eFileTexas Status

JCIT
January 19, 2018

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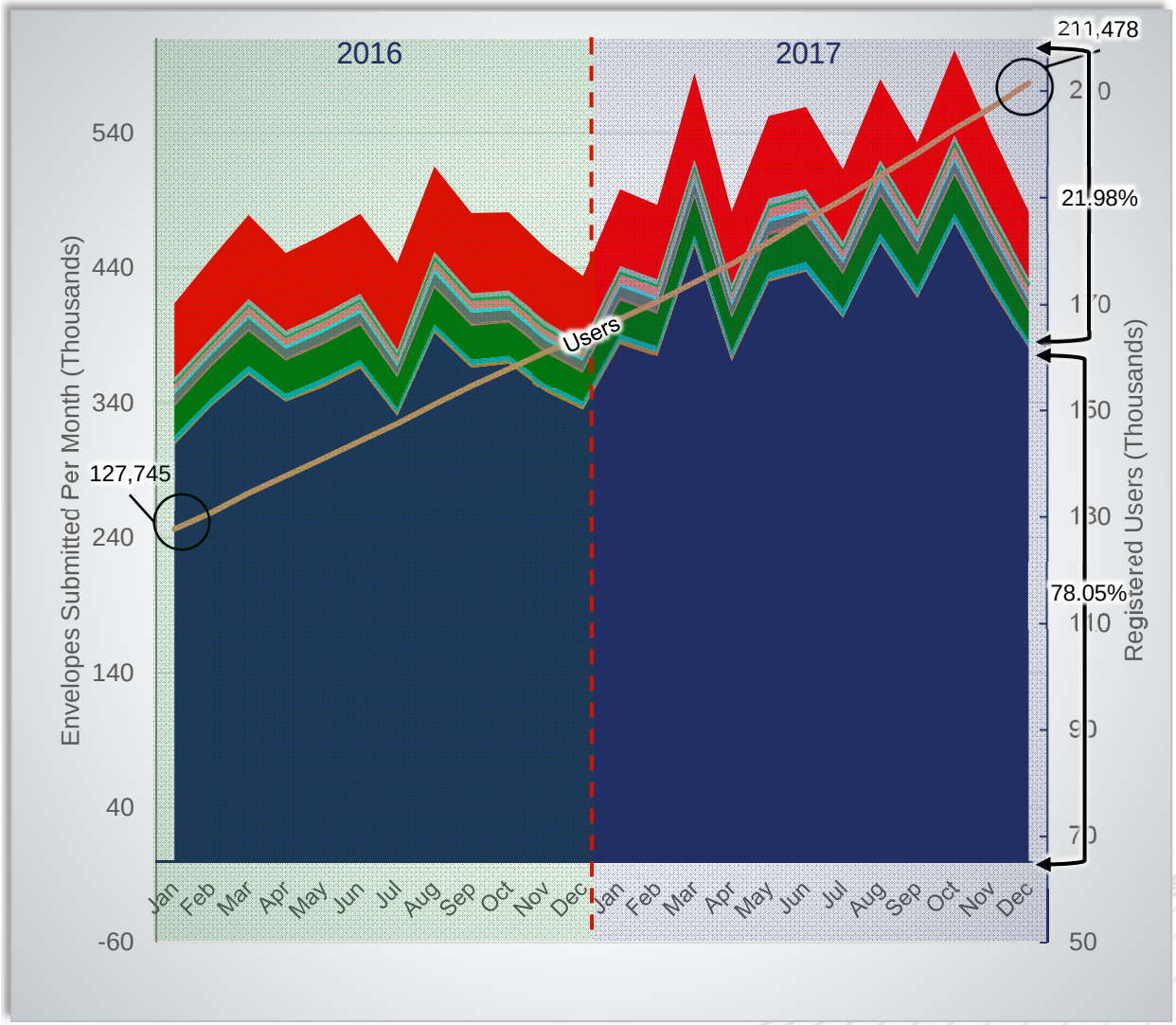
Statistical Comparison (2016 vs. 2017)



