

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

PROCESS SERVERS - DISCIPLINARY ACTION LOG
(Effective 08/25/2023)

Last Name	First Name	Complaint Number	Violation	Rule Violation	Disciplinary Action	Date of Final Order	First Disciplinary Action (Yes/No)
Lightner	Jason	PS2014-0004	Failure to execute service of process	JBCC Rule 8.4(b)	Refuse to renew certification for 1 yr	June 29, 2015	No
Flores	Rene	PS2014-0010	Falsifying Return of Service (ROS)	JBCC Rule 8.4(b)	1 yr probated suspension	March 12, 2015	Yes
Smith	Keith	PS2014-0021	Falsifying ROS	JBCC Rule 8.4(b)	1 yr probated suspension & complete approved civil process server course	March 12, 2015	Yes
Waldrup	James	PS2014-0023	Failure to make and document specified number of attempts to serve process, failure to provide Affidavit of Service requested by Complainant	JBCC Rule 8.4(b)	1 yr probated suspension & complete approved civil process server course	March 23, 2015	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

Dowlearn	Wanda	CPS-15-04802-002	Engaged in unprofessional conduct	JBCC Rule 8.4(b)	Letter of Reprimand with comment	June 29, 2015	Yes
Richardson	William	CPS-15-02055-012	Failure to file ROS & failure to execute service of process	JBCC Rule 8.4(b)	Refuse to renew certification for 1 year	June 22, 2015	Yes
Hilow	James	CPS-15-00623-070	Represented incorrect time on Return of Service (ROS)	JBCC Rule 8.4(b)	Letter of Reprimand w/comment	March 17, 2016	Yes
LaFleur	Denise	CPS-15-10483-072	On ROS, Respondent represented delivered process to defendant in person when she did not.	JBCC Rule 8.4(b)	Probated suspension for 12 mths; complete civil process service educational course, no violations during probated suspension period	March 17, 2016	Yes
Andrews	James	05-PS-2016	While attempting to execute process, threatened client with arrest; failure to update address with JBCC within 30 days	JBCC Rules 8.4(b) and 3.12(c)	Letter of Reprimand	September 6, 2016	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

