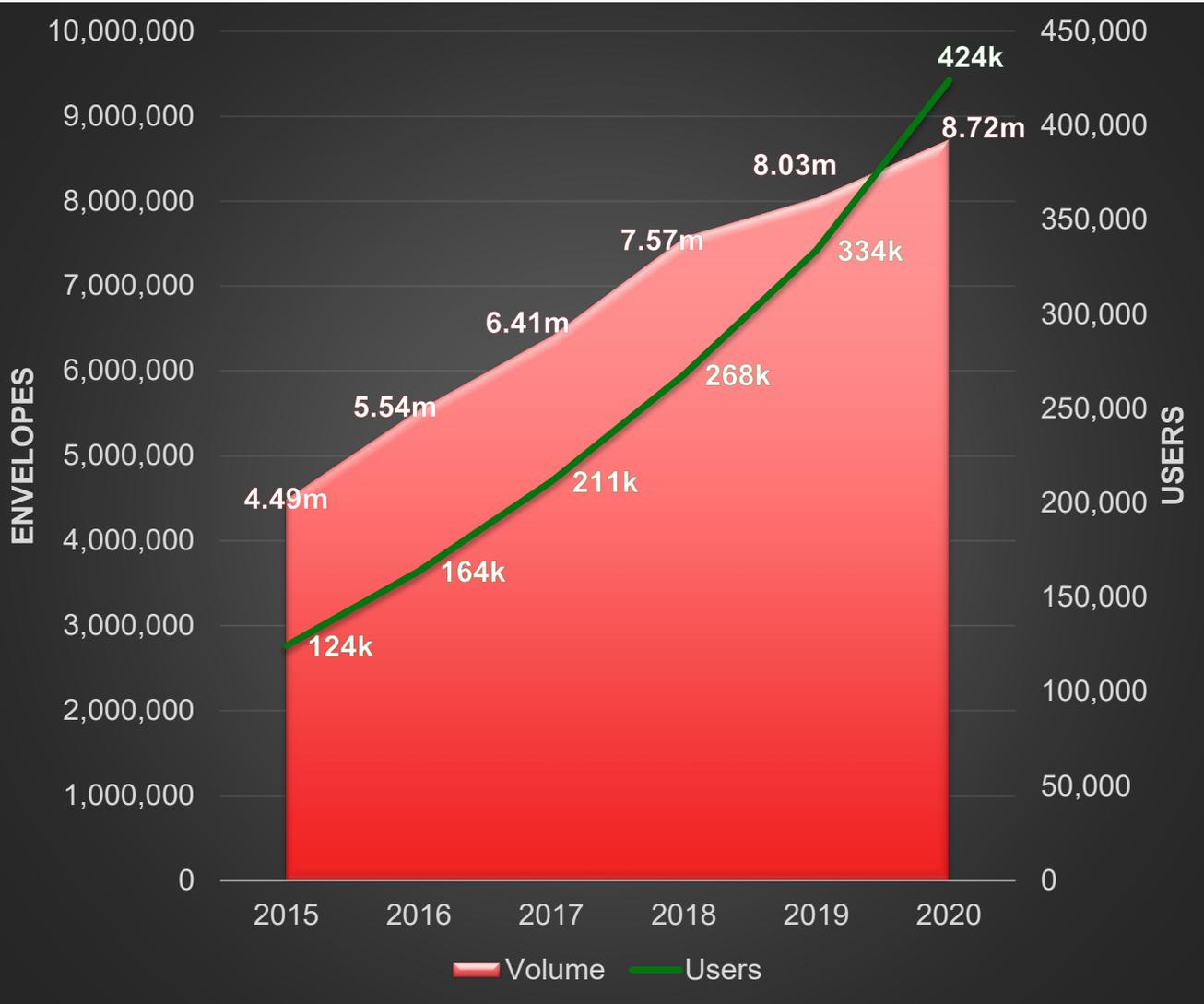




Status Update

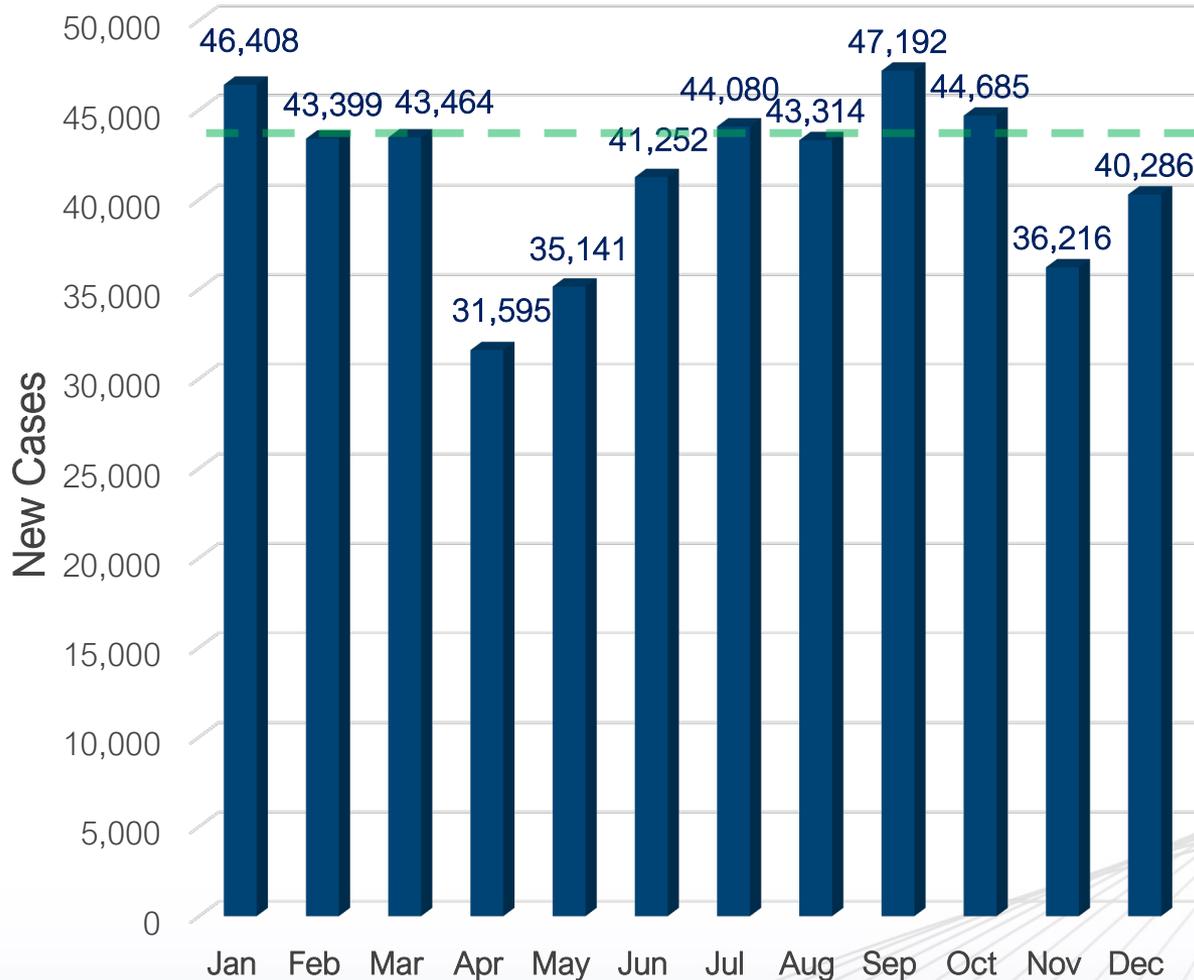
JCIT Meeting
January 14, 2021

Transaction and User Volume



- Average user count increase is **~5k per month**
- Average increase in filing volume is **~100k per month**
- Consistent growth in user count and filing volume contributed to **criminal eFiling mandate**

