

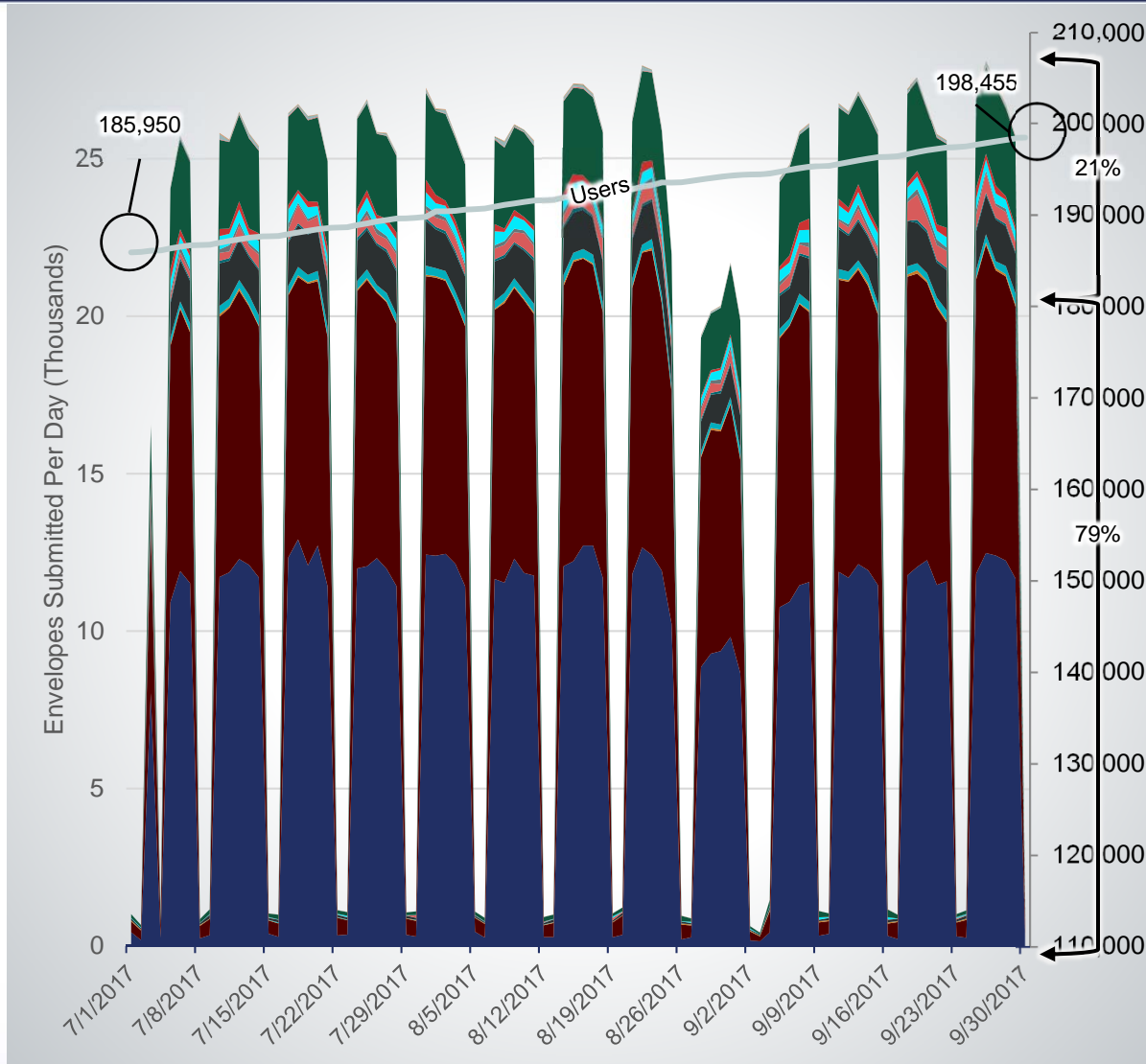


eFileTexas Status

JCIT

October 20, 2017

Transaction Volume: 7/1/2017 to 9/30/2017



Summary

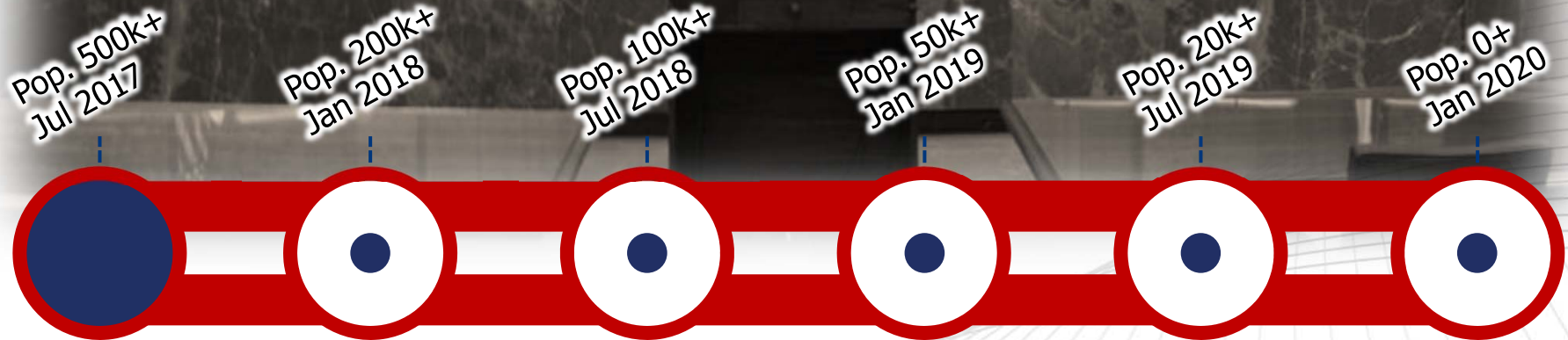
- Over 198k user accounts created to-date
- EFM currently receiving ~26,100 envelopes per day
- State filing portal accounts for 79% of transactions; remaining 21% stem from commercial EFSP submissions

