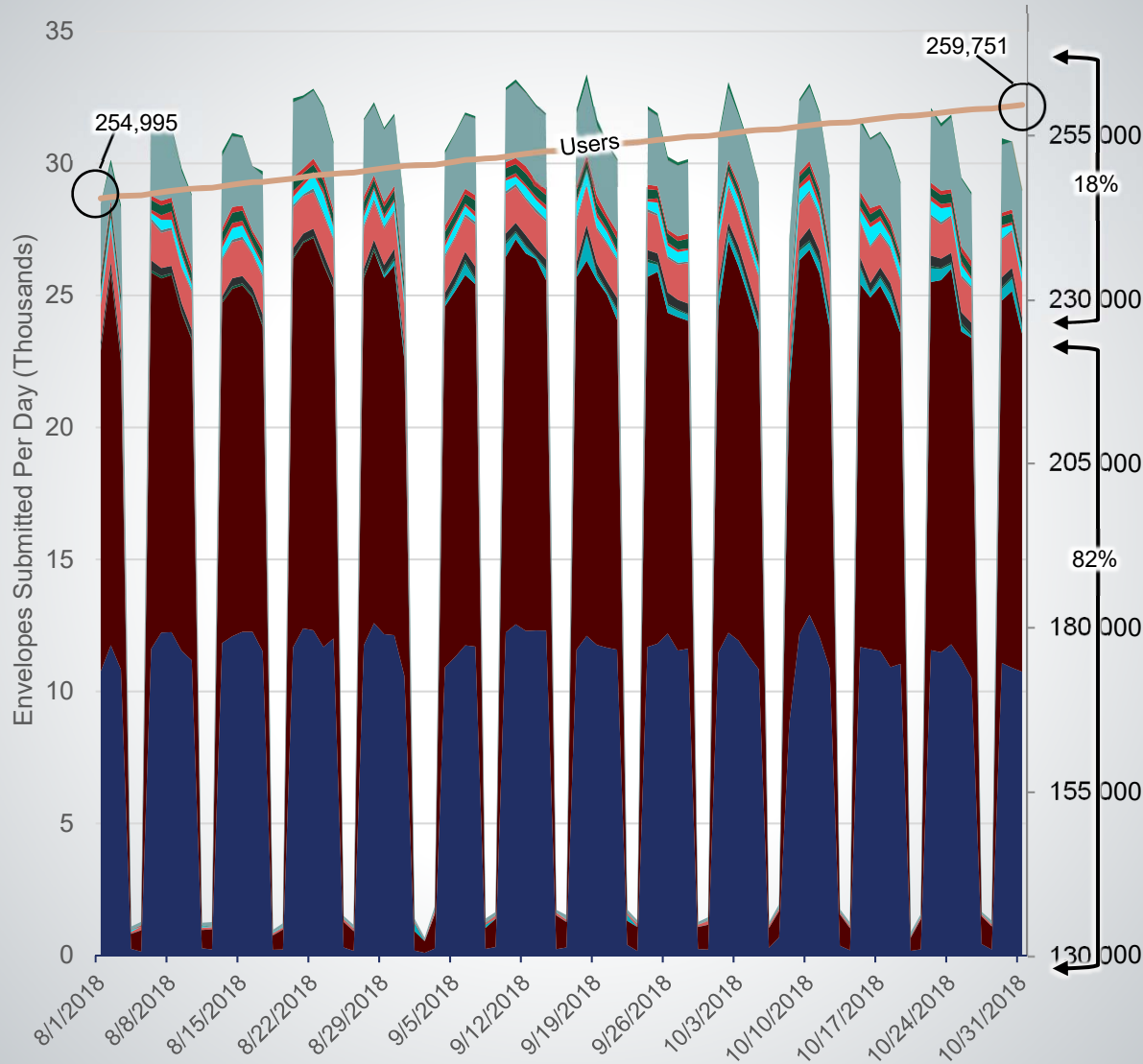




Status Update

JCIT Meeting
November 30, 2018

Transaction Volume: 8/1/2018 to 10/31/2018



Summary

- **Over 259k user accounts** created as of 10/31/18
- EFM currently receiving **~32,000 envelopes per day**
 - ❖ 87.4% Civil
 - ❖ 12.6% Criminal
- State filing portal accounts for 82% of transactions; remaining 18% stem from commercial EFSP submissions