Users

- 2016 - 36,005k user accounts created
- 2017 - 47,705k user accounts created

Envelopes and Filings Received

	Envelopes	Filings
2016	5,546,777	7,566,238
2017	6,415,320	8,781,403

Accepted Documents and Pages

	Documents	Pages
2016	8,588,210	42,614,355
2017	9,816,977	47,626,171

Transaction Volume

- 2016 - State filing portal accounted for 75.81% of transactions and the remaining 24.19% stemmed from commercial EFSP submissions
- 2017 - State filing portal accounted for 78.05% of transactions and the remaining 21.98% stemmed from commercial EFSP submissions

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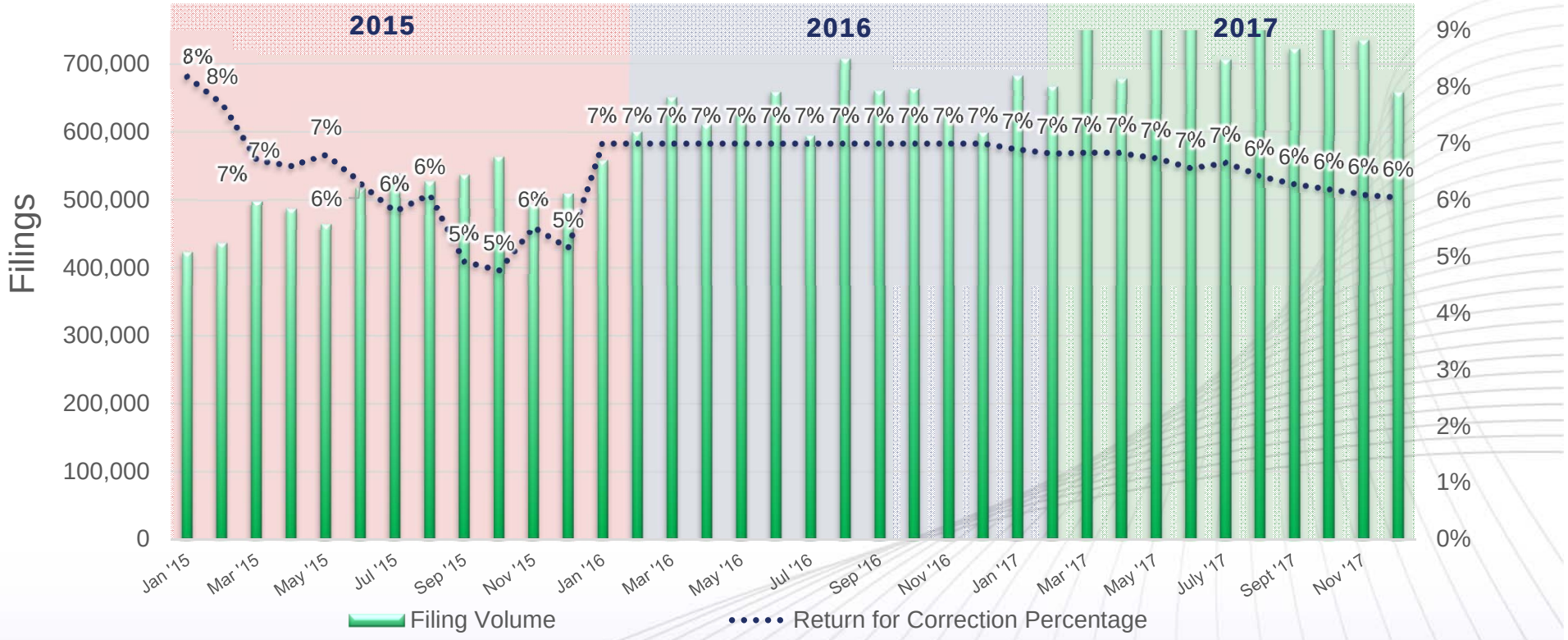
Return for Correction Rates

Summary

- Transaction volume increased 14%
- User count increased 23%
- Return for correction rates stabilized at 6%
- Clerks and attorneys have become more proficient using the system which has contributed towards stabilizing the correction rates