Zapata	Lillian	11-PS-2016	Failure to complete Return of Service (ROS)	JBCC Rules 8.4(b)	Letter of reprimand; Complete civil process service educational course	September 6, 2016	Yes
Casas	Raymond	16-PS-2016	Failure to treat everyone with respect by leaving threatening business card; engaging in conduct involving misrepresentation and exaggerating authority by stating can serve process on anyday.	PS Code of Ethics (COE) 1; COE 14(e); COE 6	Letter of reprimand; complete 7-hr civil process service education within 6 mths of the date of the Final Order	August 23, 2017	Yes
Lane	Sergio	26-PS-2016	Failure to respond to JBCC on complaint; failure to update address with JBCC within 30 days	JBCC Rules 3.12(b) and 3.12(c)	Letter of reprimand	September 6, 2016	Yes
Ortega	Pablo	46-PS-2016	Failure to submit proper returns of service; failure to	JBCC Rules 8.4(b), PS	Letter of Reprimand & complete Civil	December 21, 2016	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			promptly respond to complainant's inquiries regarding returns	COE 2(a), PS COE 9	Process Service education course Compliance Order: Respondent's certification suspended until such time; RE-TAKES 7-hr civil process service education; and \$500 admin penalty due within 6 mths after the date of the Compliance Order.	December 14, 2018	
Dial	Frankie	55-PS-2016	Respondent stated on a ROS he "delivered" a motion and citation to the complainant when in fact it was drop-served	COPC 2(a); COPC 2(b)	Letter of reprimand; complete 7-hr civil process service education within 6 mths of the date of the Final Order	February 9, 2017	Yes
Haley	Scott	61-PS-2016	Failed to deliver process to the proper person and provide an	COPC 2(a); COPC 2(b)	Letter of reprimand; complete 7-hr civil process service education	February 9, 2017	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			accurate return of service		within 6 mths of the date of the Final Order		
Stahl	John	65-PS-2016	Failure to serve proper copy of citation; served petition missing an exhibit; failure to maintain current contact info with JBCC	JBCC Rule 8.4(b); JBCC Rule 3.12(c)	Letter of reprimand; complete civil process service education course	May 31, 2017	Yes
Bryant	James Lee	68-PS-2016	Failure to file Affidavit in Support of Substitute Service with the court; failure to provide affidavit to complainant	JBCC Rule 8.4(b)	Letter of reprimand	May 31, 2017	Yes
Espinosa	Andrew	72-PS-2016	Falsely stated he attempted repeatedly to serve an Affidavit of Attempted Service	COE 2(c)	Letter of reprimand; complete 7-hr civil process service education within 6 months of the date of the Final Order	February 9, 2017	Yes
Richardson	Troy	76-PS-2016	Served process on ten cases without being certified;	Process Servers Code of Ethics (COE) 14(l);	\$1,000 admin penalty; refuse to renew or obtain certification until	May 31, 2017	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			indicated incorrectly on officer's return that he was a deputy; failure to file timely answer with JBCC	COE 2(c); COE 10	admin penalty is paid		
Zubras, Jr	Vincent	79-PS-2016	Process Server sent threatening text to complainant's client to make arrangements to meet to accept court process or the case would be referred to judge for potential contempt of court	PS Code of Ethics 6	Letter of reprimand	October 17, 2018	Yes
Eggleton	Joretha	07-PS-2017	Failure to timely return service documents to complainant including affidavit detailing service attempts; failure to record dates of alleged service	Process Servers Code of Ethics (COE) 2(a); COE 8; COE 9; COE 10	\$500 administrative penalty	August 4, 2017	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			attempts for unserved documents, officer's return was blank; failure to file timely answer with JBCC; failure to update contact information with JBCC; failure to respond to requests for information during investigation				
Lively	Jamie	08-PS-2017	Failure to serve documents after cashing check for payment of service; failure to respond to Complainant's requests for update on service, failure to return service documents to Complainant; failure to file an	Process Servers COE 2(c); COE 8; COE 9; COE 10; COE 14(e)	Letter of reprimand; complete civil process service education	August 4, 2017	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			answer and cooperate with JBCC investigation				
Harlee	Brandon	15-PS-2017	Failure to execute service of process; failure to return service documents; failure to communicate and respond to Complainant	Process Servers Code of Ethics 9; Code of Ethics 14(e)	Letter of reprimand; \$250 admin penalty; complete civil process service education course	August 4, 2017	Yes
Ezell	Jason	21-PS-2017	Stated he personally served complainant when in fact it was a drop-serve	Code of Ethics 2(a)	Letter of reprimand; complete 7-hr civil process service education within 6 mths of the date of the Final Order	November 3, 2017	Yes
Thornton	John	34-PS-2017	Failed to file a ROS and unresponsive to complainant; Respondent unable to serve defendant did not send documents first-class mail as	Code of Ethics (COE) 9; COE 10	Letter of reprimand; complete 7-hr civil process service education within 6 mths of the date of the Final Order	November 3, 2017	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			ordered by the court; did not reply to complainant attorney demand ltr				
Ronje	Santos	42-PS-2017	Respondent stated wrong date of service in Return of Service affidavit	Code of Ethics 2(a)	Letter of reprimand; complete 7-hour civil process service education within 6 months of the date of the Final Order	February 2, 2018	Yes
Flores	Eugene	47-PS-2017	Served process in a case he was the plaintiff	Code of Ethics (COE) 4; COE 2	Letter of reprimand; complete 7-hr civil process service education w/in 6 mths of the date of the Final Order; required to submit affidavit to JBCC each month that he did not serve lawsuits he filed	February 2, 2018	Yes
Stanfield	David	52-PS-2017	Filed a false Return of Service	Code of Ethics 2	Letter of reprimand; complete 7-hr	February 2, 2018	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