TX E-Filing: Criminal

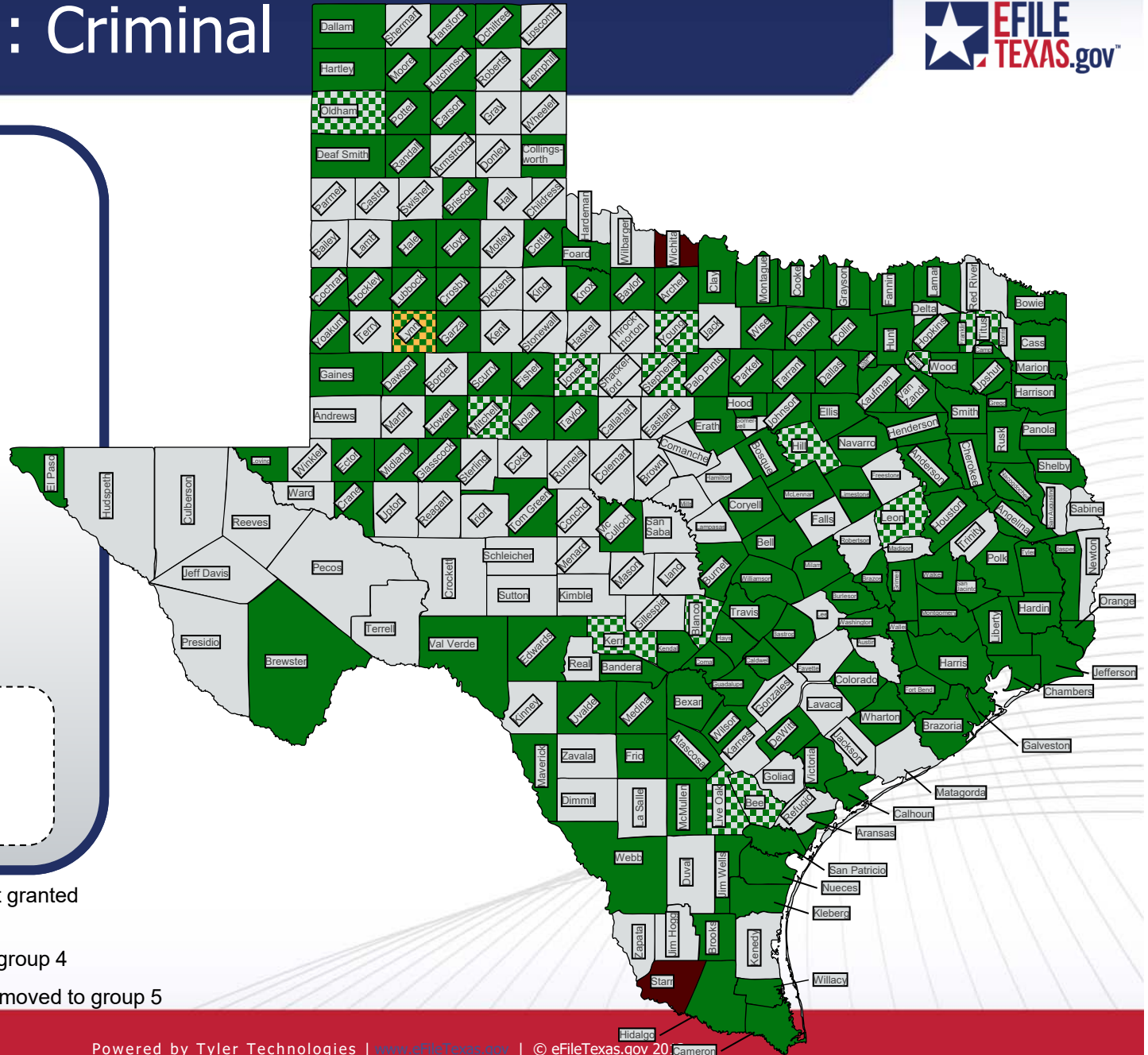


Summary

- ✓ ***Group 1** – Jul. 2017
8 of 8 Live (100%)
- ✓ **Group 2** – Jan. 2018
15 of 15 Live (100%)
- ✓ ****Group 3** – Jul. 2018
16 of 16 Live (100%)
- ✓ *****Group 4** – Jan. 2019
22 of 22 (100%)
- Group 5** – Jul. 2019
52 of 58 Live (90%)
- Group 6** – Jan. 2020
51 of 136 Live (38%)