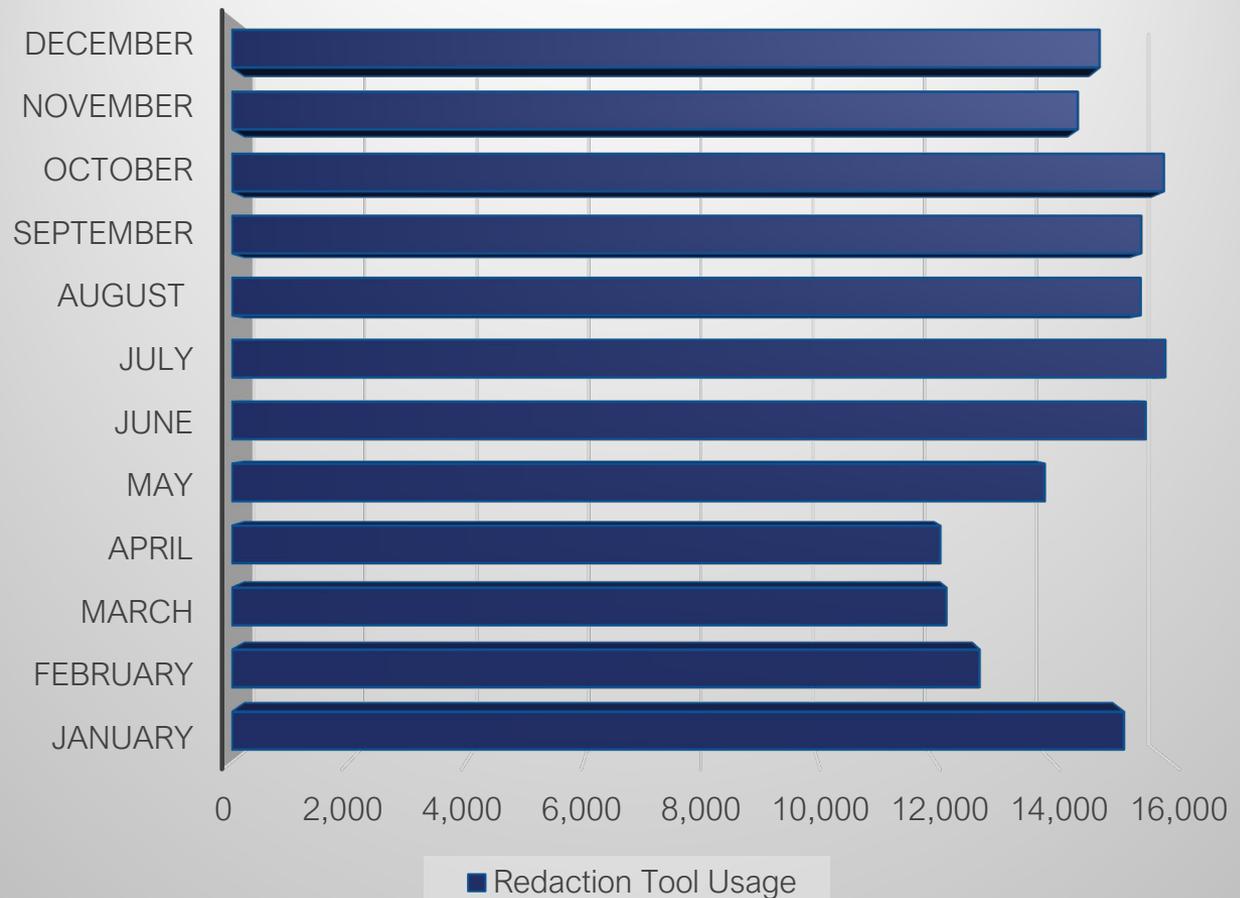
New Cases Filed



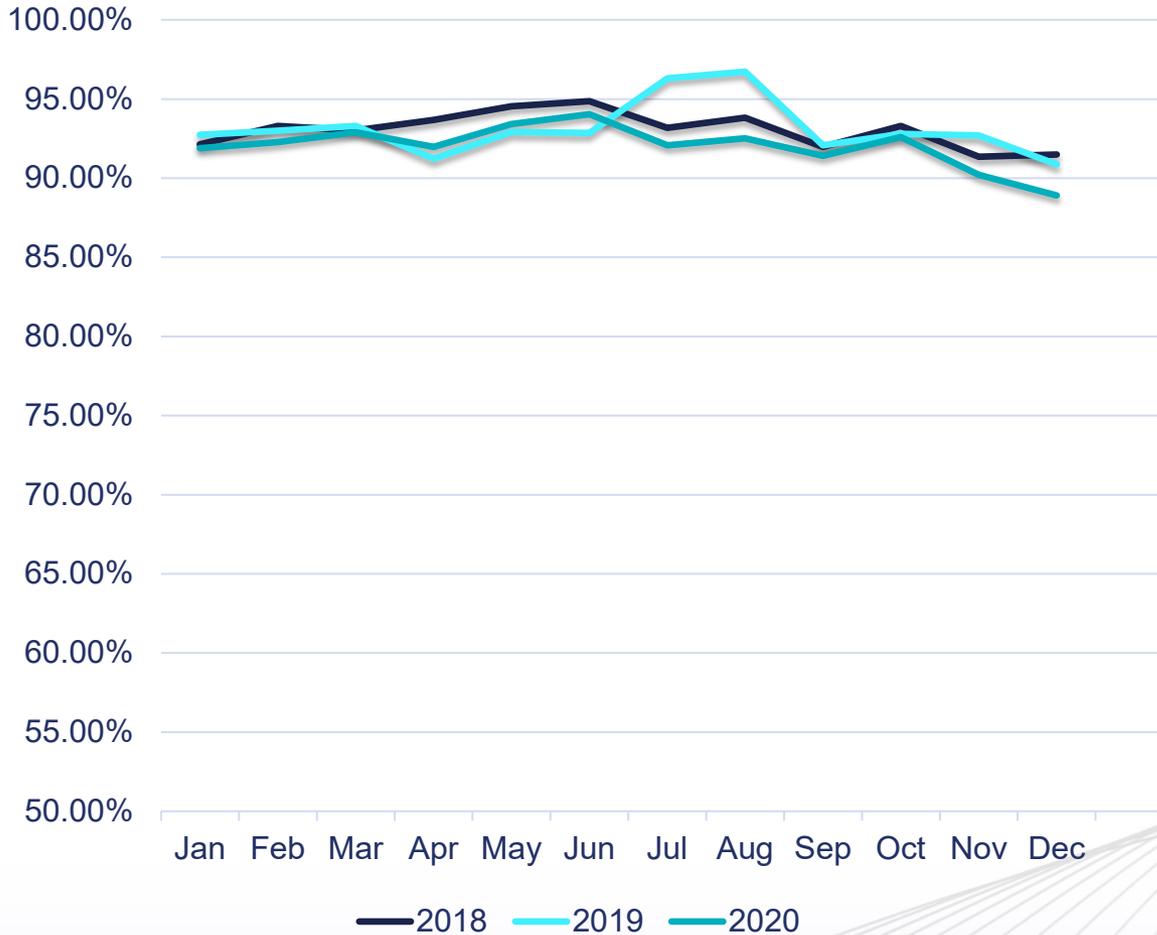
- **Filing and case volume experienced a brief reduction**, due to Coronavirus pandemic
- **27.3% reduction** in new case filings in April
- **Largest Case Volume Declines:**
 - Tax Delinquency
 - Debt/Contract
 - Contract
- **Case volumes recovered** to pre-COVID volumes in July

