

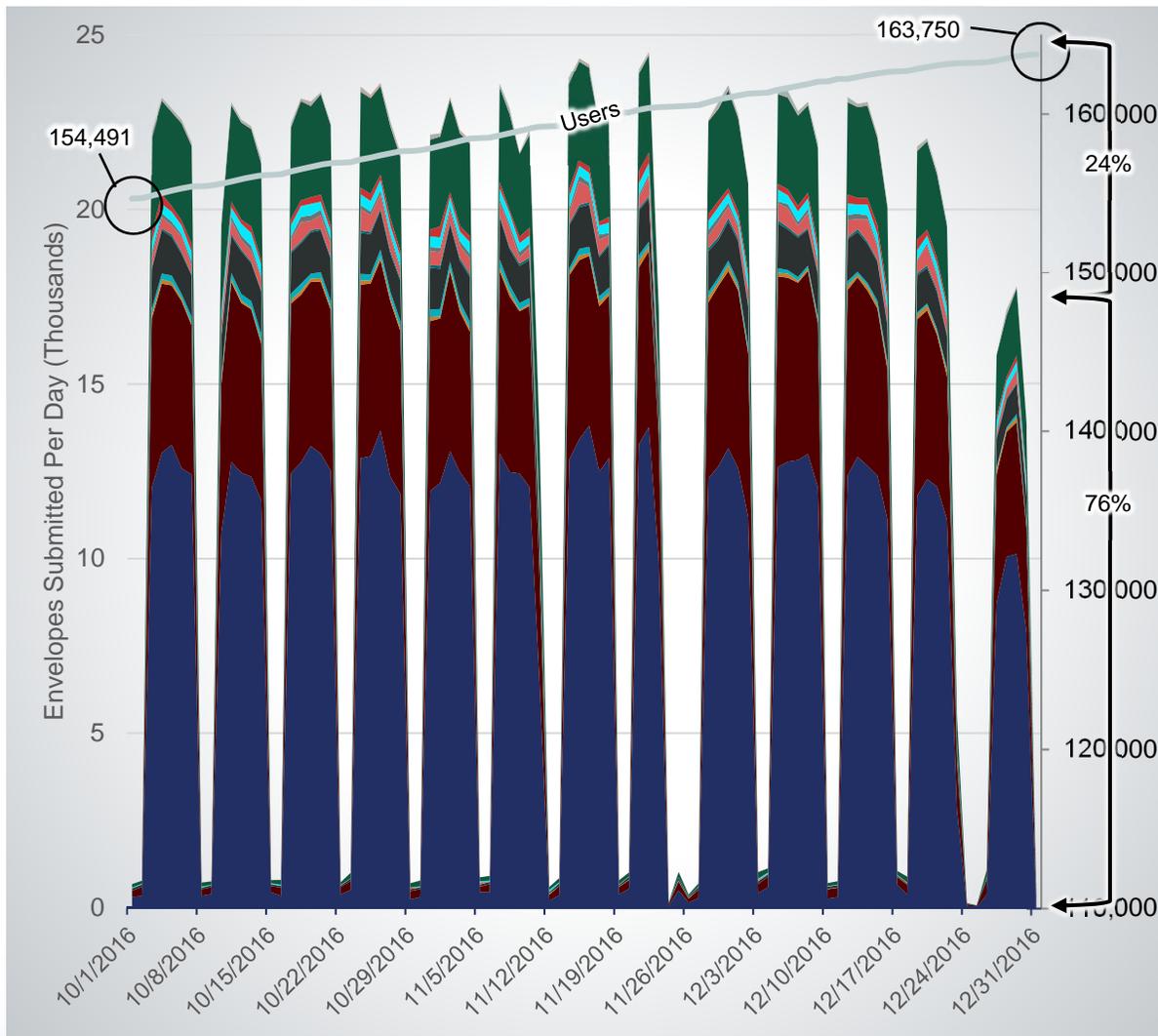


# eFileTexas Status

JCIT

January 20, 2017

# Transaction Volume: 10/1/2016 to 12/31/2016



**Summary**

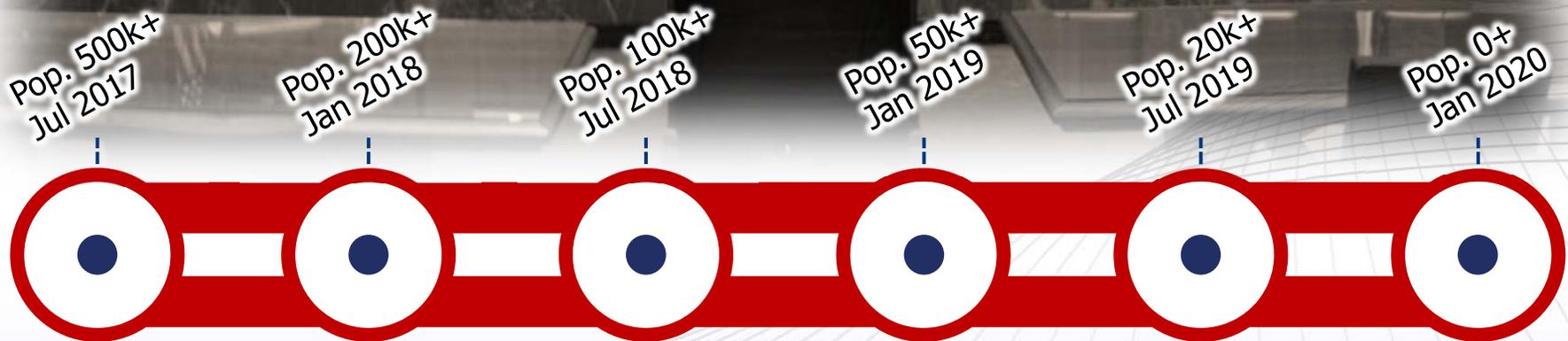
- Over 163k user accounts created to-date
- EFM currently receiving ~20,970 envelopes per day
- State filing portal accounts for 76% of transactions; remaining 24% stem from commercial EFSP submissions