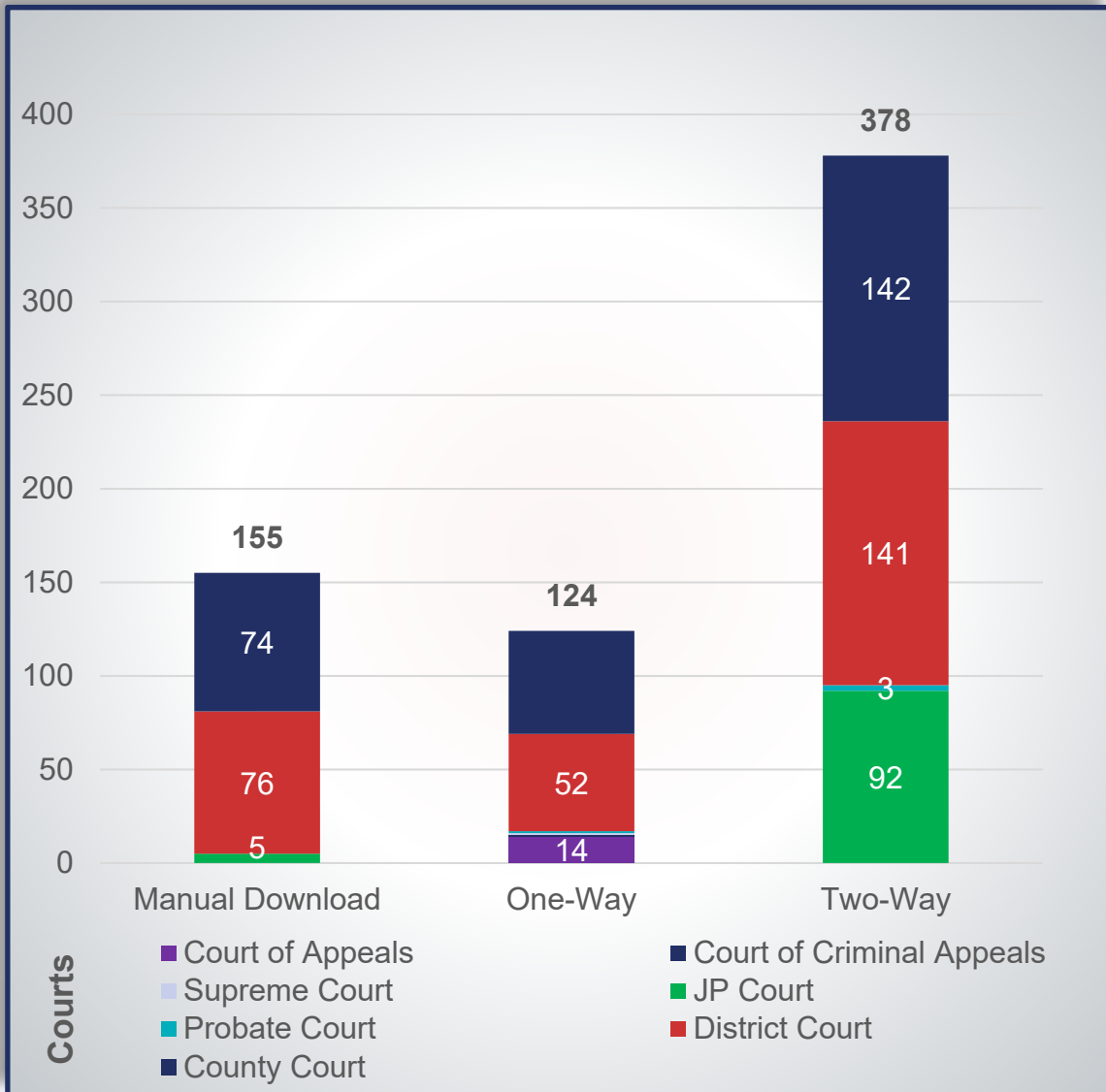
Legend

- Live
- In Progress
- Complete – Not Live



- * Harris DC, Travis DC and Tarrant granted extension and moved to group 2
- ** Wichita extended and moved to group 4
- ***Wichita and Starr extended and moved to group 5