- Solution has been **utilized ~350k times** since launch
- Average utilization is **over 14k per month**
- **Implemented by 3 EFSPs**
 - eFileTexas
 - FileTime
 - ProDoc

Redaction Tool Usage 2020



Responses in Under 24 Hours



- **Clerks continue to review filings in a timely manner**
- **92.02% of filings are processed in under 24 hours in 2020**
- **Increase of 1.5% in filings processed in under 24 hours, since 2017**
- **Marginal difference between integrated and non-integrated**

Return for Correction Rates – Last 6 Months



- Return for Correction rates under 6% across the state
 - National average is ~8%
- Filers and Clerks alike, are comfortable with the e-filing process



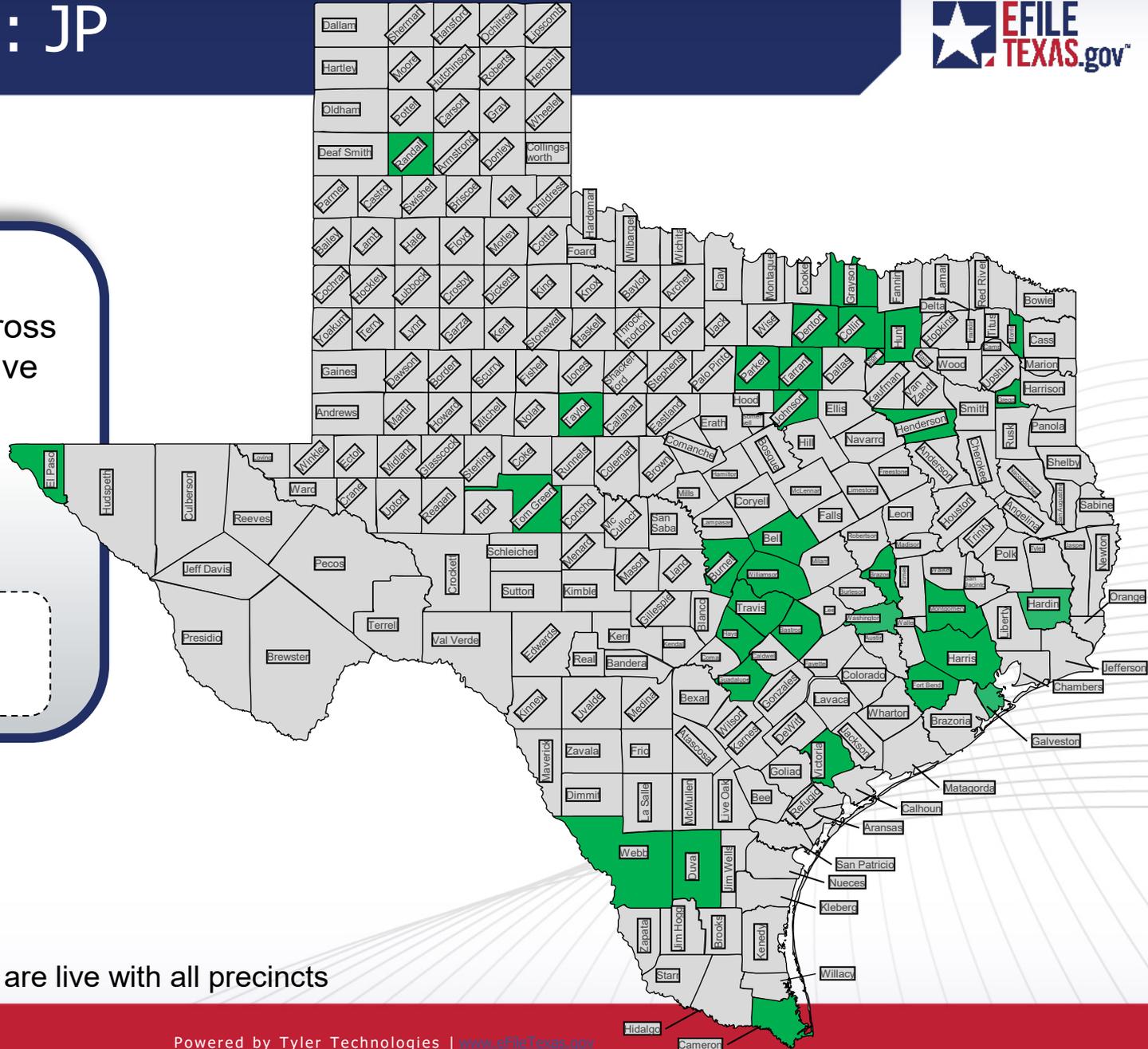
*Tracking of top 10 counties (in population) began in September 2018

Summary

- 145 precincts across 33 counties are live
- 12 active engagements
- 4 engagements pending