# Criminal Mandate

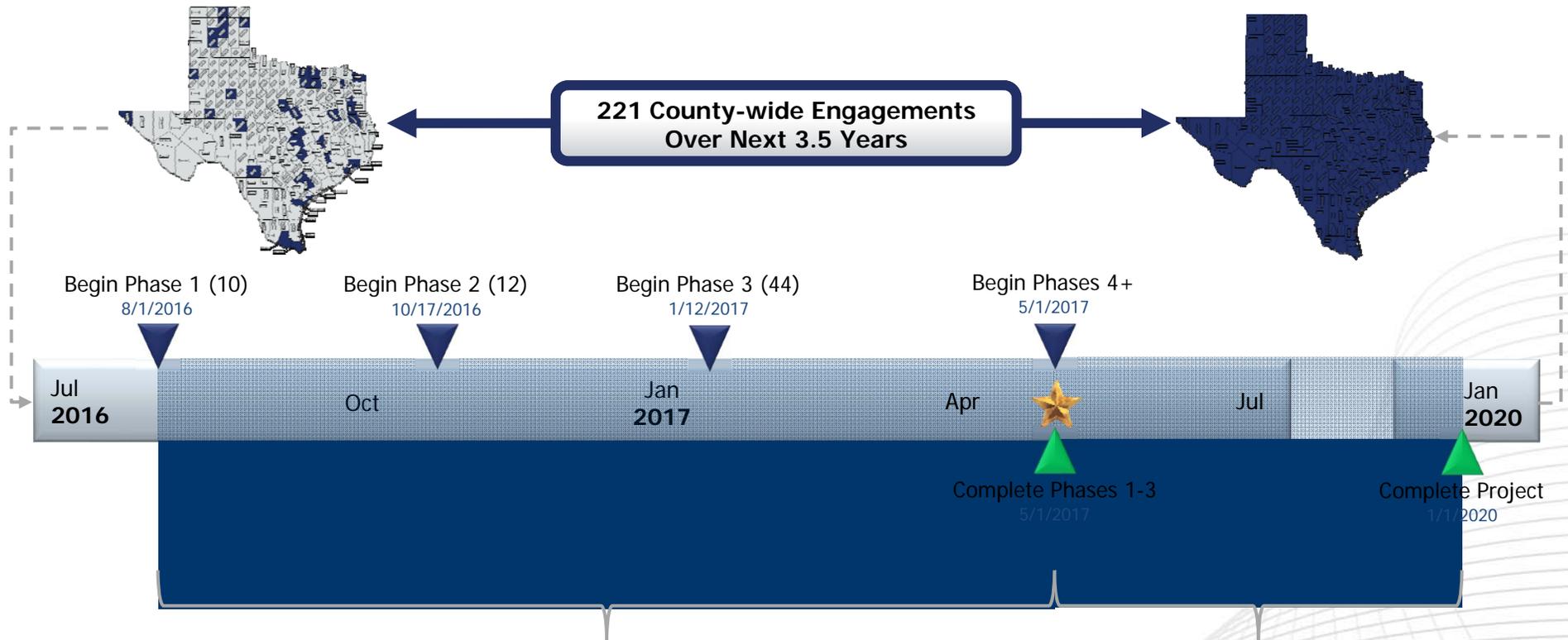


The Court of Criminal Appeals chose to mandate e-filing in criminal matters in June 2016

- Impacts all 254 counties
- Graduated scheduled roll-out, based on county population
- Including initial filings in criminal mandate could create challenges
  - New EFM data elements needed to support CMS integrations
  - CMS applications must enhance integration to consume new data elements
  - EFSPs must include new data elements to support criminal initial



# Criminal Project Plan Overview



## Phases 1-3 Summary

- Consists of 66 counties
- 74 counties currently live
  - 30 counties in these phases
- Expected completion on 5/1/17

## Future Phase Summary

- 144 counties in plan for future phases
- Will expedite implementation engagements when possible

