

# EXPEDITED ACTION RULES WORKSHOP

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INSTITUTE *for the* ADVANCEMENT *of the*  
AMERICAN LEGAL SYSTEM

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DENVER

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# STAKEHOLDER COMMUNICATION CONSIDERATIONS

*Strategies for Successful Change*

# IDENTIFY ALL STAKEHOLDERS FOR BUY-IN

## Within the Courts

- Judges
- Clerk of Court
- Court administration
- Court coordinators
- Self-help centers
- Court librarians

## External

- Lawyers
- Plaintiff bar (general civil)
- Defense bar (general civil)
- Debt collection bar
- Civil Legal Aid
- Self-represented litigants
- Other stakeholders

# BUILD INTERNAL SUPPORT FOR CHANGE

## COURT LEADERSHIP

- Training on business practices
- Peer to peer support
- Technical support is available

# BUILD EXTERNAL SUPPORT FOR CHANGE

## BAR LEADERSHIP

- Bar associations have a role in promoting implementation
- Help educate key constituencies
- Connect to other groups

# BUILD EXTERNAL SUPPORT FOR CHANGE

## BUY-IN FROM LAWYERS IS ESSENTIAL

### How

- Share consistent, accurate, ongoing information
- Provide resources
- Opportunity for meaningful input

### When

- The earlier the better
- Continual and ongoing

### Why

- Cooperation of lawyers can significantly influence rule changes and case management processes

# ANTICIPATE RESISTANCE

## Within the courts

- Increased workload
- Fear

## External

- Lack of awareness
- Comfort in status quo

# MITIGATE RESISTANCE

1

Communicate

2

Engage key  
constituencies

3

Encourage  
individual  
stakeholder  
engagement

# SPECIAL CONSIDERATIONS

- Changes in Communication – from COVID-19
- Backlog of civil filings and trials

QUESTIONS?



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