					civil process service education w/in 6 mths of the date of the Final Order		
Robinson	Rock	54-PS-2017	Respondent wore a badge that closely resembled a law enforcement badge when he served the complainant	Code of Ethics 7	Letter of reprimand; complete 7-hr civil process service education within 6 mths of the date of the Final Order	February 2, 2018	Yes
Woodward King	Melissa	57-PS-2017	Respondent erroneously drop-served the complainant, a female thinking the name of the defendant to be a female; Affidavit of Service filed was not not notarized and the time of service was not specified	Code of Ethics 2(a)	Letter of reprimand; complete 7-hr civil process service education within 6 mths of the date of the Final Order	August 3, 2018	Yes
Rodriguez	Richard	76-PS-2017	Failed to prepare a Return of Service (ROS)	Code of Ethics 2	Letter of reprimand; complete 7-hr civil process service education	October 17, 2018	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

					within 6 mths of the date of the Final Order		
Davis	Charlie	85-PS-2017	Process Server completed a return with numerous inaccurate and false statements	Code of Ethics (COE) 2; COE 14(e)	Letter of reprimand; complete 7-hr civil process service education within six mths of the date of the Final Order	October 17, 2018	Yes
Holmes	Ronnie	PSC-0005	Respondent filed an incomplete return of service that did not contain any information about the service.	Code of Ethics (COE) 2(a); COE 14(e)	Reprimand	August 3, 2018	Yes
Heath	Kenneth	PSC-0021	Failed to include: cause number, case name, court id #, certification #, certification exp date, county and description of document on return of service; Failed to sign the return under penalty of perjury	Code of Ethics 2(a)	Reprimand; \$250 admin penalty due w/in 6 mths after the date of the Final Order	December 7, 2018	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

Hartman	Stephen	PSC-0028	Process Server convicted of deadly conduct	Code of Ethics 14 (c); Commission Rule 5.4(a); Commission Rule 5.6(a)	Refuse to renew; \$500 admin penalty due within 12 mths after the date of the Final Order	August 3, 2018	Yes
Stanfield	David	PSC-0042	Process Server filed a false Return of Service	Code of Ethics (COE) 2(b); COE 13(b)(3); COE 14(j)	\$500 admin penalty due w/in 1 year after the date of the Final Order	December 7, 2018	No
Lively	Jamie	PSC-0043; PSC-0077 and PSC-0083	Repondent falsified info on Return of Service (ROS); claimed she served a defendat at a cty jail and failed to communicate with complainant regarding ROS; and did not complete 4 assignments after accepting pymt and failed to respond to complainant's inquiries; failed to file and	Code of Ethics (COE) 2; COE 9; and COE 10	Revocation; Admin penalty of \$500/per each violation of 6 violations for a total \$3000 due 6 mths after date of Final Order	July 10, 2019	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			answer with the Commission				
Tijerina	Randy	PSC-0047	Respondent stated he served an affidavit of service to defendant when he delivered documents to defendant's wife; failed to update address with the Commission	Code of Ethics (COE) 2(c); COE 8; and COE 10	Reprimand; certification suspended for 6 mths after the date of the Final Order; admin penalty of \$250 due within 6 mths after the date of the Final Order	July 10, 2019	Yes
Bravo	Eloy	PSC-0055	Respondent admits to completing and signing another PS name on a Return Of Service (ROS); included his certification # & exp date on the ROS	Code of Ethics (COE) 2(b); COE 14(e)	Reprimand; \$500 admin penalty due within 6 mths after the date of the Agreed Order; complete 7-hr civil process service education within 6 mths of the date of the Agreed Order	March 13, 2019	Yes
Benson	Kevin	PSC-0056	Respondent did not complete process service assignments; did not reply to req for info from complainant	Code of Ethics (COE) 9; COE 10	Reprimand; complete 7-hr civil process service education within 6 months of the date of the Agreed Order	March 13, 2019	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			emails dated 03/12, 03/13, and 03/15; Respondent did not file an answer with JBCC and Respondent did not provide pictures of completed service in his answer requested by JBCC Investigator				
Rodriguez-Balderas	Cynthia	PSC-0057	Respondent did not timely file an answer to complaint; did not update her mailing address with the Commission	Code of Ethics (COE) 9; Commission Rule 3.12(c)	Reprimand	July 10, 2019	Yes
Moreton	Billy	PSC-0063	Respondent failed to respond to complainant regarding service; failed to file an answer with Commission	Code of Ethics (COE) 2; COE 9; and COE 10	Reprimand; Admin penalty of \$250 due within 6 mths after the date of the Final Order	July 10, 2019	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