# TX E-Filing: Criminal

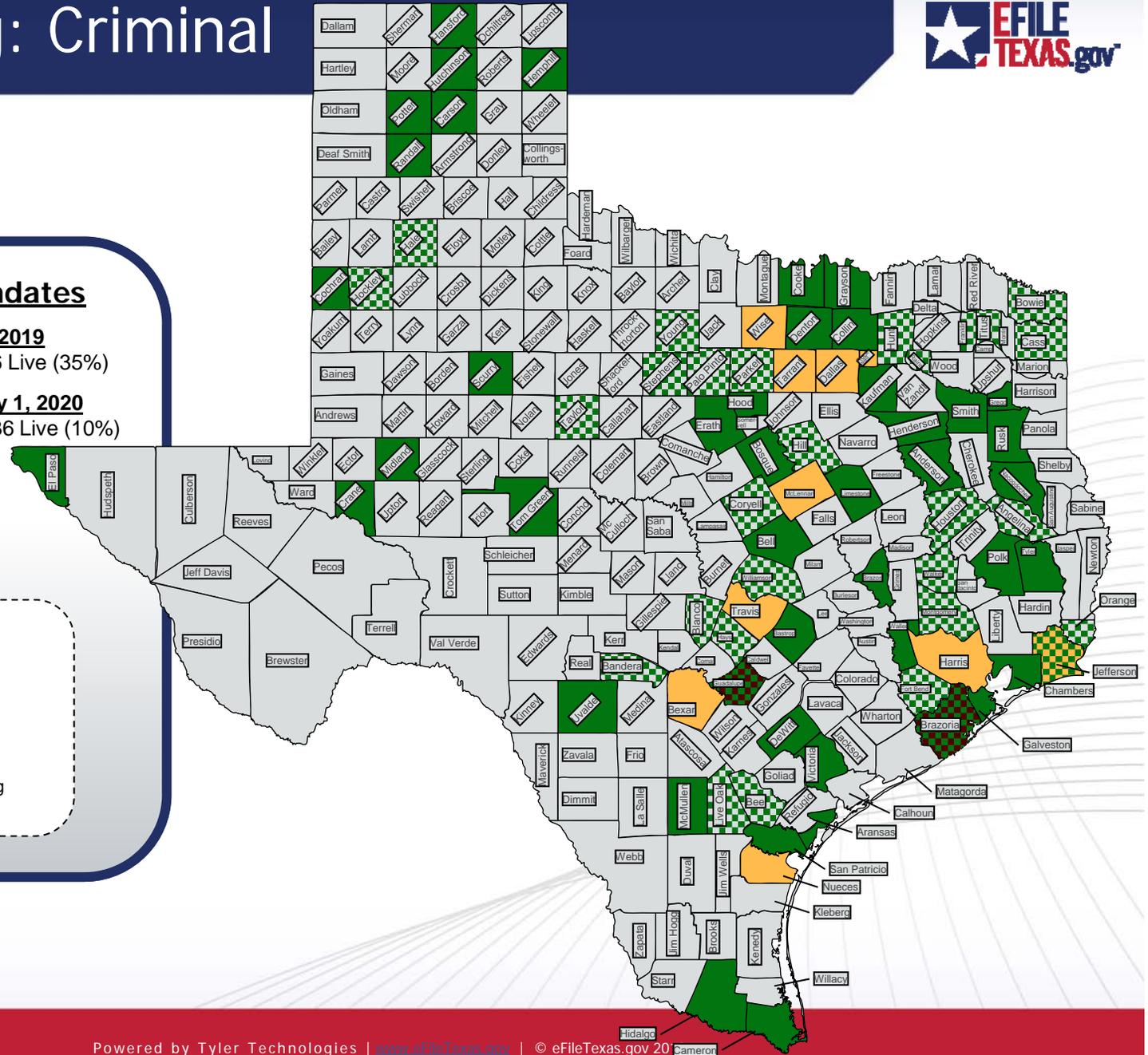


## Summary of Mandates

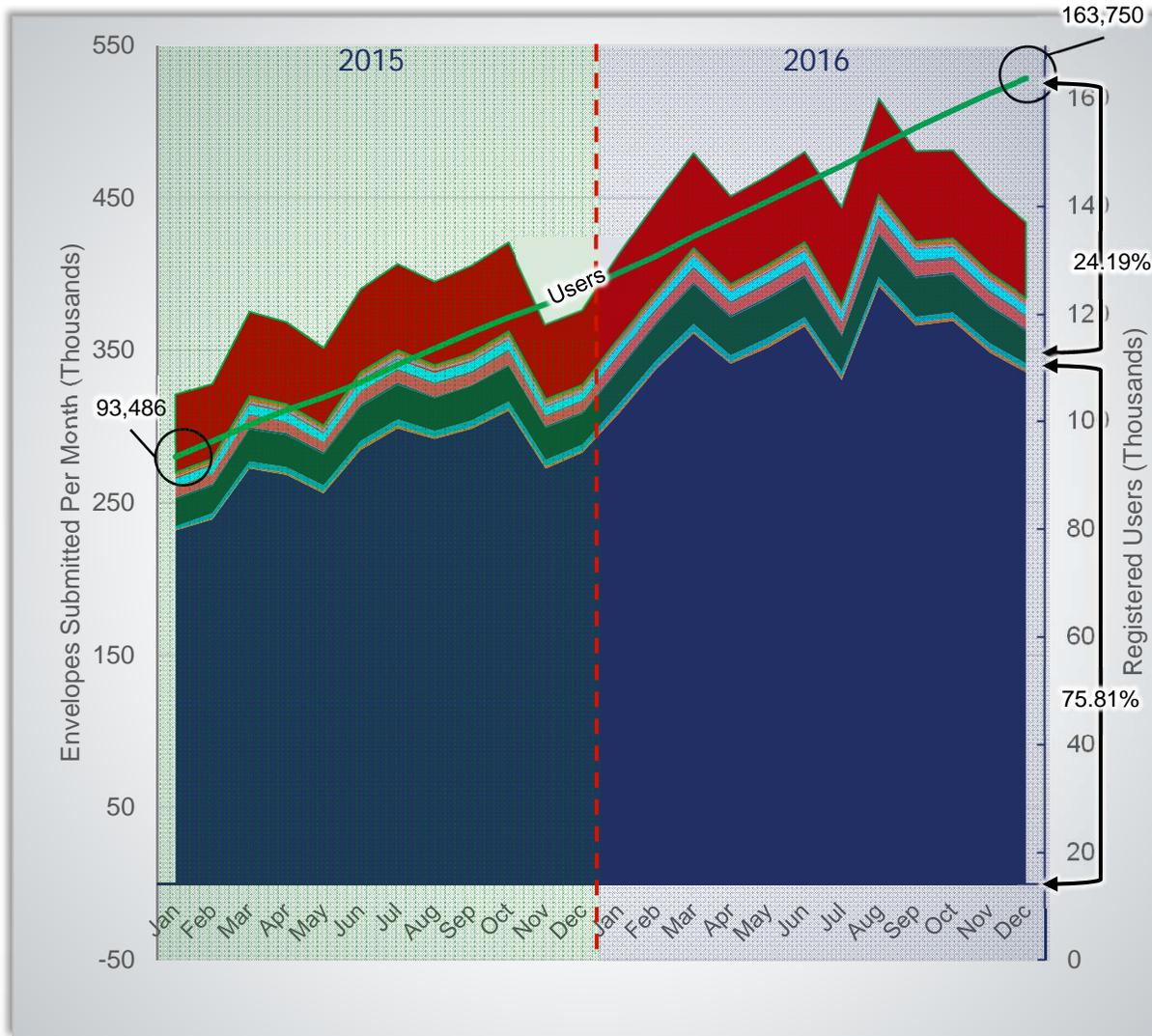
<b>July 1, 2017</b> 5 of 10 Live (50%)	<b>July 1, 2019</b> 21 of 56 Live (35%)
<b>January 1, 2018</b> 8 of 12 Live (66%)	<b>January 1, 2020</b> 14 of 136 Live (10%)
<b>July 1, 2018</b> 12 of 17 Live (70%)	
<b>January 1, 2019</b> 14 of 23 (56%)	

### Legend

- Live
- In Progress
- Complete – Awaiting Judge's Consent



# Statistical Comparison (2015 vs. 2016)



## Users

- 2015 - 30,938k user accounts created
- 2016 - 36,005k user accounts created

## Envelopes and Filings

- 2015 - Received 4,492,988 envelopes and 5,999,744 filings
- 2016 - Received 5,546,777 envelopes and 7,566,238 filings

## Documents and Pages

- 2015 - 7,031,539 documents containing 36,116,301 pages accepted by clerks in 2015
- 2016 - 8,588,210 documents containing 42,614,355 pages accepted by clerks in 2016

## Transaction Volume

- 2015 - State filing portal accounted for 73.31% of transactions and the remaining 26.69% stemmed from commercial EFSP submissions
- 2016 - State filing portal accounted for 75.81% of transactions and the remaining 24.19% stemmed from commercial EFSP submissions