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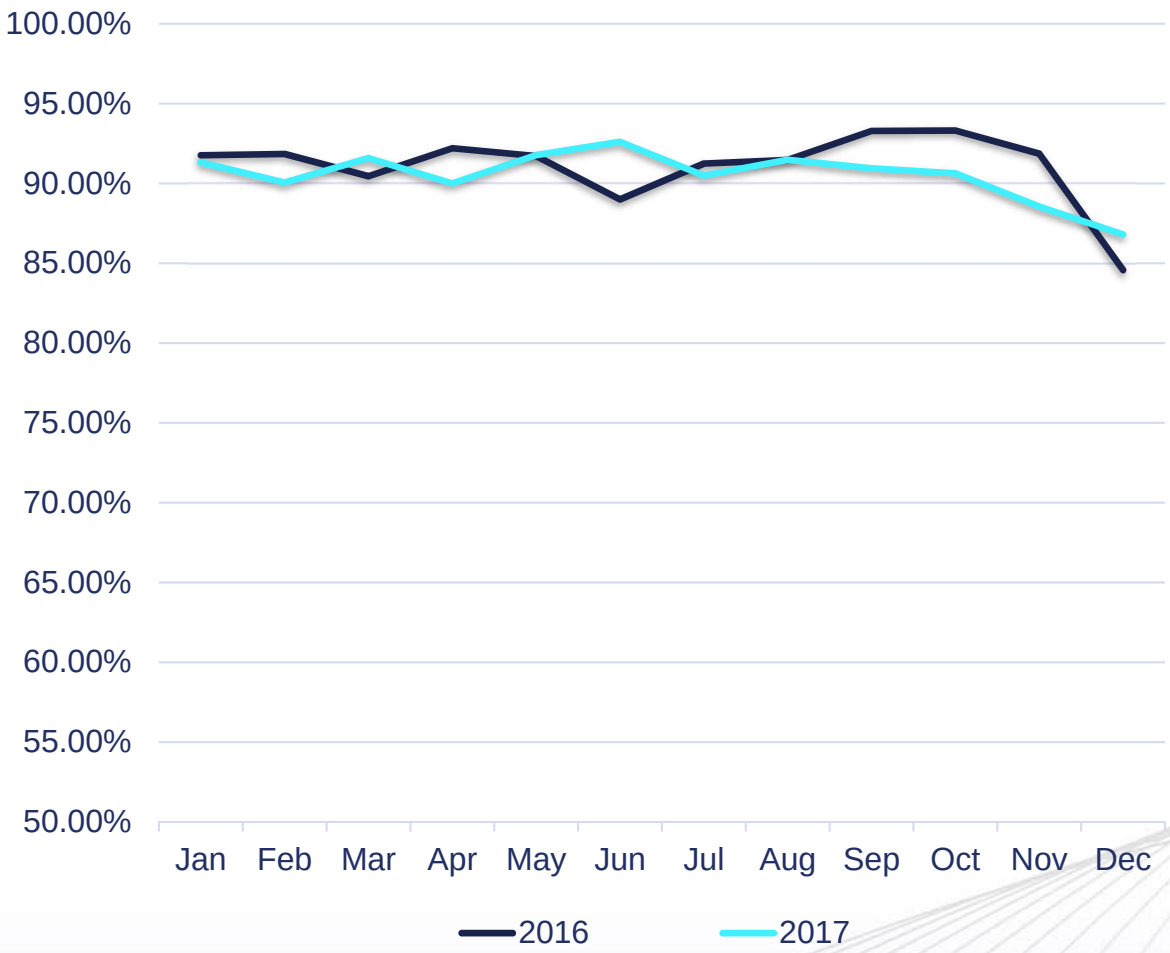
Clerk Response Rates

Responses in Under 24 Hours



Summary

- 2016 – 91.62% of filings are processed in under 24 hours
- 2017 – 90.52% of filings are processed in under 24 hours
- Marginal difference between integrated and non-integrated
- Marginal difference between mandatory date groups