CMS Integration Status



Summary

- **76% of courts** live on eFileTexas **are integrated** w/ their Case Management Systems (502 out of 657)
- Integration progress with CMS providers:
 - ❖ **6 CMS providers** have established **One-Way integration**
 - ❖ **7 CMS providers** have established **Two-Way integration**

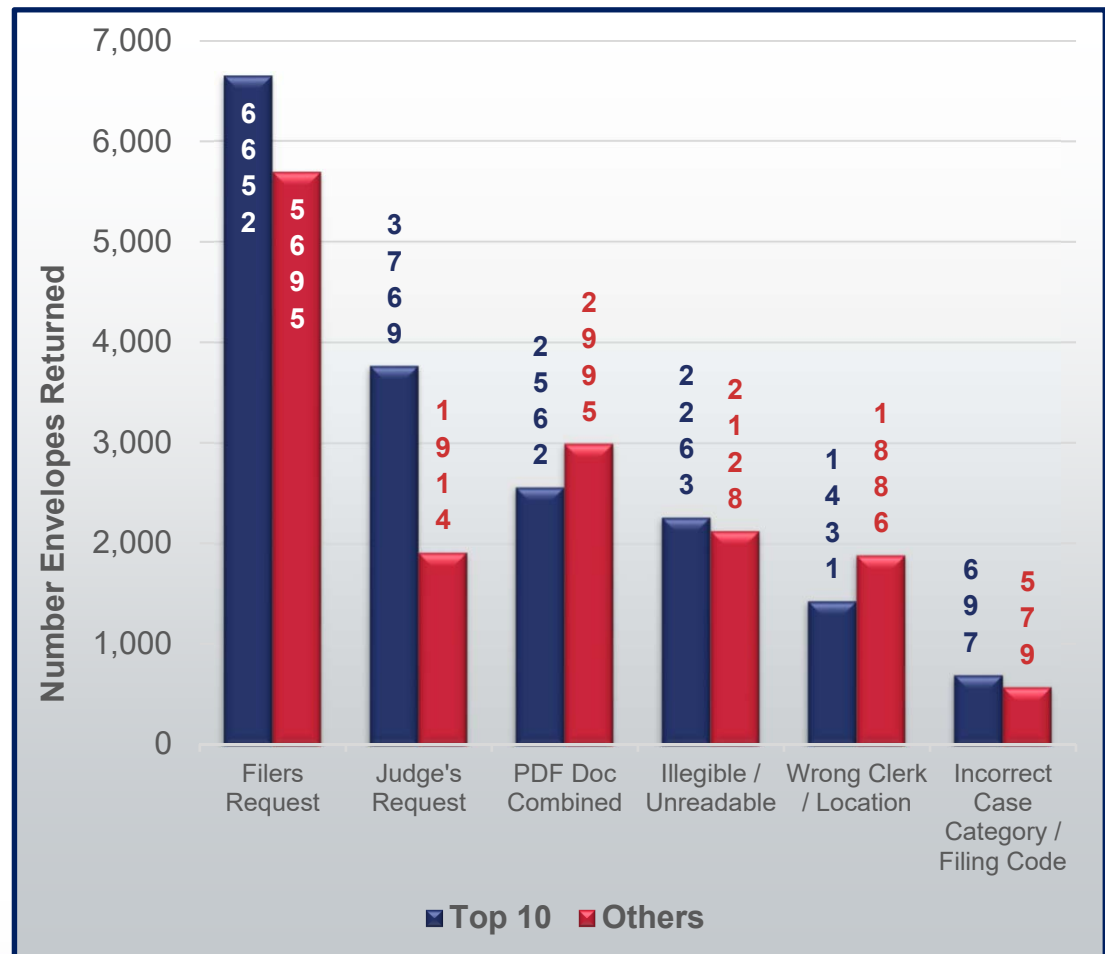
Returns by Reason – October 2018



Summary

- Top 10 most populous counties **return reasons are similar** to all other counties
- Number of Illegible / Unreadable returns could be **reduced by the expansion of SelfHelp.eFileTexas**
- **619 returns based on lack of redaction** (not graphed)
- **Over 14%** returned back, due to **filer mistakes**
 - ❖ Wrong location
 - ❖ Incorrect Case Type / Filing Code

