

ID	Short Description	Category	Priority	Long Description	Final Disposition
1	Service copies max limit of 999	EFSP EFM		Had a large # of parties and several docs, so exceeded the limit. Two workarounds, both of which involved a live person and extra effort, one of which didn't work ultimately. Ended up providing paper copies to the court.	Completed EFM limit is now 9,999
2	Service list edits	EFM		If there is something wrong, we cannot correct it. Multiple listings for the same attorneys. Public list should populate from the bar file.	Completed The public list is now populated from the State Bar lists and eService email address.
3	Cause No. missing from original petitions	EFM CMS		When a file stamped copy is returned, some do not contain the cause number and court assignment. Must request a document with that information after the fact.	Completed The clerks have the ability to place the court and cause number as part of the review process. If it's absent, please contact the clerk.
4	Unable to designate attorney for the firm	EFM		When attempting to add an attorney to our firm, using his bar number, he's not found.	Completed The EFM checks entered bar numbers to make sure that the attorney isn't already in the system and isn't a current judge or elected clerk.
5	Entering parties is messy	EFSP		When adding parties on eFileTexas, you can only see four at a time, leading to errors with blank lines, overtyping, etc. Better UI design is needed.	Completed The new state EFSP has a larger space for party entry that sized appropriately with the device used to efile.
6	Changing parties is difficult	CMS		When needing to change a party on a case, the clerks office takes an inordinate amount of time to make changes.	Not an eFiling Issue Please contact the clerk.
7	Party List Duplication	EFM CMS		In some cases parties are duplicated several times, once in the party list and then again in the service contacts (multiple times)	Completed
8	Pro Hac Vice (Out of State Attorneys)	EFSP		Out of state attorneys do not know how to use the system and no training is available on how they should register (without a TX bar number)	Included in eFile 2 (reqs 3430 and 3440)
9	Standard Proof of Service	EFM EFSP		If an attorney needs to prove up eService, we should have a standard form that EFSPs/EFM uses to provide the details	Completed The clerk can enable the Automated Certificate of Service to delineate who was eServed.
10	Simplify "Return for Correction" process	EFM EFSP		The return for correction functions should allow filers to either use the same envelope or copy from another, relating it to the original filing rather than having to put the original envelope number and submission time in the comments.	Completed
11	Need clerk info on Return for Correction emails	EFM		The return for correction emails need to contain Clerk contact information in case additional information is needed.	Completed The clerk can add court contact information to automatically populate emails.