# Return for Correction Rates

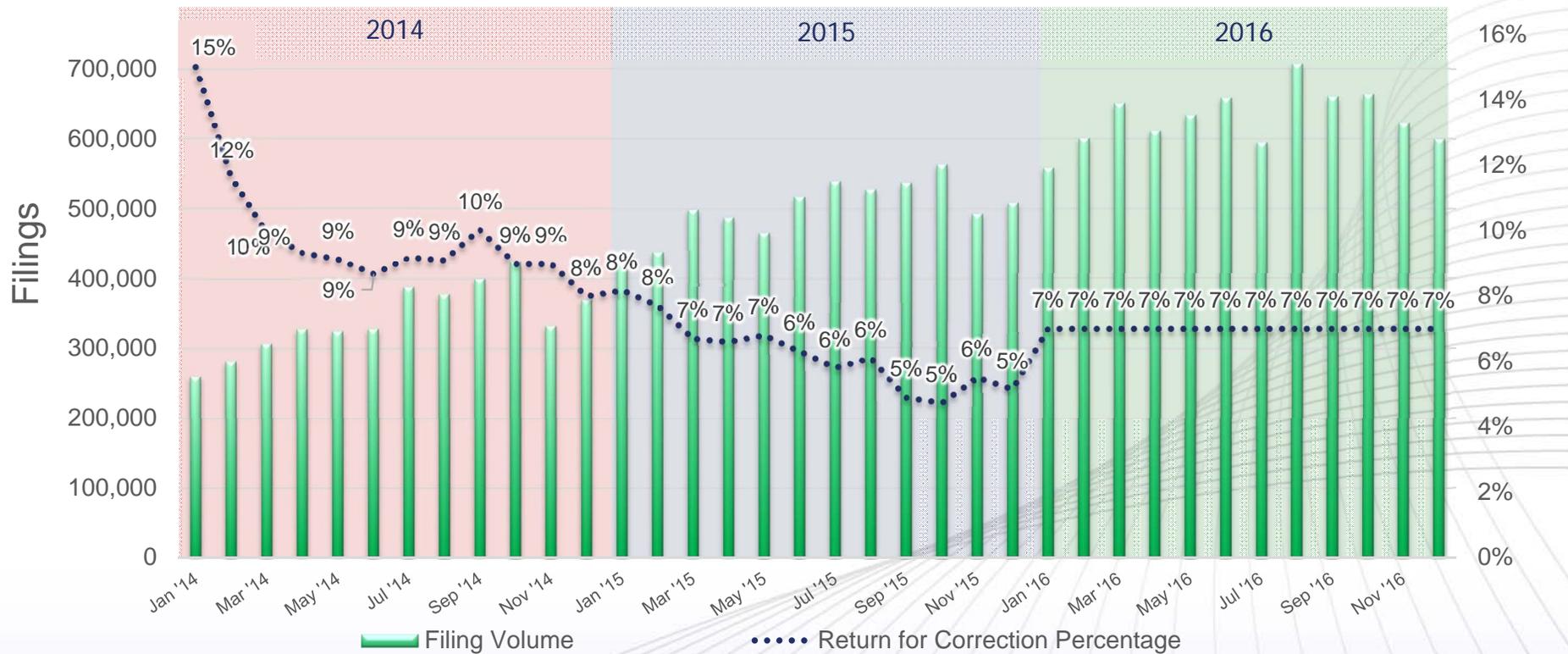


## Assumptions

- Final civil mandated counties went live at the end of 2015 which added new court & filer users to the system.
- This has increased and stabilized the correction rates.