Legend

- Live
- Not Live

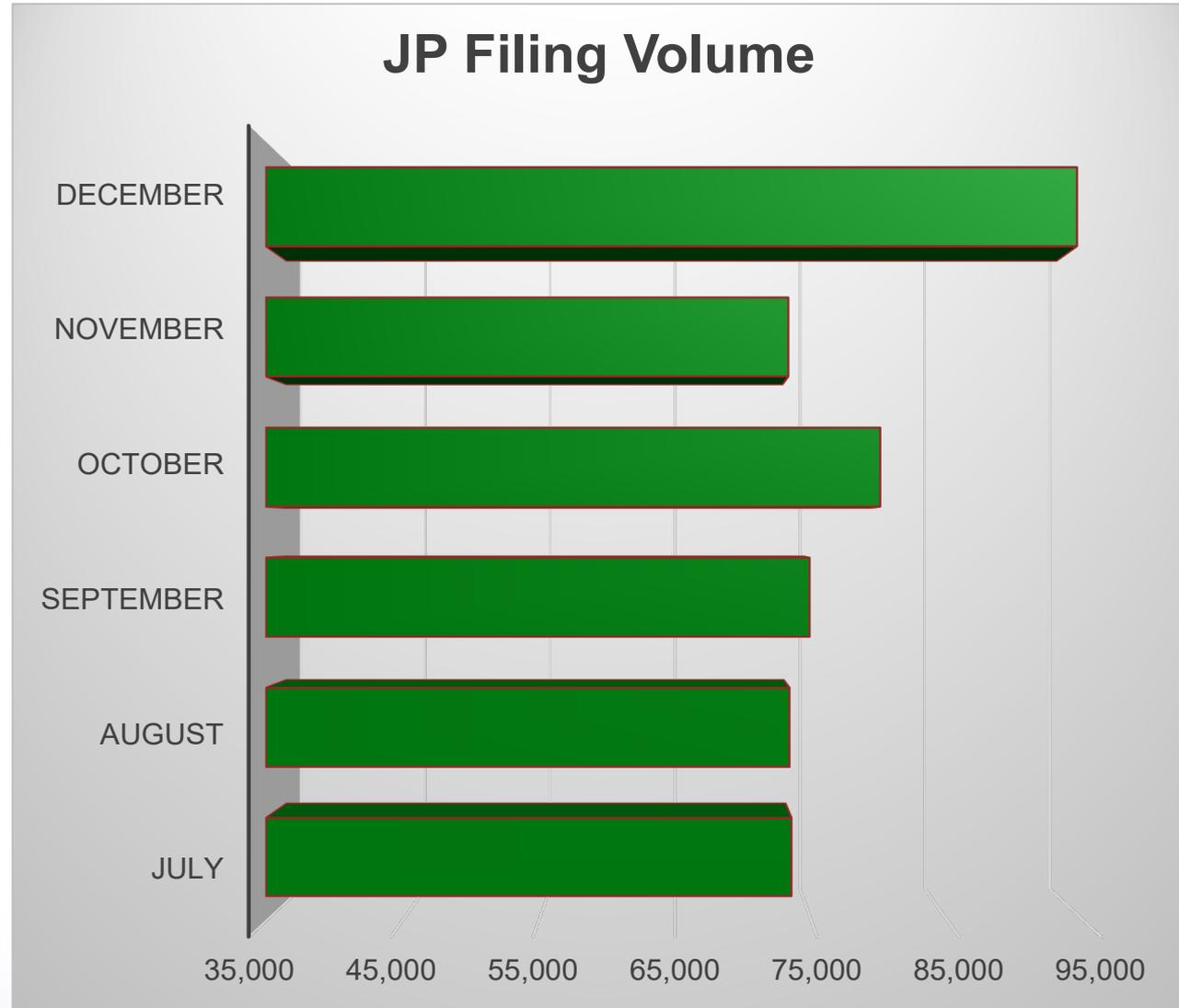


Note: Not all live counties are live with all precincts

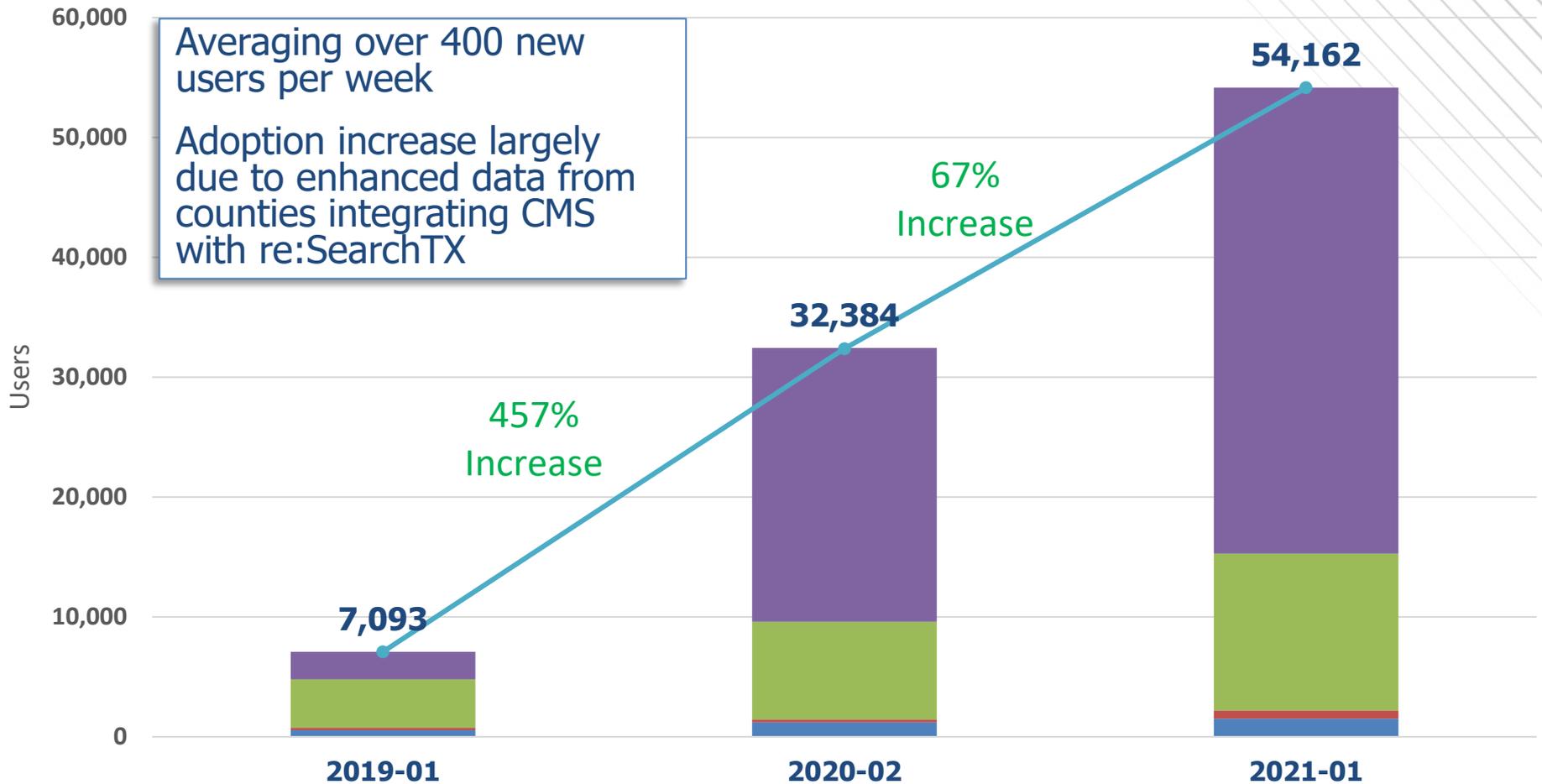
JP E-Filing Volume



- **82,000 Filings Per Month Average**
- **Active Engagements:**
 - Dallas JP 4-1
 - Hays
 - McLennan
 - Scurry JP 1 & 2
 - Bexar
 - Freestone JP1
 - Hopkins
 - Taylor JP2
 - Brazoria JP 3-2
 - Harrison JP3
 - Hunt JPs
 - Walker JP 4
- **Future Engagements:**
 - Morris
 - Hood
 - Waller
 - Medina