Criminal Mandate

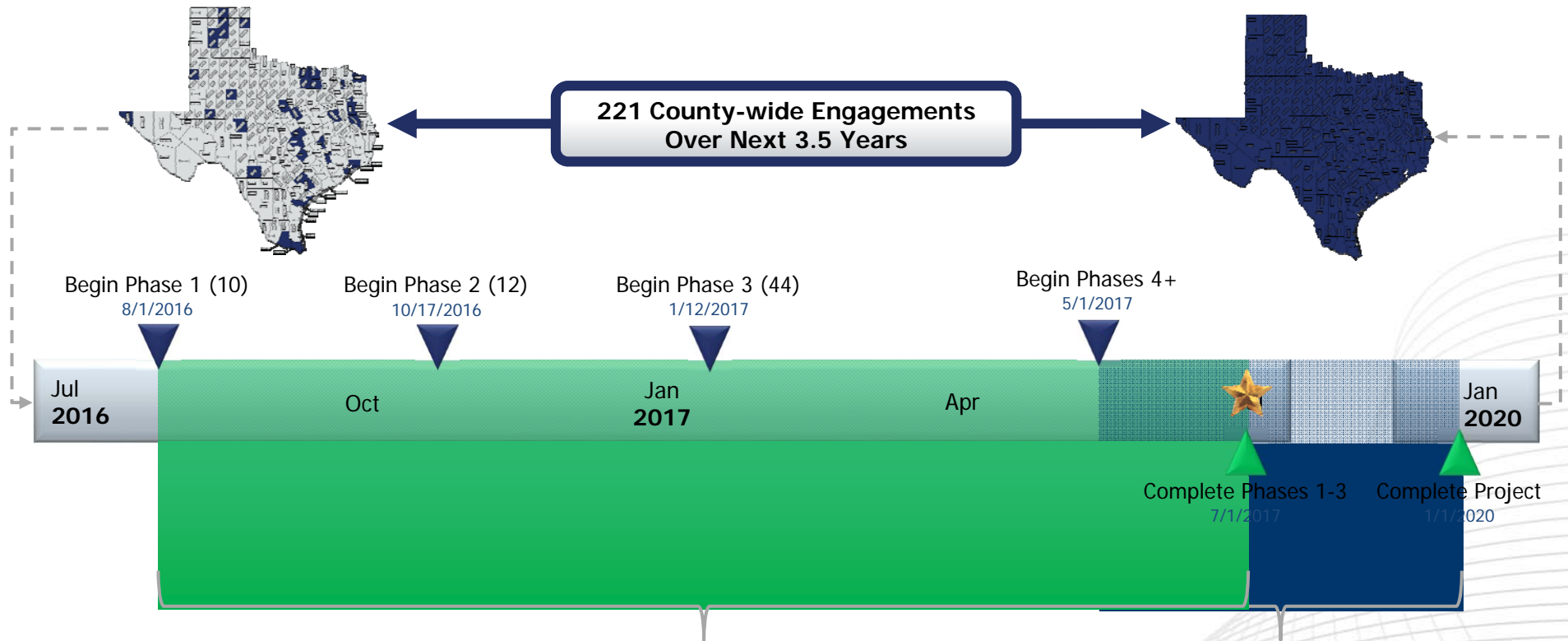


The Court of Criminal Appeals chose to mandate e-filing in criminal matters in June 2016

- Impacts all 254 counties
- Graduated scheduled roll-out, based on county population



Criminal Project Plan Overview



Phases 1-3 Summary

- Phases 1-3 consists of 66 counties
 - *63 counties live in these phases
- 112 counties currently live across all phases

*Tarrant, Travis and Harris were granted extensions.

Phase 4+ Summary

- 142 counties in plan for phase 4 and later
- Will continue to expedite implementation engagements when possible

