

ID	Short Description	Category	Priority	Long Description	Response(s)
1	Service copies max limit of 999	EFSP EFM		Had a large # of parties and several docs, so exceeded the limit. Two workarounds, both of which involved a live person and extra effort, one of which didn't work ultimately. Ended up providing paper copies to the court.	EFM - Will allow 4-digit quantities when version 3.8 is out.
2	Service list edits	EFM		If there is something wrong, we cannot correct it. Multiple listings for the same attorneys. Public list should populate from the bar file.	
3	Cause No. missing from original petitions	EFM CMS		When a file stamped copy is returned, some do not contain the cause number and court assignment. Must request a document with that information after the fact.	
4	Unable to designate attorney for the firm	EFM		When attempting to add an attorney to our firm, using his bar number, he's not found.	OCA - please notify us through efilingsissues@txcourts.gov if you see this, it should be a rare occurrence.
5	Entering parties is messy	EFSP		When adding parties on eFileTexas, you can only see four at a time, leading to errors with blank lines, overtyping, etc. Better UI design is needed.	
6	Changing parties is difficult	CMS		When needing to change a party on a case, the clerks office takes an inordinate amount of time to make changes.	OCA - will speak with the clerks to let them know the filers see this as an issue.
7	Party List Duplication	EFM CMS		In some cases parties are duplicated several times, once in the party list and then again in the service contacts (multiple times)	OCA - please notify us through efilingsissues@txcourts.gov if you see this, including jurisdiction and case number.
8	Pro Hac Vice (Out of State Attorneys)	EFSP		Out of state attorneys do not know how to use the system and no training is available on how they should register (without a TX bar number)	
9	Standard Proof of Service	EFM EFSP		If an attorney needs to prove up eService, we should have a standard form that EFSPs/EFM uses to provide the details	OCA - will circulate form to the filer group and will then distribute to EFM/EFSPs for use.
10	Simplify "Return for Correction" process	EFM EFSP		The return for correction functions should allow filers to either use the same envelope or copy from another, relating it to the original filing rather than having to put the original envelope number and submission time in the comments.	EFM - this will be deployed in 3.8
11	Need clerk info on Return for Correction emails	EFM		The return for correction emails need to contain Clerk contact information in case additional information is needed.	