Antkowiak	Matthew	PSC-0065	Respondent failed to include certification # and exp date on ROS affidavit; ROS was not verified, sworn before a notary, or signed under penalty of perjury	Code of Ethics 2(a)	Reprimand; complete 7-hr civil process service education due within 6 months of the date of the Final Order	December 12, 2019	Yes
Hilow	James	PSC-0069	Respondent falsified info on Affidavit of Process Server so the court would grant an order for sub service and falsified the # of times attempt service	Code of Ethics (COE) 2(a)	Reprimand; complete 7-hr civil process service education due within 6 months of the date of the Final Order	August 2, 2019	Yes
Dunbar	Sandra	PSC-0072	Respondent failed to submit affidavits of service, despite multiple phone and email; failed to file an answer with Commission; and did not respond	Code of Ethics (COE) 2(a); COE 9 and COE 10	Reprimand; Admin penalty of \$250 due within 6 mths after the date of the Final Order	December 12, 2019	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			to investigator interview request				
Foster	Christine	PSC-0073	Respondent submitted an amended Return of Service without an order from the court approving the amendment	TRCP 118	Reprimand	August 2, 2019	Yes
Fobbs	Shanita	PSC-0080	Respondent stated she personally served defendant when she did not and did not provide an accurate ROS; respondent exaggerated affiliation claiming she was delivering on behalf of Dallas Cty; respondent crossed out and replaced last name with a different name after checking Dallas Cty Appraisal	Code of Ethics (COE) 2(a); COE 6; and COE 14(h)	Reprimand; complete 7-hr civil process service education due within 6 months of the date of the Final Order	December 12, 2019	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			District; and respondent taped citation to door of residence w/out obtaining a court order for substituted service				
Shepherd	Steele	PSC-0084	Respondent failed to include his certification # and exp date on ROS; Respondent listed the registered agent on the Officer's return instead of the company listed as the defendant on the citation	Code of Ethics (COE) 2(a); and COE 8	Reprimand; complete 7-hr precertification civil process service education due within 6 months of the date of the Final Order	November 1, 2019	Yes
Whitehead	John	PSC-0086	Respondent did not include exp date of his certification on ROS	Code of Ethics 2(a)	Reprimand	August 2, 2019	Yes
Tierney	Dustin	PSC-0090	Respondent admits to leaving notice: he was registered with	Code of Ethics (COE) 6; COE 14	Reprimand	November 1, 2019	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			Texas Supreme Court (SC) and has the same authority as a sheriff/constable to serve; respondent admits he cited TX Penal Code 38.16 relating to preventing execution civil process, class C misdemeanor				
Ramsey	Tyler	PSC-0092	Respondent failed to update mailing address, submit an answer to complaint, failed to cooperate w/investigator's interview; unresponsive to communicate with complainant; failed to submit Returns of Service (ROS) to complainant;	Code of Ethics (COE) 2(a), COE 8, COE 9 and COE 10	Refuse to renew respondent certification for 1 yr after date of the Final Order; if Respondent renew before Final Order signed certification is suspended for 1 yr commencing date of Final Order.	April 19, 2021	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			respondent refused to cooperate with complainant staff to complete (ROS) and return equipment; judge did not accept ROS cause respondent failed to state his name, certification # and exp date and complete service address on return				
Salgado	Christina	PSC-0122	Respondent did not provide accurate affidavit of due diligence by stating she spoke with the complainant while attempting to serve process; respondent did not cooperate with JBCC Investigator on the investigation interview	Code of Ethics 2(a-d); COE 10	Suspension, fully probated for 6 mths commencing after date of Final Order (FO); complete 7-hr precertification civil process service education due within 6 mths of the date of the FO, the CE requirement is in addition to the	May 1, 2020	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