TX E-Filing: Criminal



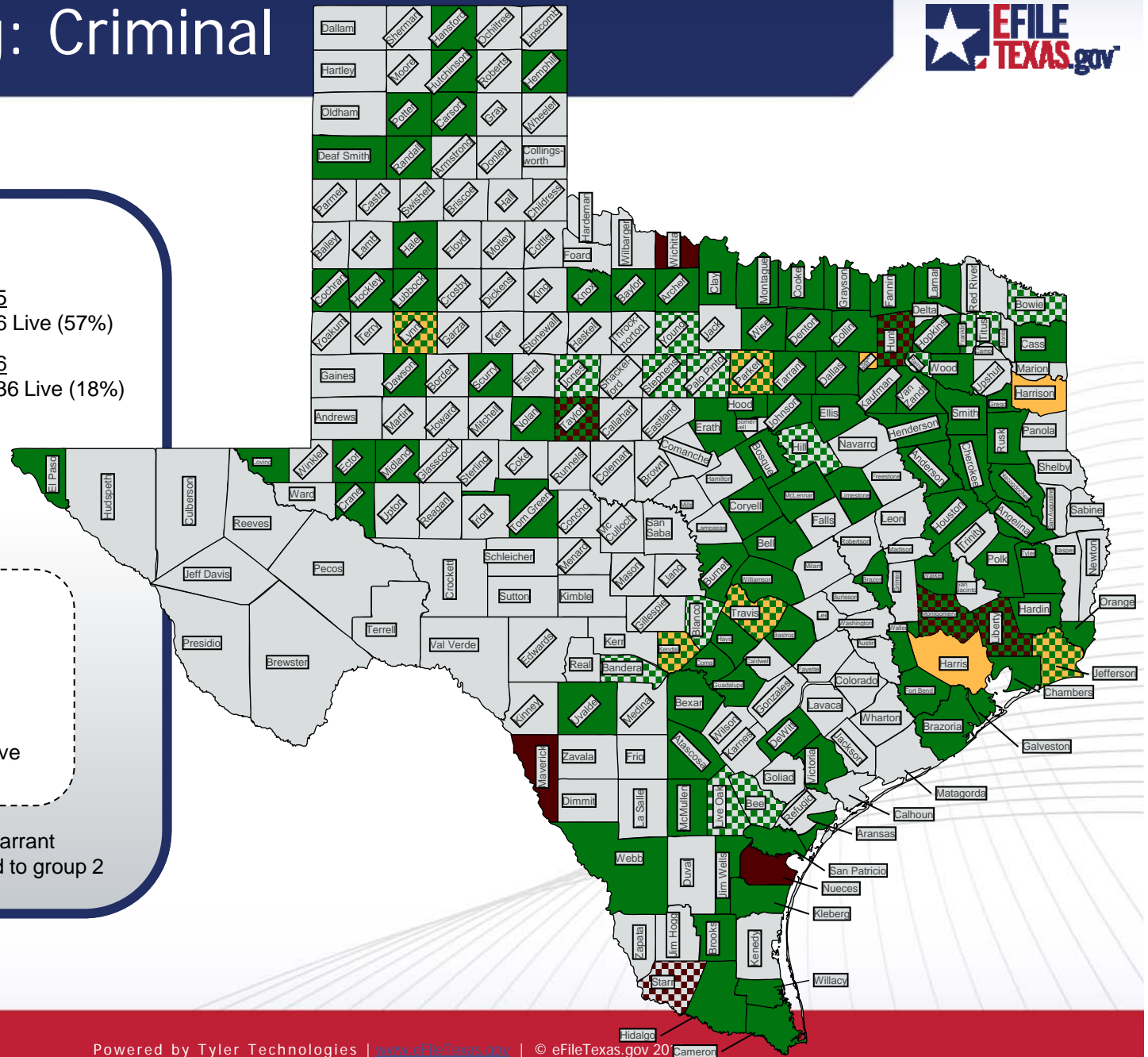
Summary

- *Group 1
8 of 8 Live (100%)
- *Group 2
13 of 15 Live (87%)
- Group 3
16 of 17 Live (94%)
- Group 4
20 of 23 (87%)
- Group 5
32 of 56 Live (57%)
- Group 6
25 of 136 Live (18%)

Legend

- Live
- In Progress
- Complete – Not Live

* Harris DC, Travis DC and Tarrant granted extension and moved to group 2



TX E-Filing: Criminal Group 2 Status



County	Office	Live Status	County	Office	Live Status
Bell	County Clerk	Live	Montgomery	County Clerk	Complete – 11/1/17 Go Live
	District Clerk	Live		District Clerk	Live
Brazoria	County Clerk	Live	Nueces	County Clerk	Complete - Awaiting Go Live
	District Clerk	Live		District Clerk	Complete - Awaiting Go Live
Cameron	County Clerk	Live	Tarrant	County Clerk	Live
	District Clerk	Live		District Clerk	Live
Galveston	County Clerk	Live	Travis	County Clerk	Live
	District Clerk	Live		District Clerk	Complete – Go Live 10/25/17
Harris	County Clerk	N/A	Smith	County Clerk	Live
	District Clerk	IP		District Clerk	Live
Jefferson	County Clerk	Complete – 12/1/17 Go Live	Webb	County Clerk	Live
	District Clerk	Live		District Clerk	Live
Lubbock	County Clerk	Live	Williamson	County Clerk	Live
	District Clerk	Live		District Clerk	Live
McLennan	County Clerk	Live			
	District Clerk	Live			

eFileTexas Self Help Progress



Top 10 Cities in Usage YTD

City	Sessions	% of total sessions	City	Sessions	% of total sessions
Austin	7,723	17%	El Paso	1,721	2%
Houston	6,290	10%	Fort Worth	2,127	5%
Dallas	6,497	13%	McKinney	1,251	3%
Plano	2,024	4%	Arlington	656	1%
San Antonio	1,779	4%	Irving	589	2%