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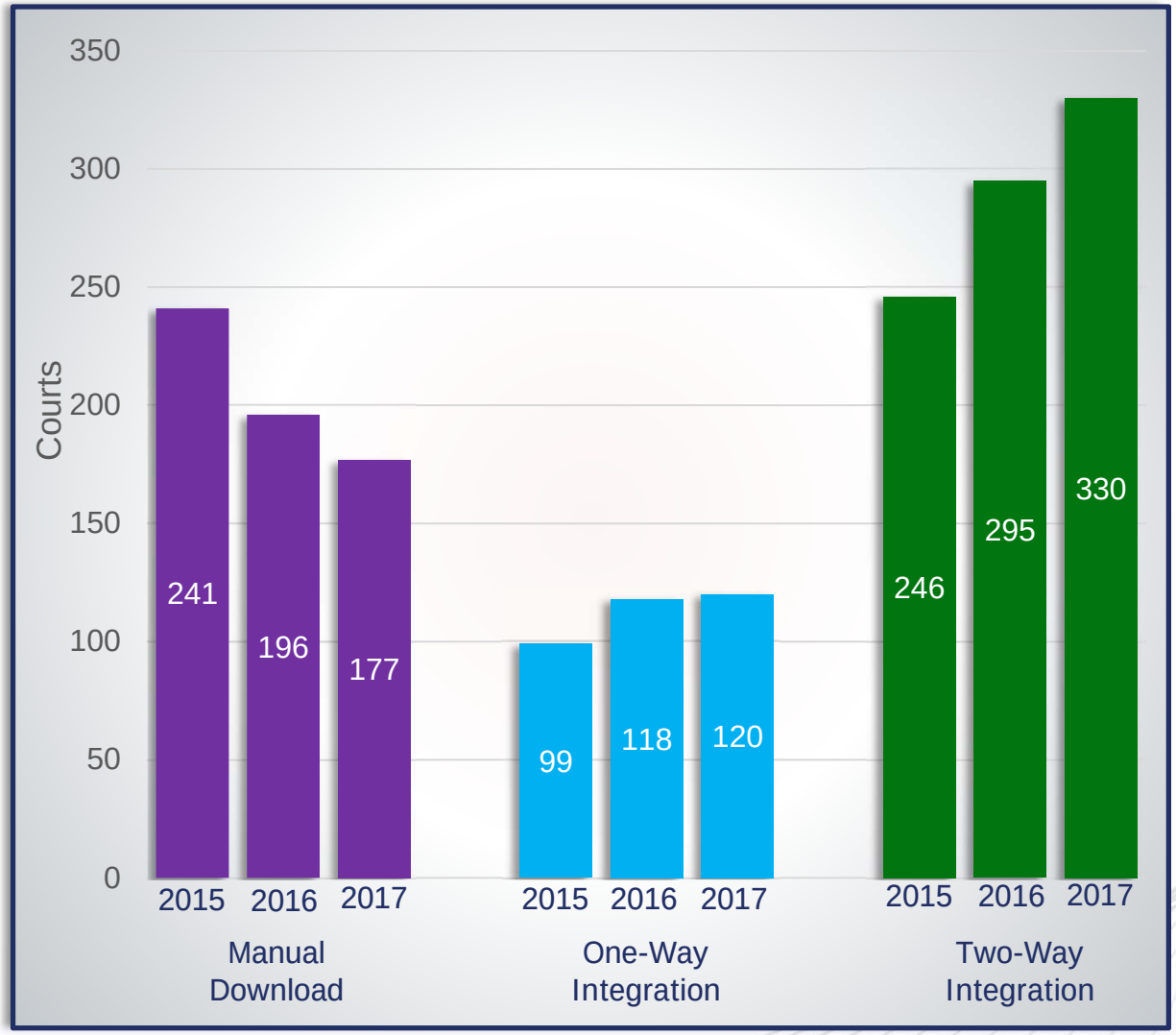
Case Management System Integration Status



Summary

2016

- 68% of offices live on eFileTexas were integrated with their CMS (413 out of 609)
- CMS Vendor Integrations:
  - Two-Way: 8
  - One-Way: 5

2017

- 77% of offices live on eFileTexas were integrated with their CMS (450 out of 586)
- CMS Vendor Integrations:
  - Two-Way: 8
  - One-Way: 5