					CE required for renewal		
Tan	Matthew	PSC-0135	Respondent did not notify the Commission of the change of mailing address	Tex Gov't Code §153.004(a); Commission Rule 3.12(c)	Reprimand	August 24, 2020	Yes
Williams	Gregory	PSC-0142	Respondent served process on behalf of his brother; signed the Return of Service (ROS) claiming he had served the defendant; and respondent did not respond to investigator's request for an interview.	Code of Ethics (COE) for Process Servers (PS) 2(a); COE 2(c); COE 9; COE 14(a) e, and (g)	Refuse to renew certification for one yr after date of Final Order; and complete 7-hr precertification civil process service education	August 3, 2021	Yes
London	Ariele	PSC-0144	Resp falsified a Return of Service (ROS) that she personally served the complainant when she did not; Resp filed a ROS stated that she was certified by Texas Supreme	Code of Ethics 2(a)(b)(c); 6 and 10	Refuse to renew Respondent's certification effective date of the Final Order.	April 19, 2022	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			Court (SC), PS are certified by JBCC, not SC; and Resp did not file an answer to complaint or investigator's req to interview				
Khan	Ajaz	0149	Respondent left docs taped to the door w/out a court order; respondent was videotaped after 10 pm tossing docs on another litigant's porch, made no attempt to knock on door and identify the person to be served or execute service by delivering service to litigant; and respondent stated in return of service (ROS) that he personally served	Tex Gov't Code §153.004(a) and §156.001(2); Code of Ethics (COE) 2(a)(b)(c)(d); COE 14	Suspension, fully probated for 6 mths commencing after date of Final Order (FO); complete 7-hr precertification civil process service education due within 6 mths of the date of the FO, the CE requirement is in addition to the CE required for renewal	May 14, 2021	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			defendants when he, admitted improperly drop-serving one and drop-serving the other				
Hubbs	Douglas	PSC-0155	Respondent admitted to falsifying a Return of Service (ROS) to complainant's wife at residence, when complainant's wife was at work; respondent admitted to wearing a badge that resembled a law enforcement badge, which is confirmed on video.	Tex Gov't Code §153.004(a) and §156.001(2); Code of Ethics (COE) 2(a)(b)(c)(d); COE 14	Reprimand; Refuse to renew respondent certification for 5 yrs after date of the Final Order (FO); admin penalty of \$100 for 6 violations, total of \$600 after the date of the FO	May 14, 2021	Yes
Woodward-King	Melissa	PSC-0159	Respondent claimed she was unable to serve complainant on 12/18/2018 when complainant works from home	Code of Ethics 2(a)(b)(c)(d); 10; 14 and JBCC Rule 3.12(b)	(1) Respondent certification is revoked if certified by May 7, 2021 for 5 yrs after the date of the Final Order;	April 19, 2022	No