## 2016 Summary

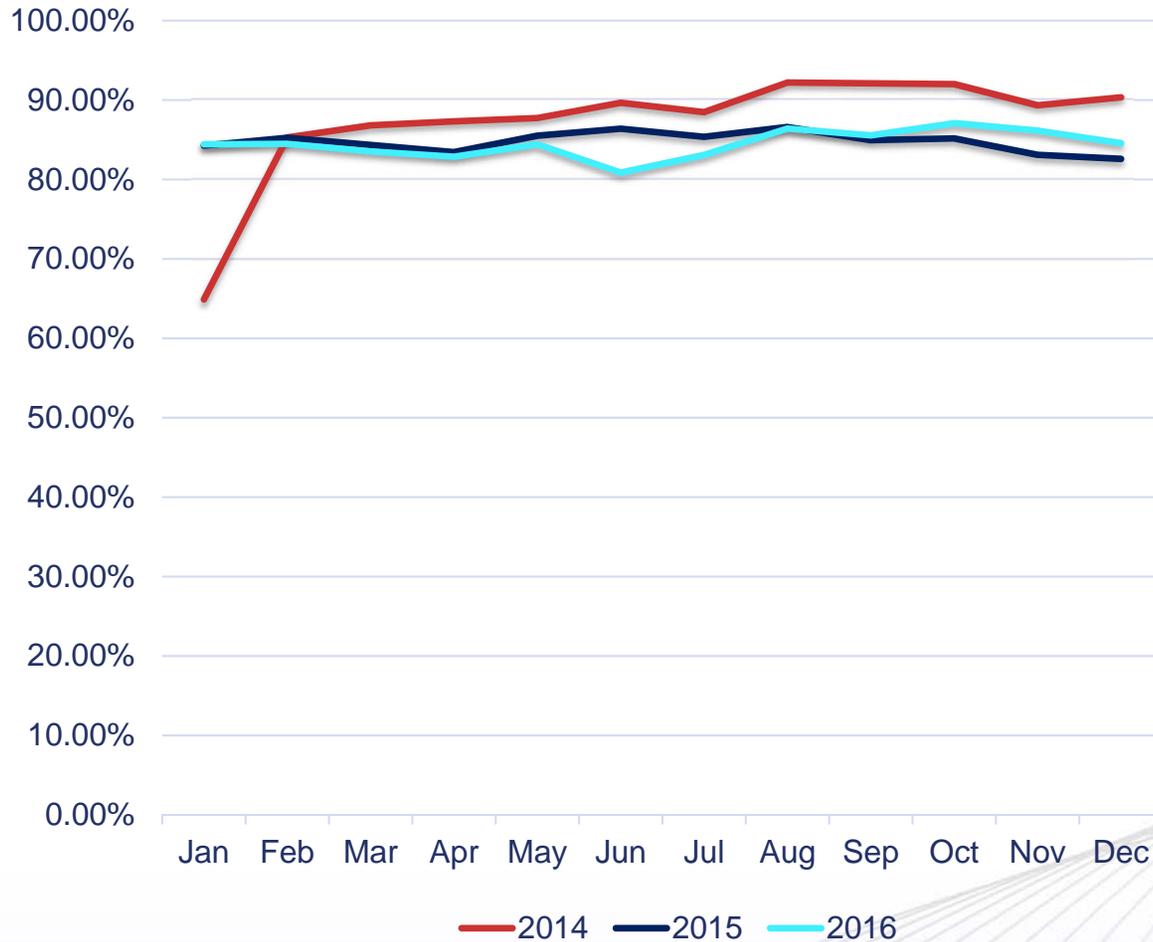
- Transaction volume increased 26%
- User count increased 16%
- Return for Correction rates stabilized at 7%



# Clerk Response Rates



## Responses in Under 24 Hours



### Summary

- Consistent clerk response rates from 2015 to 2016
- 2015 – 84.75% of filings are processed in under 24 hours
- 2016 – 84.45% of filings are processed in under 24 hours
- Marginal difference between integrated and non-integrated
- Marginal difference between mandatory date groups

# Case Management System Integration Status



## Summary

### 2015

- 59% of offices live on eFileTexas were integrated with their CMS (345 out of 586)
- CMS Vendor Integrations:
  - Two-Way: 3
  - One-Way: 2

### 2016

- 68% of offices live on eFileTexas were integrated with their CMS (413 out of 609)
- CMS Vendor Integrations:
  - Two-Way: 8
  - One-Way: 5