Top 6 Reasons for Return – Statewide



2018 Return for Correction Rates



Summary

- *Top 10 most populous counties are trending less than the group average
- Return rates have declined since inception and continue to trend downward
- National average return for correction rate is ~8%

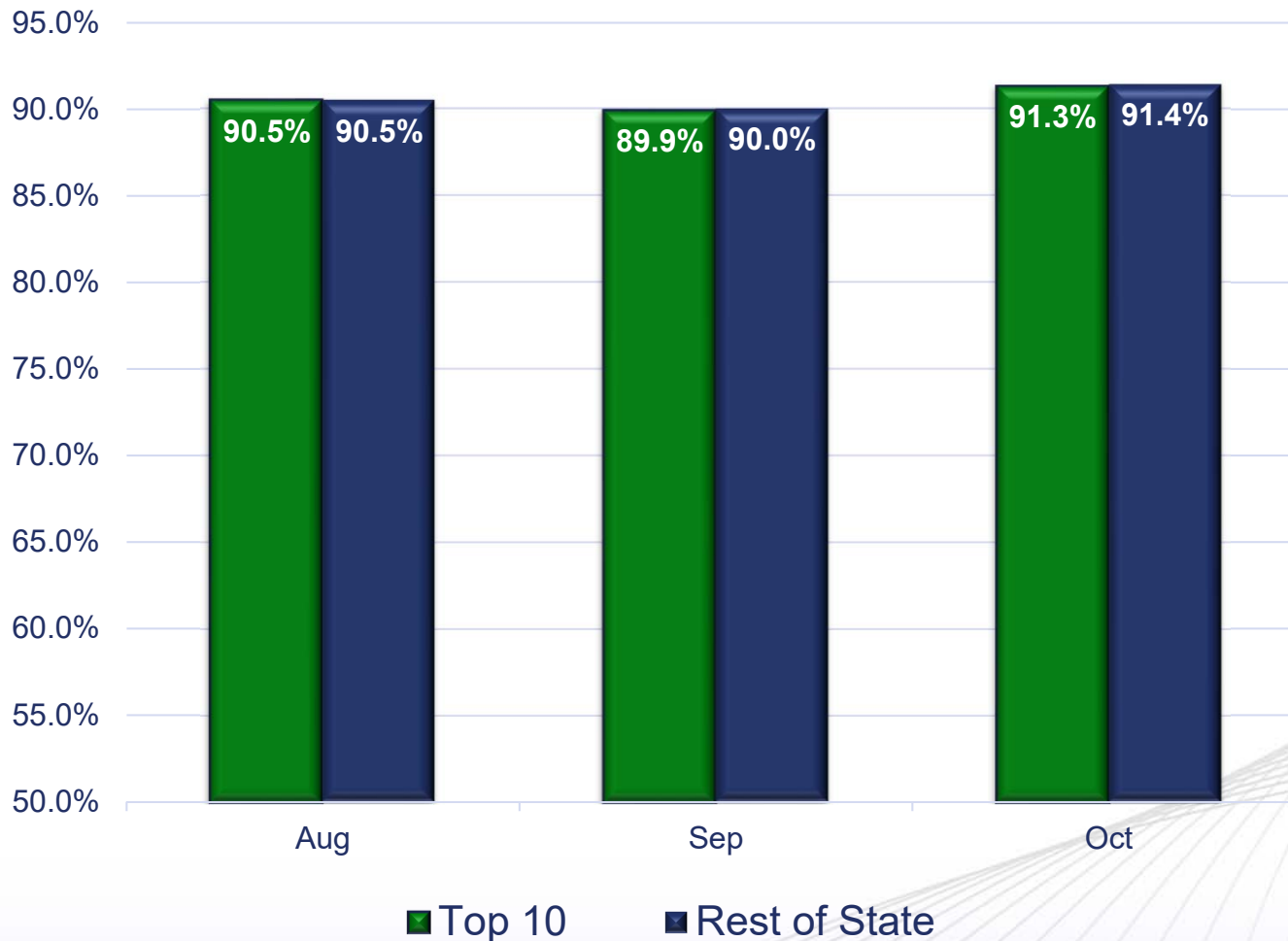


*Tracking of top most 10 populous counties began in September 2018