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			and was at home. Resp claimed in her return of non-service she made several attempts to serve her, but it was a property the complainant lived 10 yrs ago and not the address on the citation; and resp did not file an answer to complaint		(2) if Respondent is not certified by May 7, 2021, Commission will refuse to renew Resp certification for 5 yrs after the date of the Final Order; and (3) assess an admin penalty of \$250/per each of the 7 rule violations, total of \$1,750 due w/in 6 mths after the date of the Final Order.		
Cooks-Pleasant	Latonya	PSC-0165	Respondent did not include correct address on affidavit of service or correct description of the complainant	Tex Gov't Code §153.004(a) and §156.001(2); Code of Ethics (COE) 2(a)(b)(d)	Reprimand; complete 7-hr precertification civil process service education due within 6 months of the date of the Final Order	May 14, 2021	Yes
Espinoza	Isaac	PSC-0182	Complainant states the defendant in a case involving	Code of Ethics 2(a)(b)(c)(d); 9; 10; and 14	Commission admin penalty of \$250/per each (7) rule violation,	April 19, 2022	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			Respondent sub-served defendant's 9-yr old son, a minor, w/docs intended for defendant; resp admitted to complainant he sub-served docs to the minor w/out a court order but state in ROS filed w/court that he served the defendant at her residence.		total \$1,750 to be paid one yr after date of Final Order; complete 7-hr precertification civil process service education course approved by Commission w/in one year after date of Final Order, which is separate and in addition to continuing education req for renewal certification.		
Kessler	Janie	PSC-0190	Resp referenced a copy of her business card submitted by complainant, misleading manner, part of the TX Penal code 38.16(a) and omitted TX penal code 38.16(b)	Code of Ethics 6; 14(e)	Reprimand	April 19, 2022	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

Autrey	Lashundra	PSC-0207	Resp did not file an answer to complaint; or respond to Commission Investigator req for an interview	JBCC Rule 3.12(b)	Reprimand	April 19, 2022	Yes
Gholston	Adrienne	PSC-0223	Resp admitted complainant was never personally served; did not verify accuracy info on the Return of Service she signed.	Code of Ethics 2	Reprimand; admin penalty of \$250 due within 6 mths after date of Final Order	May 11, 2022	Yes
Sanchez	Leopold	PSC-0224	Resp misrepresented himself as a friend of the complainant to enter complainant's home to serve process	Code of Ethics (COE) 14(e)	Reprimand	August 5, 2022	Yes
Alexander	Dion	PSC-0233	Resp failed to respond Investigator interview req	Code of Ethics 10	Reprimand; admin penalty of \$100 due within 6 mths after date of Final Order	May 11, 2022	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