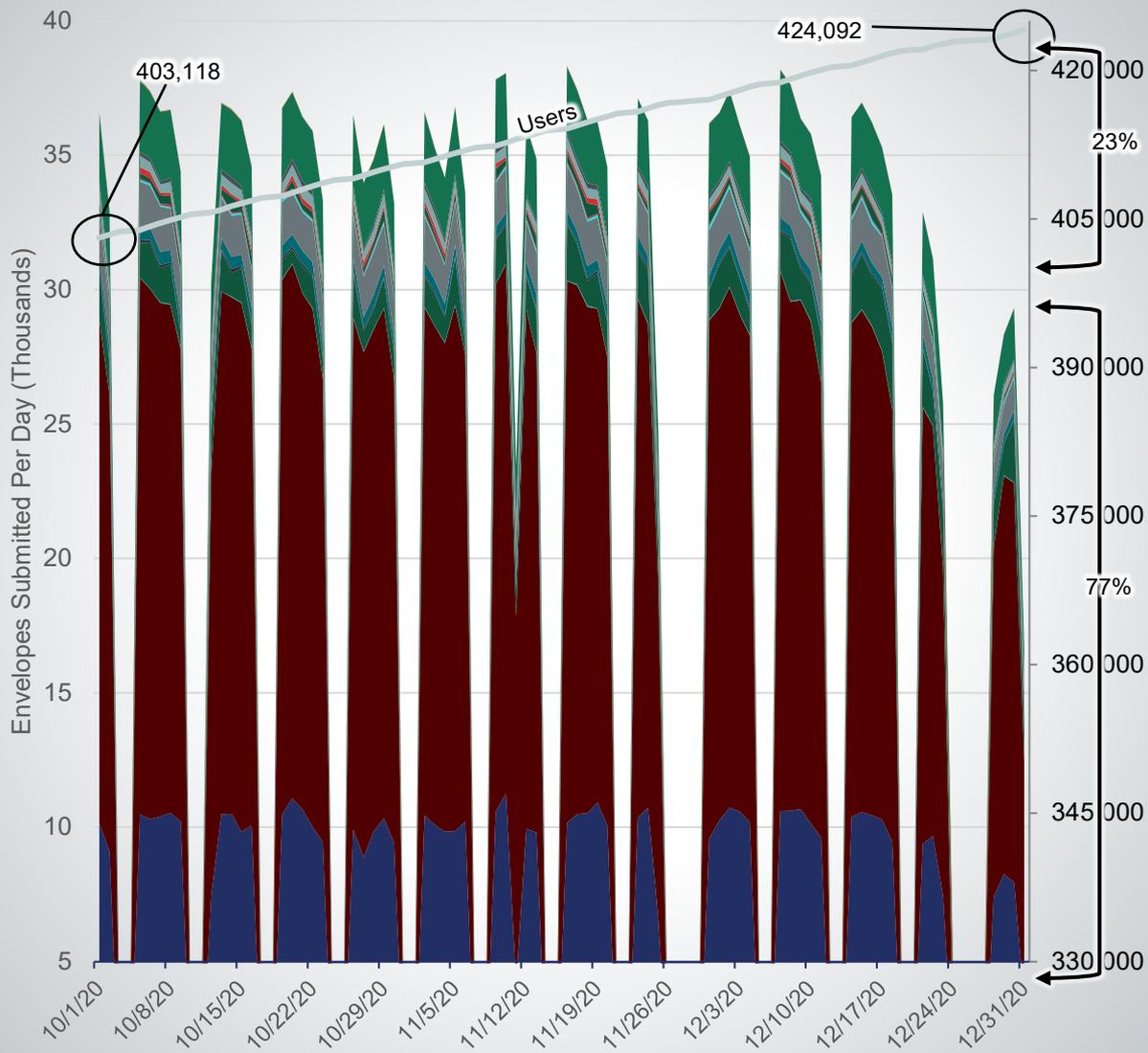
re:SearchTX User Adoption





Appendix