Summary

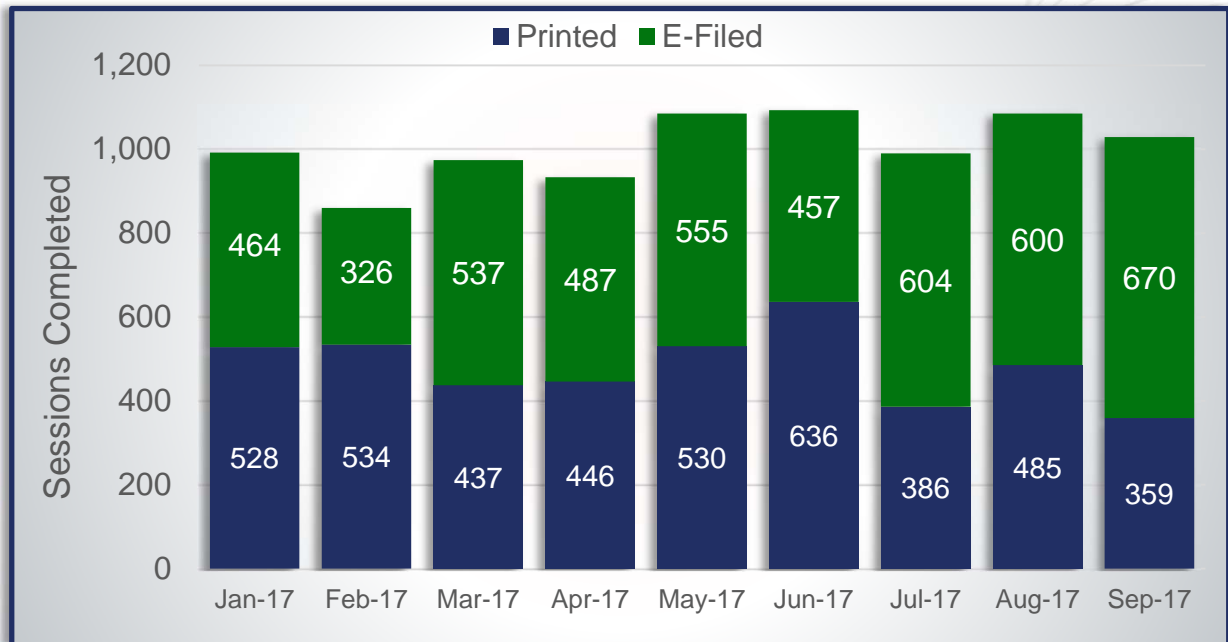
- 21 interviews currently available on eFileTexas Self Help
- 7 interviews are currently integrated with eFileTX
- 4 interviews in progress for December 2017 completion

