# JUDICIAL COMMITTEE ON INFORMATION TECHNOLOGY MEETING MINUTES

10:00AM – 12:00PM – January 19, 2018 Texas Association of Counties

## I. Call to Order

Justice Simmons called the meeting to order at 10:02 a.m.

JCIT Voting Members:

Chair, Justice Rebecca Simmons Vice-Chair, Bob Wessels David Escamilla Honorable Dan Hinde Roland Johnson (*phone*) Honorable Brian Quinn (*phone*) Todd Smith Carlos Soltero Dennis Van Metre Honorable John Warren Honorable Sheri Woodfin (*phone*)

JCIT Liaison Members: Honorable Jeffery Boyd (phone) Miles Brissette (phone) Randy Chapman Honorable Judy Crawford Honorable Annie Elliott Honorable Roy Ferguson (phone) Laura Garcia Doug Gowin (phone) Honorable Blake Hawthorne Honorable Laura Hinojosa (phone) Tracy Hopper (phone) Gary Hutton (phone) Honorable Sasha Kelton (phone) Honorable Velva Price (phone) Honorable Nancy Rister (phone) Sian Schilhab (phone) David Slayton Michelle Spencer (phone) Mark Unger (phone)

<u>Others in attendance:</u> Renda Abram, File and Serve

Armando Ballderama, iDocket Kelsey Clark, File and Serve (phone) Terry Derrick, Tyler Technologies (phone) Monica Foster, Tarrant County (phone) Adam Henderson, Tyler Technologies Elaine Hosage, Travis County Curtis Kuykendall, Second Court of Appeals (phone) Michael S. Lang, TDI (phone) Dee Lott, File and Serve (phone) Laurelea Lindquist, Tyler Technologies Alisia Morris, Tarrant County (phone) Honorable Laura Richard, Fort Bend County (phone) Cary Roberts Steve Schenk, ProDoc James Sibley (phone) Holly Webb, Tarrant County (phone) Honorable Caroline Woodburn, District Clerk, Potter County (phone)

Office of Court Administration Staff: Casey Kennedy, Director, Information Services David Swedlow, Application Development Manager, Information Services Mena Ramon, General Counsel Becky Taylor, Project Manager, Information Services Anissa Wagner, Legal (*phone*)

### **II.** Approval of Meeting Minutes

Motion to approved the October 20, 2017 meeting minutes as amended by Chief Justice Quinn, seconded by John Warren. *Motion carries*.

## III. Committee/Workgroup Reports

#### A. eFileTexas Update

Laurelea Lindquist gave an update on the eFiling system with a year-in-review, with trends in Returns and Response rates, CMS Integrations. The presentations by Tyler will be posted online after the meeting.

The group discussed the trends in Return for Correction and Clerk Response Rates and expressed a desire to see breakdown by County, Civil vs. Criminal, and the basic reasons, such as technical, procedural, financial etc. Justice Simmons noted that these metrics should be shared with court clerks to help identify training needs and opportunities for improvement. Members agree that 6-7 percent return rate is reasonable, but the aberrations from the norm should be noted. Blake Hawthorne noted that the ability to see a live status on a dashboard is still a highly desired feature request. Justice Simmons asked that Tyler provide additional information regarding rejections and response rates to Casey Kennedy and he will distribute.

Ms. Lindquist reported the continued positive trends for CMS Integrations, with a reduction in manual downloads, and increases in both one-way and two-way integrations. Terry Derrick commented that demand for Re:SearchTX integrations may be positively impacting CMS vendors integrations. Ms. Lindquist said she would break out statistics for vendors by 2-way CMS and Re:SearchTX integrations.

Ms. Lindquist reported that Criminal eFiling for Group 3 has completed except Wichita, which is in progress, and Taylor County, which is scheduled for January 29.

Ms. Lindquist spoke about Guide and File. She attributed the spike in Self Help sessions in October to Law Library site design changes making links to the Self Help site. David Slayton also noted that OCA was legislatively mandated to make resources available online. OCA intends to accomplish this by requiring all clerk websites to point to the TxCourtHelp.gov site with links to Self Help and Legal Services resources. Tyler will schedule webinar trainings, and can provide in-person trainings on request.

The group expressed interest in the Batch Filing UI changes targeted for the fourth quarter 2018, and Ms. Lindquist noted that design will include direction from JCIT policy and requirements.

## B. Re:SearchTX Update

Terry Derrick presented an update on Re:SearchTX. The pilot phase completed in December 2017, and rolled out to clerks and lead attorneys as planned.

The group discussed the need to refine attorney access to Re:SearchTX to address concerns such as current limitation to lead attorney, expanding access to all attorneys listed on a case, possibly firm access, pro hac vice access, and how to deal with changes to attorneys listed on a case.

Mr. Derrick noted that the organization of planned features has been modified from stakeholders to four categories. He highlighted changes in Q2 including search functionality improvements the addition of historical data conversions for CMS solutions.

Matt Veigl presented a demonstration of high level solutions considerations, both from the attorney view, including the ability to file into a case from existing search results, and the clerk view, including ability to edit parts of the case or marking filings as confidential, and adjusting attorney access to the case.

The group noted interest in the watchlist feature, which allows notification to change on a case, or notification alerts by attorney. Mr. Derrick noted that the demonstration of these features is driven by Tyler customer demand, including from other states. These potential future enhancements will be implemented based on requirements and policies set by JCIT.

Mr. Veigl next presented the proposed process flow for automated and manual redaction, including clerk ability to review and modify to redaction as appropriate. Only the redacted copy of the filing would be made available to Re:SearchTX. Justice Simmons and Mr. Slayton discussed the need to revisit Rule 21-C considering redaction changes in Re:SearchTX.

Mr. Derrick introduced Adam Henderson as Program Director overseeing Re:SearchTX.

### **IV.** Open Discussion

Justice Simmons noted the need to finalize the matrix recommendations for registered users discussed in March 2017. Mr. Wessels requested an in-person meeting of the entire Re:Search committee in Austin in February to finalize recommendations for the April JCIT meeting, requesting inclusion of Tyler Technology representatives. February 19th was mentioned as a potential date. Mr. Kennedy introduced Becky Taylor and reported that she would be working logistics for both the Re:SearchTX meeting and the Clerk Issues meeting.

Justice Simmons adjourned the meeting at 12:10 p.m.