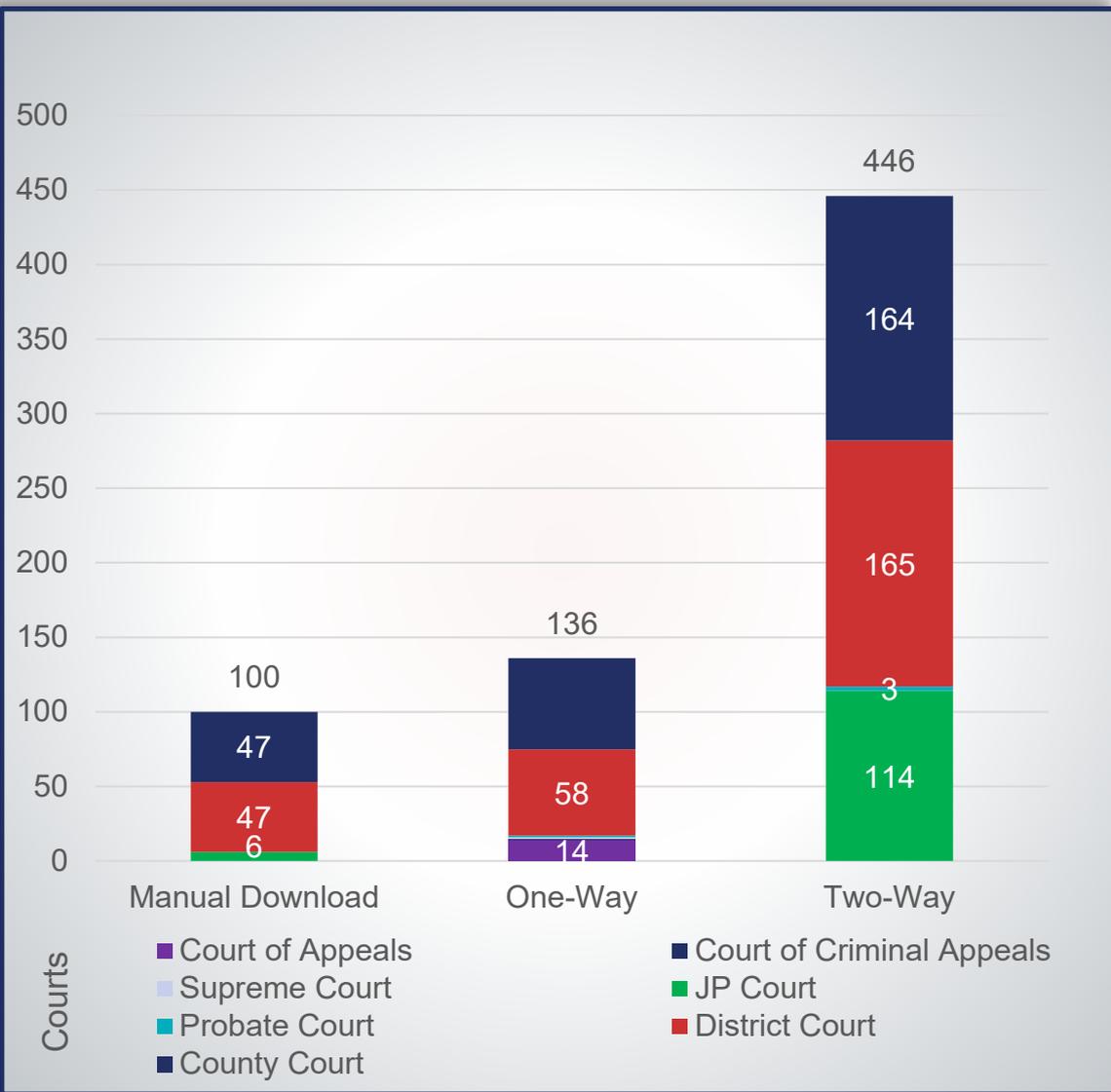
Transaction Volume: 10/1/2020 to 12/31/2020



