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GUARDIAN PROGRAMS - DISCIPLINARY ACTION LOG
(Effective 08/08/2023)

Program Name:	Complaint No.	Violation:	Rule Violation:	Disciplinary Action:	Date of Final Order:	First Disc Action (Yes/No):
Trilogy Guardian Services	GP-0314	Respondent failed to comply w/Lubbock Cty court ltr to file Annual Report to close out guardianship case due to death of ward; failed to visit ward mthly, relying on uncertified employees; Kyla Baker response on behalf of respondent Trilogy employees visited ward 2019 (July-Aug 2019), (Sept – Dec 2019)	Code of Ethics (COE) 8; Min Standard(s) 2(f); 13(f)(1)(2); 20(d)	Do not renew program reg period of 10 yrs; admin penalty \$10,950 for 35 rule violations due within one yr after date of Final Order	May 6, 2022	Yes
Trilogy Guardian Services	GP-0315	Aug 2019, Adult Protective Srvcs (APS) determined ward’s living quarters were infested, it was not until Jan 2020 Respondent addressed issue placing ward in	Min Standard(s) 13(a)(1)	Do not renew program reg period of 10 yrs; admin penalty \$10,950 for 35 rule violations due within one yr	May 6, 2022	Yes

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		group home; Kyla Baker response on behalf of Respondent admitted she was aware of infested issue at Lubbock Adult Day Ctr and informed landlord of the problem		after date of Final Order		
Trilogy Guardian Services	GP-0316	APS concerns regarding financial mismanagement of ward's funds in overdrafts occurred from Nov 2019 – July 2020; bank statements submitted confirmed funds were mismanaged resulting in overdrafts	COE 5; Min Standards 13(a)(1); 22	Do not renew program reg period of 10 yrs; admin penalty \$10,950 for 35 rule violations due within one yr after date of Final Order	May 6, 2022	Yes
Trilogy Guardian Services	GP-0317	Respondent failed to comply w/Lubbock Cty Court letter stating the Annual Report of the Guardian and Well-being of the ward was due; Respondent failed to file 2018-2019, 2019-2020 annual reports by the court's	COE 8	Do not renew program reg period of 10 yrs; admin penalty \$10,950 for 35 rule violations due within one yr after date of Final Order	May 6, 2022	Yes

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		deadline; Kyla Baker on behalf of the Respondent per answer, submitted the annual report to her attorney to be filed.				
Trilogy Guardian Services	GP-0318	Respondent failed to comply w/Lubbock Cty email to file Annual Report for court to close out guardianship case due death of ward; Kyla Baker on behalf of the Respondent per answer, submitted the annual report to her attorney to be filed; Kyla Baker on behalf of respondent failed to visit ward mthly, relying on uncertified employee to visit ward	COE 4; 8; Min Standards2(f); 13(f); 17(i); 20(d)	Do not renew program reg period of 10 yrs; admin penalty \$10,950 for 35 rule violations due within one yr after date of Final Order	May 6, 2022	Yes
Trilogy Guardian Services	GP-0319	Respondent failed to file Annual Report of Well-being of Ward, and Final Annual Accounting reporting period Aug 2019 to Aug 2020 by	COE 8; Min Standards 2(f)	Do not renew program reg period of 10 yrs; admin penalty \$10,950 for 35 rule violations due	May 6, 2022	Yes

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		Lubbock Cty Court deadline; failed to comply w/Lubbock Cty Court letter stating the Annual Rep of the Well-being of the ward past due requesting docs to be filed immediately		within one yr after date of Final Order		
Trilogy Guardian Services	GP-0320	Respondent failed to visit ward mthly; Respondent relied on former employee/caregiver(s) (not certified) to visit ward; caregivers visited ward Mon-Sat most of 2019	Min Standards 13(f)	Do not renew program reg period of 10 yrs; admin penalty \$10,950 for 35 rule violations due within one yr after date of Final Order	May 6, 2022	Yes
Trilogy Guardian Services	GP-0321		COE 5; 8; Min Standards 2(f); 13(a)(1), 13(f); 22	Do not renew program reg period of 10 yrs; admin penalty \$10,950 for 35 rule violations due within one yr after date of Final Order	May 6, 2022	Yes

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Trilogy Guardian Services	GP-0329		JBCC Rule 7.8(c); COE 2(c); 10; Min Standards 13(f)(1-6); 21(b)(c); 22	Do not renew program reg period of 10 yrs; admin penalty \$10,950 for 35 rule violations due within one yr after date of Final Order	May 6, 2022	Yes
Trilogy Guardian Services	GP-0331		COE 8; Min Standards 2(f); 20(d); 22	Do not renew program reg period of 10 yrs; admin penalty \$10,950 for 35 rule violations due within one yr after date of Final Order	May 6, 2022	Yes