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TX E-Filing: Criminal

Summary

*Group 1
8 of 8 Live (100%)

*Group 2
15 of 15 Live (100%)

Group 3
16 of 17 Live (94%)

Group 4
20 of 23 (87%)

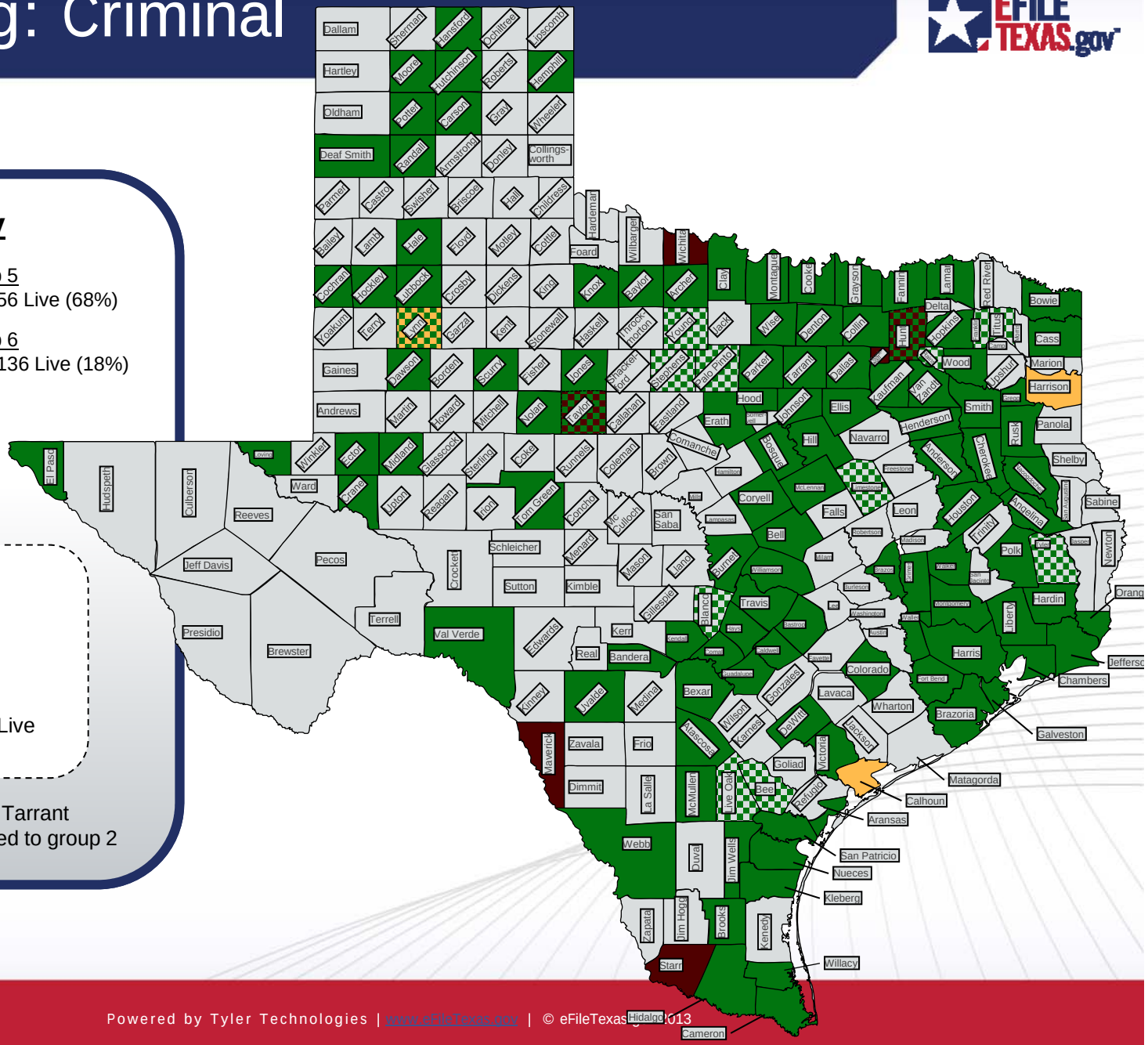
Group 5
38 of 56 Live (68%)