Clerk Response Rates – Last 3 Month



Responses in Under 24 Hours

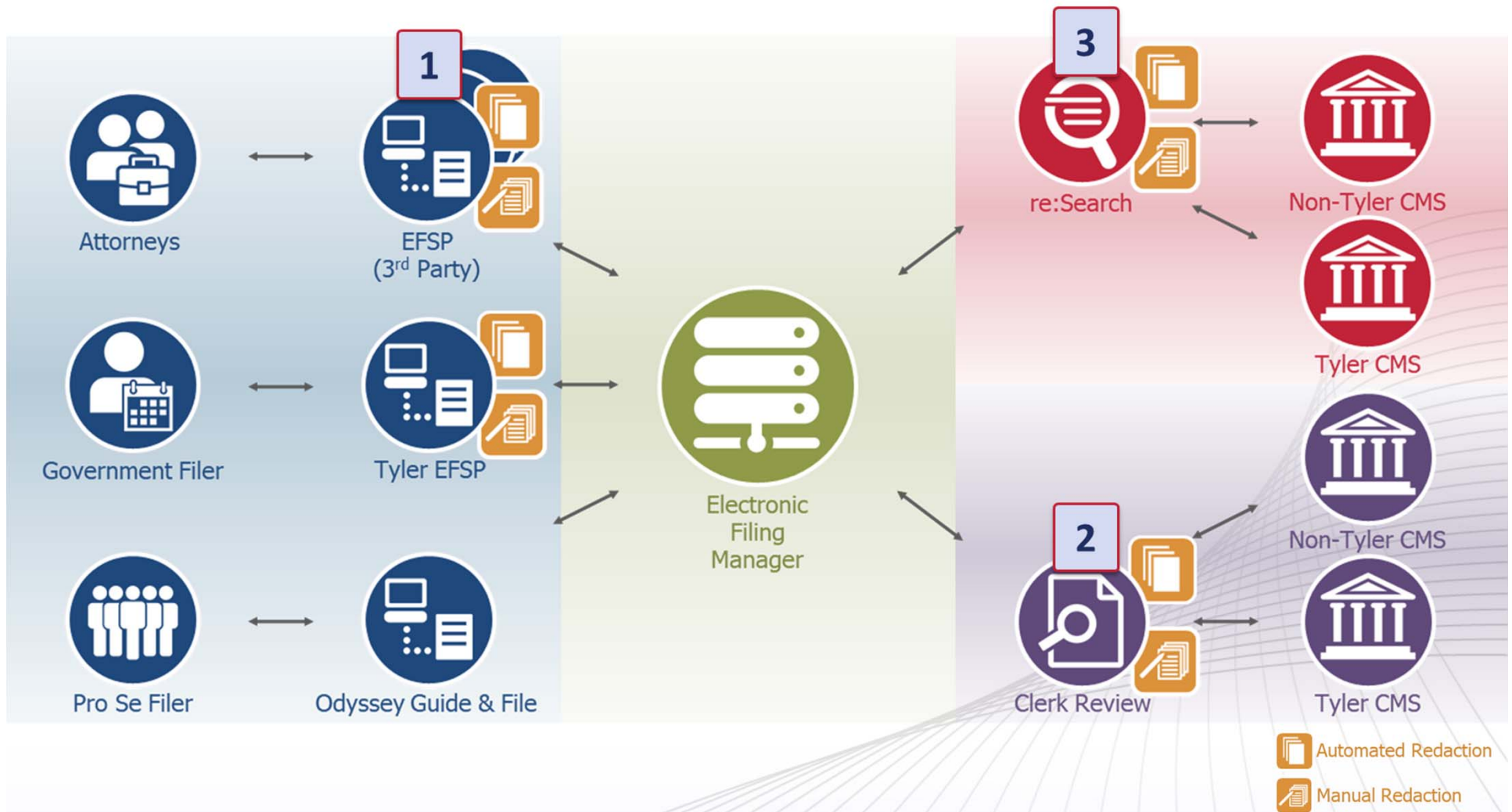


Response rates are **similar between courts of different sizes**

Over 90% of all filings are accepted/returned for correction **within 24 hours of submission**

Response rates **do not include weekends and holidays**

Redaction Services



Filing Flow With Redaction Services

