ID	Description	Category	Recommended Priority	Notes	Focus	EFSP Change?	Tyler Status
4	EFSP Branding	Users	1	Allow configurations to EFSPs to brand registration process for their users. This includes linkage so that users can be returned to the EFSP upon registration completion.		N	**3.8**
5	Notify EFSP upon serving of a customer	eService	1	Notify the last EFSP that submitted on behalf of a filier that the filer has been served. Include the document(s).		Y	**3.8**
17	Firm Super Administrator	Users	1	Firms with multiple geographic locations create individual firms to make things easier for their filers. They need the ability to designate a Super Administrator that can make changes to multiple locations of a firm.		Y	
23	Emails need consistency and more info	General	1	Emails going out from the EFM need a more consistent look and amount of information to be of value to the filer.		N	**3.8**
1	Documentation Update	General	2	API documentation and examples need to match what is currently in production		N	
2	Heartbeat webservice (IsAlive)	General	2	Need an API call to verify that the EFM is indeed up and running.		Y	
11	Credit Card support for government filers	Payments	2	Gov. filers while exempt from court fees must still pay EFSP fees. Need a way for them to run through payment for EFSP, but not for court fees.		Y	
13	Add API to allow EFSP to see a list of cases that a particular service contact is attached.	eService	2			Y	
15	Review history of service contacts	eService	2	Need the ability to view history of service contacts attached/detached from a given case. **Exists in the eFileTexas EFSP.**		Y	**3.8**
18	XML needs indicator for suppressed info	General	2	When a clerk supresses information coming from the CMS, the XML currently reflects a blank field. This needs to be updated to include an indicator that the information has been supressed.		Y	
21	Add email to Public Contact List results	eService	2	When searching the Public Contact List, the search results obtained through the API's do not include email addresses...this makes it difficult to know whether the right person/email address is being selected for service. **Exists in eFileTexas EFSP**.		Y	**3.8**
22	Remove API restrictions to add contacts	General	2	When choosing to add a new contact to either the firm's list of service contacts or the Public Contact List, the API appears to require more data fields about the contact than does efiletexas.gov EFSP. API's require first & last name, email address, physical address, and phone....the efiletexas EFSP only requires first & last name and email address.		Y	
6	Provide Clerk Contact through EFM	General	3	Provide an API to allow the EFSP to get the clerk's contact information from the EFM.		Y	
7	Adjust APIs for registration of individual users	Users	3	For solo practitioners, it doesn't make sense to allow them to add users, attorneys, etc.		Y	
20	View STMP logs for service delivery	eService	3	Need the ability to view SMTP logs for service delivery. **Exists in eFileTexas EFSP**		Y	**3.8**
24	Show clerks "Global Payment Account" is being used	General	2	Some clerks are rejecting filings when they see that no payment is specified, when in reality, a Global Payment Account is being used.		N	
25	NFRC needs to return total payment amount	General	2	For better customer service, the final payment amounts (line items) should be returned through NFRC.		Y	
26	CCs on eService	eService	2	Adjust APIs to allow EFSPs to submit CCs for service. **Exists in eFileTexas EFSP.**		Y	
27	Filer email preferences	General		Adjust APIs to allow EFSPs to adjust email preferences for the filers. **Exists in eFileTexas EFSP.**			