Branch	Rayquel	PSC-0240	Resp failed to submit an answer to complaint; respond to Investigator's email request(s) for interviews and Investigator's phone call.	Code of Ethics (COE) 10	Reprimand; admin penalty of \$100 due within 6 mths after date of Final Order	August 5, 2022	Yes
Lesher	Scott	PSC-0242	Resp admitted complainant was never personally served; Resp stated he accidentally tapped 'personally served' and submitted affidavit; resp did not know description of complainant	Code of Ethics 2 and 10	Reprimand; admin penalty of \$350 due within 6 mths after date of Final Order	May 11, 2022	Yes
Harris	Ronald	PSC-0249	Resp emailed complainant confirming documents served, requesting and accepting	Code of Ethics (COE) 9; COE 10 and COE 14e	Two prong sanction: (1) Respondent's certification is expired when considered by the Commission for	August 5, 2022	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			<p>payment from complainant; resp failed to respond to complainant's texts and email requesting copies of three returns as proof of service; resp failed to file an answer to complaint and respond to Investigator email request for an interview and phone call.</p>		<p>issuance of Final Order, future apps for certification as a PS filed by Resp are denied for a 2-yr period after the date of the Final Order, (2) if Respondent files an app for certification that is active when the matter is considered by the Commission for issuance of Final Order, certification is revoked and prohibited from serving process for a two-year period after the date of Final Order</p>		
La Fleur	Denise	PSC-0250	<p>Respondent failed to file an answer to the complaint, and respond to</p>	Code of Ethics 10	<p>Reprimand; admin penalty of \$100 due within 6 mths after date of Final Order</p>	August 5, 2022	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			Investigator email request for an interview and phone call				
Schuster	Rebecca	PSC-0251	Respondent signed/ filed a false return of service (ROS) with the court, after noticing the age discrepancy between the person served, date of birth of the defendant and her work order when she returned to her car after the serve; respondent declared under penalty of perjury the ROS the correct person was served; and respondent stated after reading notes on a citation issued by EZ Messenger	Code of Ethics (COE) 2(a)(b)(d)	Reprimand; complete 7-hr precertification civil process service education course approved by the Commission due within 6 months of the date of the Final Order	August 5, 2022	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			realized the discrepancy between the defendant's age and the person age that was served and respondent signed a statement drafted by EZ Messenger admitting she did not serve the correct person				
Branch	Rayquel	PSC-0262	Respondent signed a ROS that she personally served the complainant when she did not; respondent failed to submit an answer to the complaint and respond to Investigator's email request for an interview and phone calls	Code of Ethics (COE) 2(a)(b)(d), COE 10	Reprimand; deny application for certification if filed by Respondent in the future; admin penalty of \$100 for each violation, total of \$400 due within 6 mths after the date of the Final Order	August 5, 2022	Yes
La Fleur	Denise	PSC-0266	Respondent failed to submit	Code of Ethics 10	Reprimand; assess an admin	August 5, 2022	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			and answer to complaint and respond to Investigator’s emailed request for an interview and phone call		penalty of \$100 due within in 6 mths after the date of Final Order		
Ramadan	Mousa	PSC-0275	Respondent submitted a False Return of Service (ROS), filed with Harris Cty, TX stating he personally seved the complainant when he did not; respondnt submitted his answer with the Commission admitting he served the complainant’s son and did not personally serve the complainant	Code of Ethics (COE) 2(a)(b)	Complete 7-hr precertification civil process service education course approved by the Commission due within 6 months of the date of the Final Order; assess an admin penalty of \$1000 due within in 6 mths after the date of Final Order	May 15, 2023	Yes
Morgan	Shawn	PSC-0283	Respondent failed to submit and answer to complaint and respond to	Code of Ethics 10	Reprimand; assess an admin penalty of \$100 due within in 6 mths after the	August 5, 2022	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			Investigator's emailed request for an interview and phone call		date of Final Order		
Durrett	Morgan	PSC-0285	Respondent mistreated the defendant	Code of Ethics (COE) 1; 14 (a)	Reprimand; assess an admin penalty of \$1000 due within in 6 mths after the date of Final Order	February 3, 2023	Yes
Allen	Greg	PSC-0291	Respondent made statements such as, 'sure clown'; 'pay what you owe thief' to the compliant	Code of Ethics (COE) 1; 14 (a)	Reprimand; Complete 7-hr precertification civil process service education course approved by the Commission due within 6 months of the date of the Final Order; assess an admin penalty of \$1000 due within in 6 mths after the date of Final Order	February 8, 2023	Yes
Robinson	Terrance	PSC-0327	Respondent forcibly pushing on complainant's	Code of Ethics 1	Reprimand; assess an admin penalty of \$500	May 15, 2023	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			front door, while attempting service, as the complainant attempted to close the door		due within in 12 mths after the date of Final Order		
Becker	Twana	PSC-0332	Respondent provided a crumpled up, illegible Affidavit of Service that could not be filed with the court; respondent stated the complainant was an 'idiot'; respondent did not respond to complainant email request on status; and respondent failed to submit an answer to the complaint, failed to respond to phone calls from Investigator	Code of Ethics (COE) 1, 2(a), 9, 10	Reprimand; assess an admin penalty of \$1000 due within in 12 mths after the date of Final Order	August 4, 2023	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