eFileTexas Self Help Initiatives

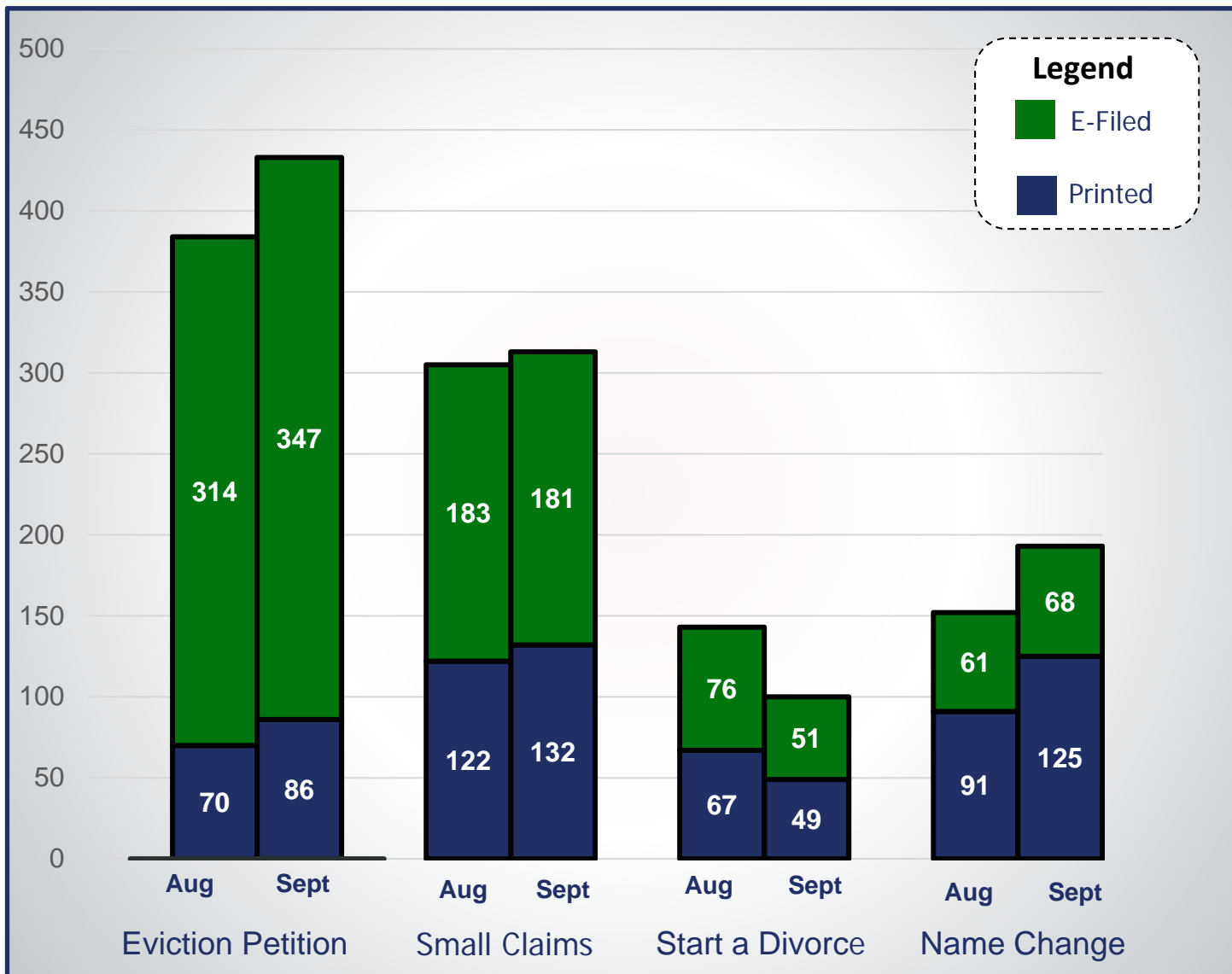
- Partnering with the Denton County and Collin County Law Libraries
- Creating new marketing materials

Upcoming Product Enhancements

- Increase logging to give the ability to track where a user is leaving in the interview process
- Enhance the mobile experience - 25% of filers on eFileTexas Self Help use a phone or tablet

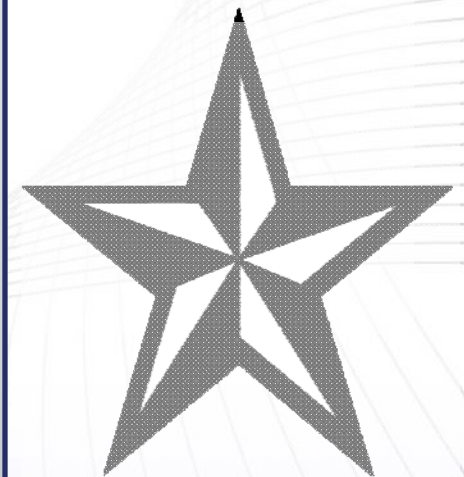


Interview Submission Types



Summary

- 50% increase in Self Help completion rates over the last year
- 45% increase in E-Filed interviews over the last year



Next Steps: Now through December



1. Continue the phased implementation rollout of criminal e-filing
2. Continue enriching the eFileTexas Self-Help program by adding additional interviews
3. Begin discussions around Modria (Online Dispute Resolution tool)

Questions

