HOW TO APPLY FOR CONTINUING EDUCATION(CE) APPROVAL WITH THE JBCC



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#### THINGS YOU CAN DO IN THE ONLINE SYSTEM

#### **CE COURSE PROVIDERS:**

- Submit your Application
- Check the status of your application.
- Track the progress of your application.
- Upload documentation to your application.
- Withdraw your application (prior to submission).
- Reset your forgotten password.

#### CE COURSE ATTENDEES (i.e., licensees)

- Submit your Application
- Update your contact information.
- Check the status of your application.
- Track the progress of your application.
- Upload documentation to your application.
- Withdraw your application (prior to submission).
- Reset your forgotten password.



# RULES AND PROCEDURES FOR CE COURSE APPROVAL



#### JBCC RULES FOR CE OVERVIEW

- Per section 4.0 of the Judicial Branch Certification Commission (JBCC) Rules:
  - A regulated person must obtain the minimum number of hours of continuing education (CE) for their certification, license, or registration.
  - The regulated person must obtain the required hours with the prescribed time period (i.e., during their 2-year certification, license, or registration cycle).
- Courses must be relevant to the profession for which it is being offered (i.e., court reporter certification, guardian certification, licensed court interpreters, and process server certification).
- CE courses must be approved by the JBCC.
  - Courses not approved by the JBCC cannot be used for renewal purposes.
  - CE providers may apply for approval of their courses.
  - Regulated persons may apply for approval of courses they've attended or will attend.
    - Course approval applications must be submitted no less than 30 days prior to your expiration date.
- Course providers whose courses we have approved, must issue a certificate of attendance (COA) to their attendees to prove the person's attendance or completion of all CE activity (of the course taken by the regulated person).
  - The regulated person must maintain of a copy of their COA for a period of 3 years from completion of the course.
- A list of approved courses will be listed on our website via our online licensing system.

# CE INFORMATION FROM THE JBCC WEBSITE



#### CE INFORMATION ON THE JBCC WEBSITE

#### On the website for each profession we regulate, you can do the following:

- Locate the CE requirements for the profession on the Continuing Education page of each program's website.
- Locate information on applying for CE approval.
- Locate a link to the FAQ's page of each program's website.
- Locate the CE Hour Calculations chart which shows how to convert CEUs to CE Hours, as we do not use a CEU system.
- Access this slideshow for how to apply for CE approval on the homepage of each program's website.
- Access the pdf Guide to Using the Online System, which instructs you on how to do things such as:
  - Track your application's status, including seeing which items are still pending on your application's checklist.
  - Upload documents to your application.
  - Update your name and contact information.
  - Withdraw your application.
  - Obtain your forgotten login name and reset forgotten passwords.



## DOCUMENTATION REQUIREMENTS FOR CE APPROVAL



#### DOCUMENTATION REQUIRED FOR CE APPS

- There are only 2 documents required for CE approval purposes:
  - The course outline. Outlines should not be more than a few pages.
  - The speaker's bios. If you have multiple bios, they must be uploaded as one complete file.
  - These 2 documents must be uploaded to your application in PDF, Word, or Excel format.
  - These documents are required from whomever is seeking approval (i.e., the course provider, or the regulated person). Regulated persons cannot create their own outlines, it must be the outline issued to them by the course provider.
- Course outlines must include the following 4 pieces of information:
  - 1. Describe the course content (i.e., a brief, but detailed, description of each session of the program).
    - Listing the names of each session without the detailed descriptions, for example, is insufficient.
  - 2. Indicate the time allotted to each segment (i.e., the start and end time of each session of the program for in-person courses or listing the duration of each session in quarter hour increments). See examples below.
    - In-person course example: 8:00-8:15, 9:45-11:30, etc.
    - Online course example: .25 hrs., .50 hrs., .75 hrs., 1.0 hrs., 2.5 hrs., etc.



#### DOCUMENTATION REQUIRED FOR CE APPS

#### Course outline requirements continued...

- 3. The date and location of the course. For example:
  - The city and state for in-person courses, or
  - The website address for online courses.
- 4. Any special category sessions must be clearly identified. Special categories include the following:
  - For Court Reporter Certification: Ethics and Texas Rules.
  - For Guardian Certification: Ethics and Legislative Update.
  - For Licensed Court Interpreters: Ethics.
  - For Process Server Certification: Ethics.
- Course materials, samples of certificates, slideshows, etc. are not required. Please feel free to keep such items for your internal records.



# HOW TO ENTER INFORMATION INTO THE ONLINE SYSTEM



#### ENTERING INFORMATION IN SYSTEM

- For the Course Location field of the application:
  - In-person courses: enter just the city/cities. Skip the City, State and Zip fields. For non-Texas courses, you must select the state.