# eFileTexas Self Help Progress

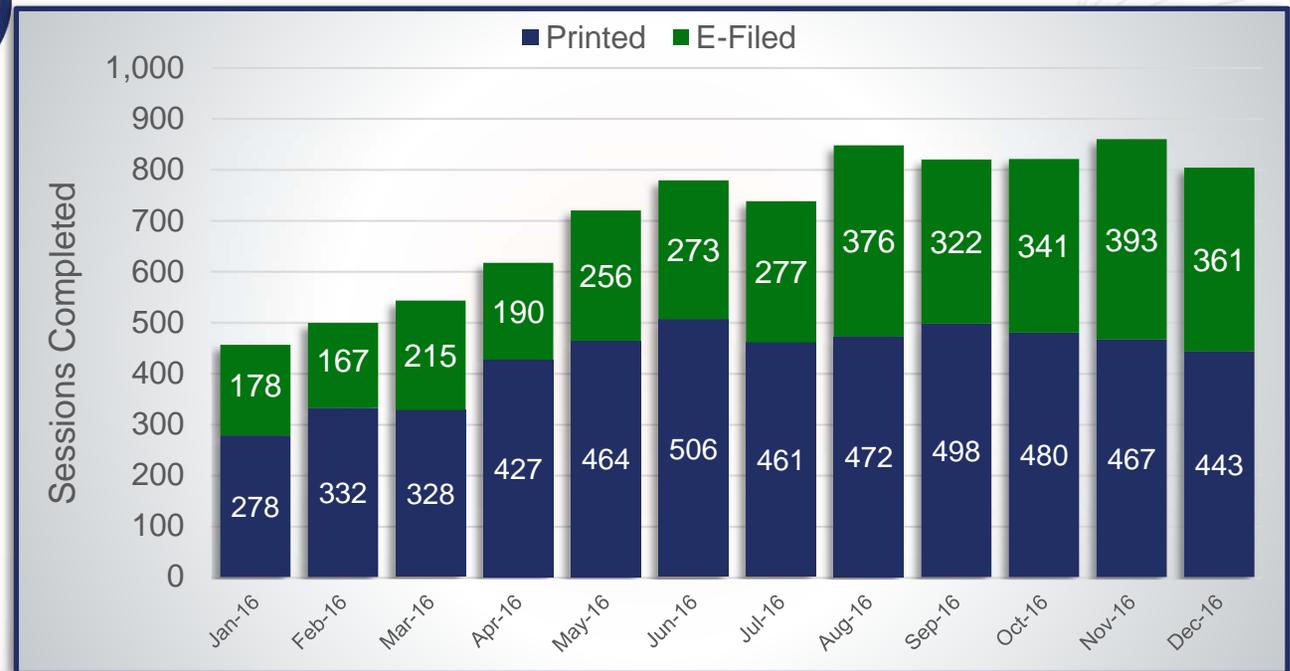
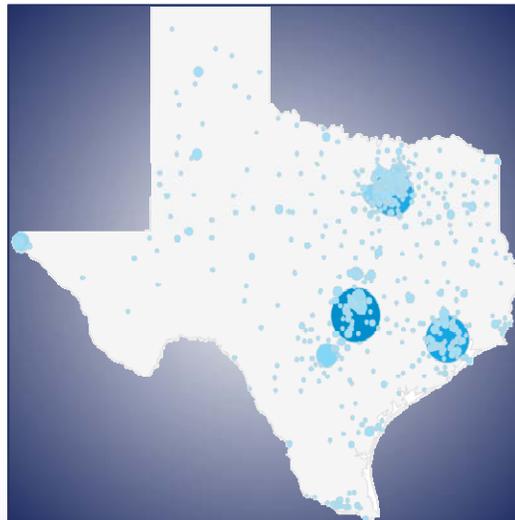


## Summary

- eFileTexas Self Help is now integrated with eFileTexas across the entire state
- 7 interviews currently available in Texas
- 47,917 unique users YTD (excludes on-site usage):
  - Travis Law Library
  - Williamson County Courthouse
  - Collin County Courthouse

## Top 10 Cities in Usage YTD

City	Sessions	City	Sessions
Austin	11,638	El Paso	2,141
Houston	8,373	Fort Worth	2,298
Dallas	9,655	McKinney	1,492
Plano	2,848	Arlington	812
San Antonio	2,132	Irving	942



# Next Steps: Now through January



1. Continue the phased implementation rollout of criminal e-filing
2. Continue enriching the eFileTexas Self-Help program by adding additional interviews
3. Continue implementing Justice Courts with standard eFiling codes