Group 6
25 of 136 Live (18%)

Legend

- Live
- In Progress
- Complete – Not Live

* Harris DC, Travis DC and Tarrant granted extension and moved to group 2



TX E-Filing: Criminal Group 3 Status

July 1, 2018 mandate

County	Office	Live Status	County	Office	Live Status
Brazos	County Clerk	Live	Kaufman	County Clerk	Live
	District Clerk	Live		District Clerk	Live
Comal	County Clerk	Live	Midland	County Clerk	Live
	District Clerk	Live		District Clerk	Live
Ector	County Clerk	Live	Parker	County Clerk	Live
	District Clerk	Live		District Clerk	Live
Ellis	County Clerk	Live	Potter	County Clerk	Live
	District Clerk	Live		District Clerk	Live
Grayson	County Clerk	Live	Randall	County Clerk	Live
	District Clerk	Live		District Clerk	Live
Gregg	County Clerk	Live	Taylor	County Clerk	1/29 scheduled go live
	District Clerk	Live		District Clerk	Live
Guadalupe	County Clerk	Live	Tom Green	County Clerk	Live
	District Clerk	Live		District Clerk	Live
Hays	County Clerk	Live	Wichita	County Clerk	In Progress
	District Clerk	Live		District Clerk	In Progress
Johnson	County Clerk	Live			
	District Clerk	Live			

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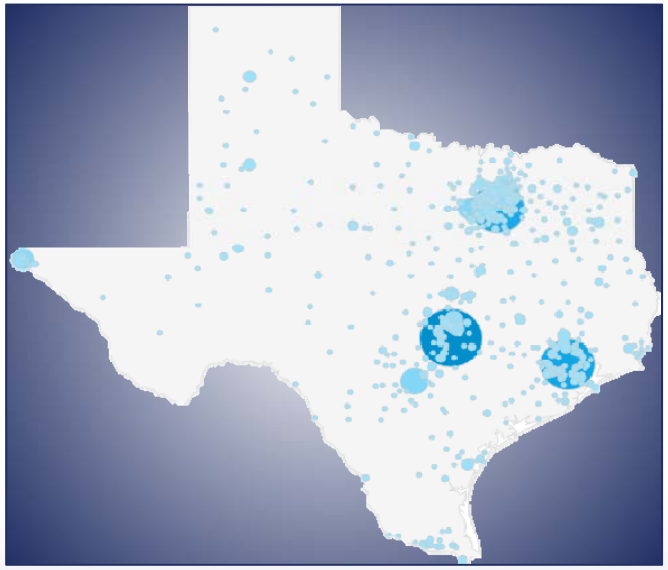
eFileTexas Self Help Progress