Espinoza, Jr.	Melvin	PSC-0333	Respondent failed to respond to Commission Investigator interview request	Code of Ethics (COE) 9, 10	Reprimand	August 4, 2023	Yes
Morgan	Shawn	PSC-0344	The party to be served was the complainant; the Respondent stated on Return of Service he served, when in fact he served the complainant's husband; Respondent stated in an Amended Affidavit of Service he served the complainant when in fact it was the complainant husband; complainant husband attested in an sworn affidavit he filed with the court he was served and	Code of Ethics (COE) 2(d), 10, 14(h); Texas Rules of Civil Procedure (TRCP) 118	Suspension for 60 days; Complete 7-hr precertification civil process service education course approved by the Commission due within 6 months of the date of the Final Order; assess an admin penalty of \$700 due within in 6 mths after the date of Final Order	May 15, 2023	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			not the complainant; respondent failed to respond to Commission Investigator request for an interview.				
Philly	John	PSC-0350	The Respondent incorrectly entered the complainant's address as a confirmed residence for complainant's son; the defendant resides in Dallas-Ft Worth complex not the complainant; respondent filed an inaccurate Declaration in Support of Request of Alternative Service; respondent admitted to	Code of Ethics 2(d)	The Commission assess admin penalty of \$500 to be paid after the date of Final Order; complete 2 hrs CE in Ethics no later than one year after Settlement is signed	August 4, 2023	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			Investigator the address should have been listed as a non-serve because he had obtained info that the Defendant reside in Dallas, TX prior to filing the Declaration.				
Compean	Lorena	PSC-0358	The respondent state she personally served and provided a notarized affidavit from her supervisor she served the complainant at work	Code of Ethics 2(a)(b)(d)	Complete 7-hr precertification civil process service education course approved by the Commission due within 12 months after the date of the Final Order; assess admin penalty of \$1500 due within the date of Final Order	August 4, 2023	Yes
Hanna	Gordon	PSC-0360	The Respondent submitted an Affidavit in Support of Motion for Alternative	Code of Ethics 2(d)	The Commission assess admin penalty of \$500 due within one year after the date of Final Order;	August 4, 2023	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			Service containing inaccurate and false info; respondent admitted the info in the Affidavit was false because he did not come to the complainant's door on the following dates stated in the Affidavit		complete 2 hrs CE in Ethics no later than one year after Settlement is signed		
Khan	Ajaz	PSC-0372	Respondent filed an incorrect Affidavit of Service, respondent admitted he did not see the complainant and left the documents without an order for alternative service; respondent failed to notify the Commission of	Code of Ethics (COE) 2(a)(b)(d), No13(a)	Revocation	August 4, 2023	No

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			his plea of no contest to misdemeanor charge; and respondent has a recent disciplinary history				
Buford	John	PSC-0376	Respondent submitted a false Officer Return filed with the court stating he personally served the citation to the complainant, when he served the complainant husband; respondent admitted he did not personally serve the complainant	Code of Ethics (COE) 2(a)(b)(c)(d); 14 (c)	Complete 7-hr precertification civil process service education course approved by the Commission due within 12 months after the date of the Final Order; assess admin penalty of \$2500 due within 12 mths after the date of Final Order	August 4, 2023	Yes
Nasr	Michael	PSC-0377	Respondent served the petition to the defendant son; respondent submitted an Affidavit of	Code of Ethics (COE) 2(a)(b)(c)(d), 14(c)	Refuse to renew; assess an admin penalty of \$2500 due within the 6 mths after the date of Final Order	August 4, 2023	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.

			Service filed with the court, which falsely stated that he personally served the defendant				
Graves-Lewis	Marquisha	PSC-0382	Respondent submitted a written answer 109 days past the due date	Code of Ethics (COE) 9, 10 and Commission Rule 3.12(b)	Reprimand; assess admin penalty of \$750 due within 12 mths after the date of Final Order	August 4, 2023	Yes
Manley	Erica	PSC-0388	Respondent submitted a written answer 542 days past the due date	Code of Ethics (COE) 9, 10; Commission Rule 3.2(b)	Reprimand; assess admin penalty of \$750 due within 12 mths after the date of Final Order	August 4, 2023	Yes
Aldape	Guadalupe	PSC-0396	Respondent failed to provide complainant with contact info for the Commission after the	Code of Ethics (COE) 10	Reprimand	August 4, 2023	Yes
Martin	Bryan	PSC-0475	Failed to update Commission with current address	Code of Ethics 8	Reprimand	May 15, 2023	Yes

For more information on the complaints within this log, you must submit a request for records to the JBCC. For the procedures on making such requests, please refer to the [Request for Records](#) page of our website.