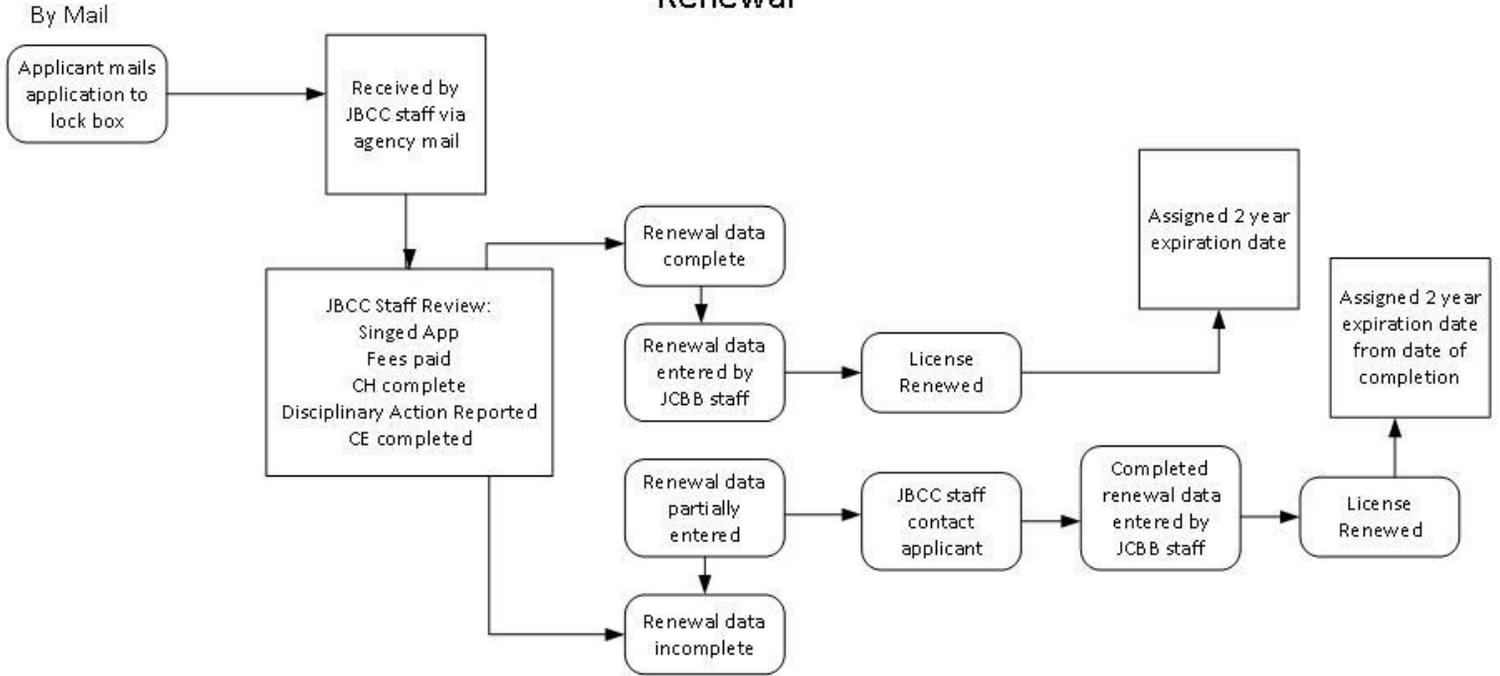
JBCC Licensing and Compliance System

Q&A

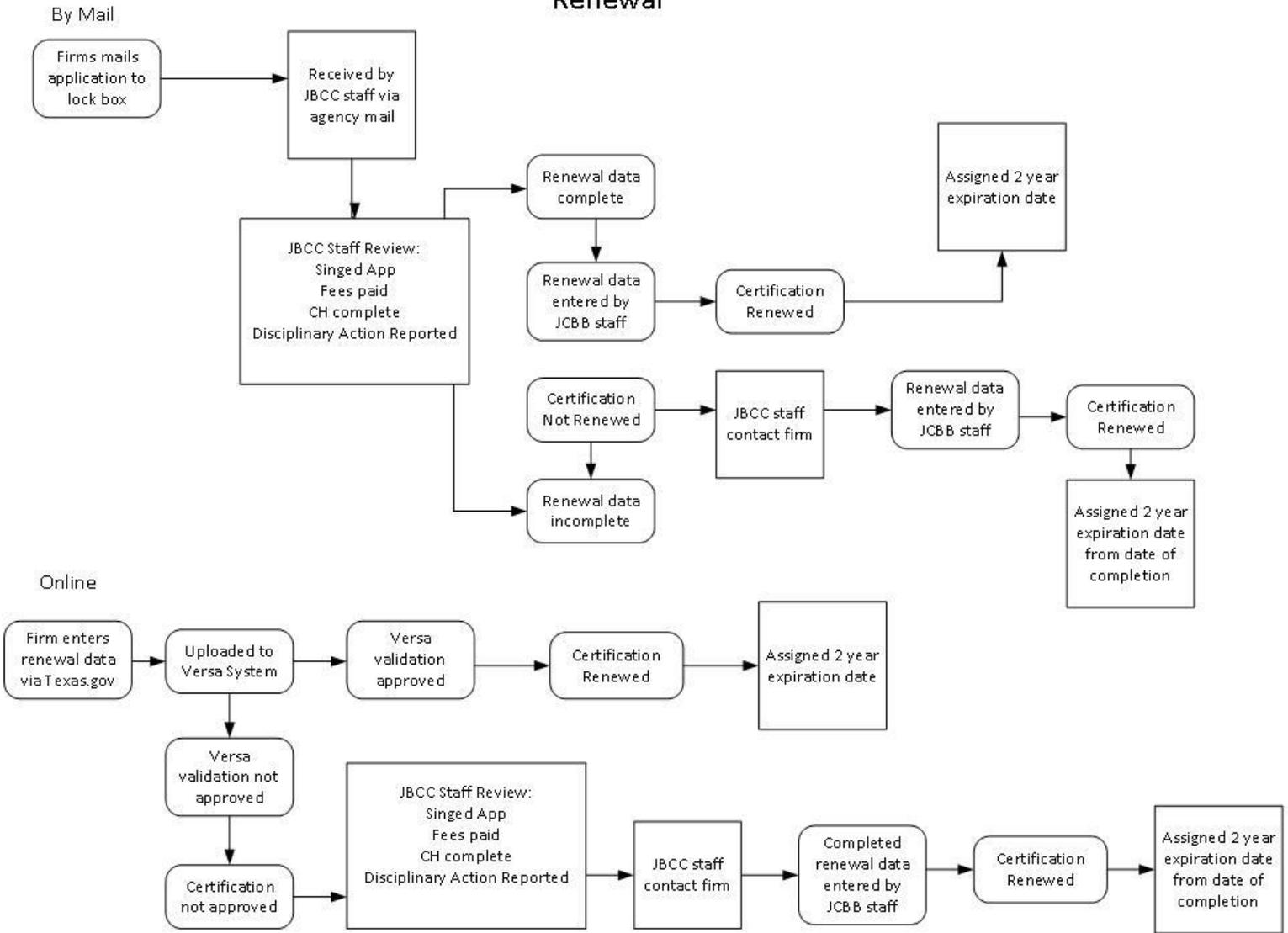
All questions and answers will post weekly, with the last posting within 2 days of the end of the question period.

Question	Response
1. How many named users will need access to the new licensing and compliance system?	Approximately 9 – 11 internal users working with application and administration functions. External web users (online renewal, demographic updates, and payments) number in the 10,000 range.
2. I have looked on the ESBD site and the OCA site and can't seem to locate the Exhibits E, F, G, H, I and J flow charts. Can you please point me in the right direction.	Five of the six exhibits are renewing flowcharts referencing OCA's current licensing programs on a high level. They are listed below. The sixth exhibit is the RFP system requirements which are already listed within the RFP. CRCB Firms Process Servers Guardians Interpreters
3. Good morning. I wanted to know if attendance at the Respondent's Conference on May 19 th for RFP JBCC LICENSING AND COMPLIANCE SYSTEM is mandatory or optional. Additionally, can a vendor attend remotely via phone/online meeting? Thanks!	The attendance to the Respondent's Conference is optional and a recording of the conference will be available afterwards in mp3 format.
4. As per RFP instructions, I am contacting you with an inquiry regarding the upcoming Respondent's Conference (5/19 @ 1PM) -specifically to see if a conference call number will be available for vendors unable to attend in person.	The attendance to the Respondent's Conference is optional and a recording of the conference will be available afterwards in mp3 format.