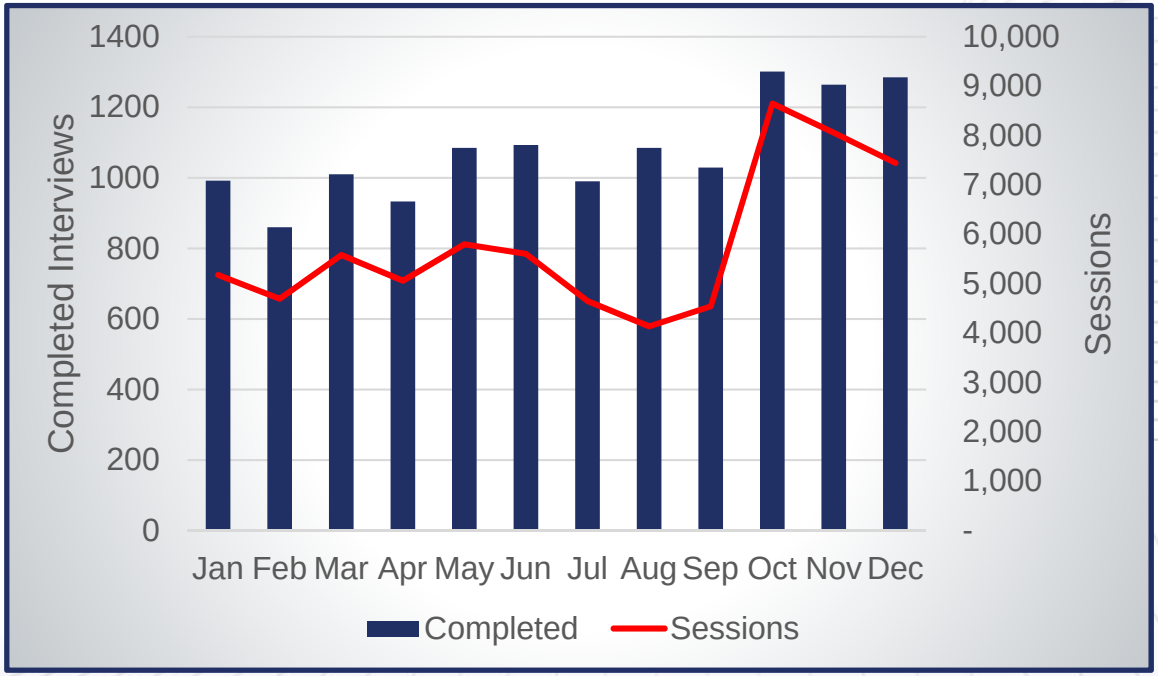
Summary

- 21 interviews currently available in Texas
- 7 interviews currently integrated with eFileTexas
- eFileTexas Self Help average completion rate
  - 2016 - 16%
  - 2017 – 19%



Top 10 Cities in Usage 2017 YTD

City	Sessions	City	Sessions
Austin	14,537	El Paso	2,885
Houston	11,158	Fort Worth	3,687
Dallas	10,921	McKinney	2,247
Plano	3,710	Arlington	1,085
San Antonio	3,364	Irving	1,099



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eFileTexas Self Help Next Steps

SRL Marketing Flyer

Courts Marketing Flyer

Summary

- Distribute marketing materials to law libraries in Texas
- Begin monthly webinars for law librarians, court staff and legal aid to demonstrate the functionalities of eFileTexas Self Help

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eFileTexas Development Plan - 2018

Q1	Q2	Q3	Q4
• Criminal Initiation – Phase 2 • Enhanced Data Fields	• Redaction (Filer) • Redaction (Reviewer) • HTML5 Review Tool • SelfHelp Platform Alignment	• HTML5 Filer Tool (ECF5) • HTML5 Admin Screens • Code Editor (Version 1)	• Batch Filing User Interface • eCitation Initiation via EFM

Details

Q1 Development Items

- **Criminal Initiation Phase 2** – to update the filer user interface to include all data elements supported by ECF APIs
- **Enhanced Data Fields** – will add case sub-types and case cross reference numbers as available fields for filers/reviewers

Q2 Development Items

- **Redaction (Filer / Review)** – to allow for filers and clerks to redact documents through eFileTexas
- **HTML5 Review Tool** – to replace the Silverlight version that clerks currently use during review
- **SelfHelp Platform Alignment** – functionality updates to enhance the solution, making it easier to utilize and more device agnostic (mobile friendly)

Q3 Development Items

- **HTML5 Filer Tool** – to make the eFileTexas filing portal ECF5 compliant
- **HTML5 Admin Screens** – to completely deprecate Silverlight
- **Code Editor (Version 1)** – to develop better support tools for handling common configuration requests

Q4 Development Items

- **Batch Filing UI** – to allow for users to file multiple filings across multiple cases at once, in batch
- **eCitation Initiation via EFM** – to allow for electronic citations through the EFM (***Note**: eCitation Initiation via user interface is currently scheduled to be development complete in Q1 of 2019)

***Note**: Schedule denotes when items will be “development complete”. Solution updates will need to be made before features are available to users. Schedule is tentative and subject to change.

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Next Steps: Now through July

1. Continue the phased implementation rollout of criminal e-filing
2. Continue enriching the eFileTexas Self-Help program by adding additional interviews and enhancing community outreach
3. Continue implementing Justice Courts with standard eFiling codes

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Questions

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