Summary

- Over 424k user accounts created to-date
- EFM currently receiving ~35,000 envelopes per day
- State filing portal accounts for 77% of transactions; remaining 23% stem from commercial EFSP submissions

CMS Integration Status



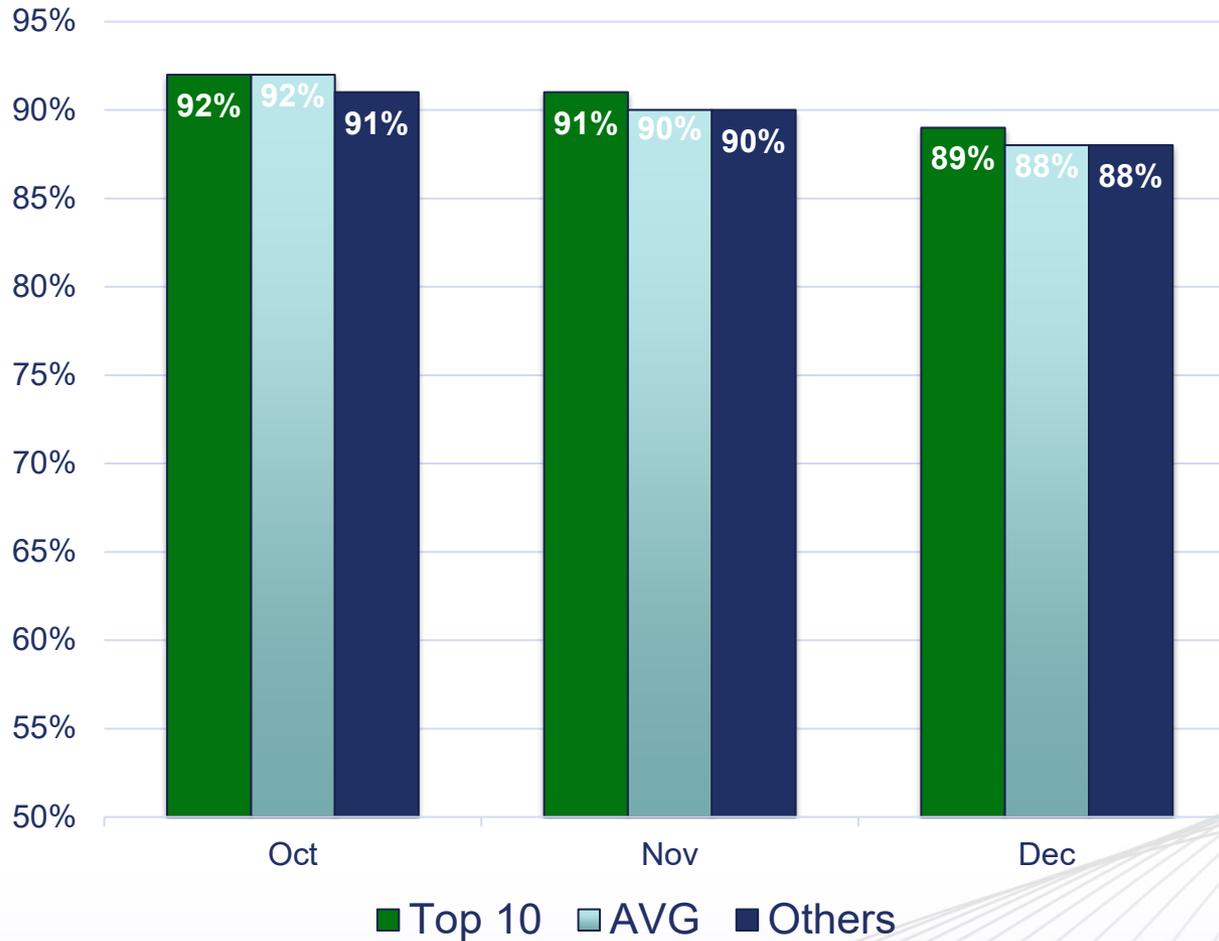
Summary

- 82% of offices live on eFileTexas are integrated w/ their Case Management Systems (550 out of 673)
- Integration progress being made with CMS vendors:
 - 6 CMS vendors have established One-Way integration
 - 7 CMS vendors have established Two-Way integration

Clerk Response Rates – Last 3 Months



Responses in Under 24 Hours



- Response rates are similar between courts of different sizes
- In 2020, over 92% of all filings were accepted/returned for correction within 24 hours of submission