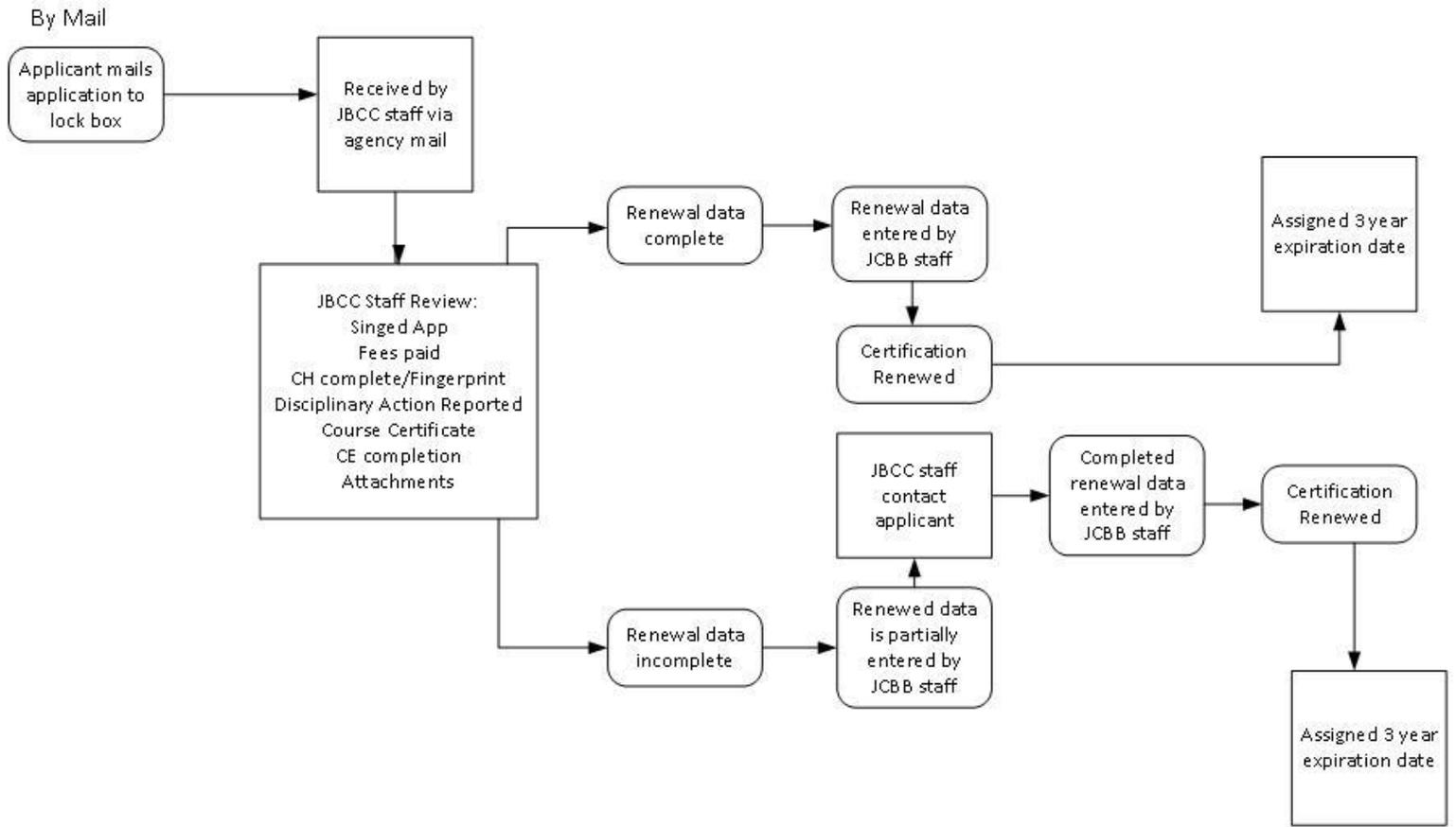
Court Reporter Renewal



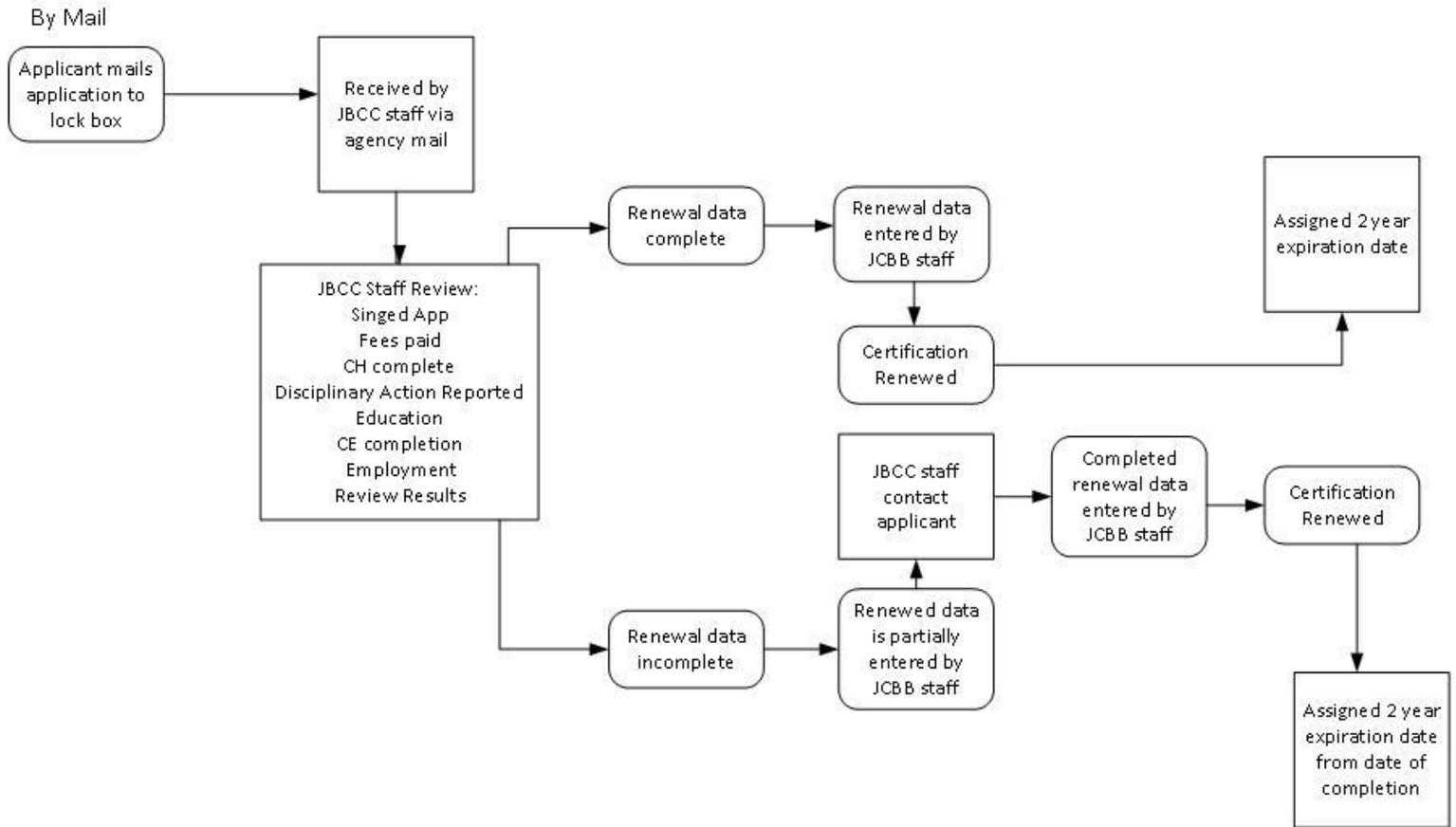
Reporting Firm Renewal



Process Server Renewal



Certified Guardian Renewal



Court Interpreter Renewal