Course Contact Information							
Country *	United States	٧					
Contact Person *	JANE DOE						
Course Location *	Brooklyn						
City			State/Province	NEW YORK 🔻			
County	Out of State	٧	Primary Phone # - Ext *	-555-5555			
Fax			Primary E-mail *				
Web Address							

- For the Course Location field of the application:
  - Online courses: enter the website address where the course is offered. Skip the City, State, and Zip field.

Course Contact Information						
Country *	United States					
Contact Person *	JOHN DOE					
Course Location *	www.myfakececompany.com	1				
City		State/Province	TEXAS	٧		
County	Choose One 🔻	Primary Phone # - Ext *	512-555-5555			
Fax		Primary E-mail *				
Web Address			ii			

#### ENTERING INFORMATION IN SYSTEM

- The Course Title must be entered exactly as it appears on your certificate(s) of attendance.
  - Deviation from this can make it difficult for licensees to locate it when they must select it for renewal of their certifications, licenses, or registrations.
- The course's Provider Name must be entered exactly as it is, whenever you apply for CE approval.
  - Deviation from this can make it difficult for licensees to locate all approved courses listed for your organization in our online system. If the organization's name is "Snow White's Education Association", enter that name each time. Do not enter SWEA sometimes, and the full name other times.
- For the Course Type, options are:
  - Seminar (For example, in-person courses).
  - Online. (For example, on-demand courses).
  - Other. (For example, live webinars).

- Enter the name, phone number, and email address of the contact person, not that of the person completing the form.
- Skip the Comments field unless providing information necessary to approve your course that is not already contained on your application or course documentation.
- For Credit Hours, the Non-Ethics and Ethics fields should equal to total number of hours being requested once calculated. For example, you are applying for 10 hours of CE, and 2.5 of those are in ethics, you must enter it this way.

Credit Hours				
Credit Type	Credit Hours			
Non-Ethics *	7.5			
Ethics *	2.5			



# HOW TO APPLY FOR CE COURSE APPROVAL



#### CREATE YOUR ONLINE PROFILE

- CE course providers must create an online profile <u>only</u> when applying with us for the first time.
- Go to the JBCC website and click the link for the appropriate program (i.e., court reporters, guardian certification, licensed court interpreters, and process servers).



Scroll down and click the big, red button to access the online system

ACCESS THE JBCC CERTIFICATION, REGISTRATION & LICENSING SYSTEM

#### **Online System Resources**

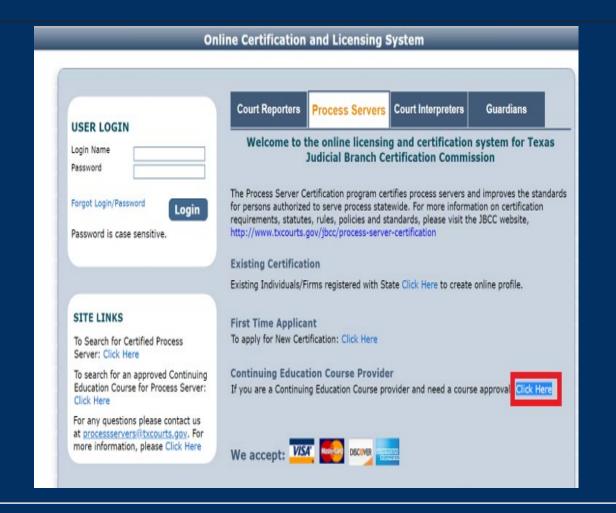
- Guide to Using the Online System (pdf)
- Watch How to Apply for Renewal- Slideshow (pdf)
- Watch How to Apply for CE Approval Online-Slideshow (pdf)



#### CREATE YOUR ONLINE PROFILE

Go to the Continuing Education Court Provider section of this page.

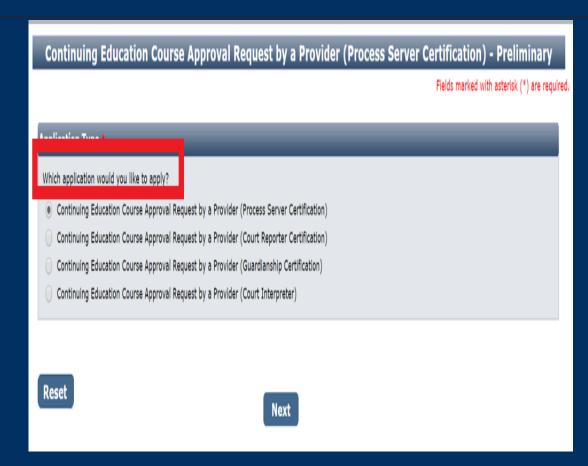
Click the **Click Here** link to start the process of creating your profile and completing the CE Approval Form.





### SELECTING APPROPRIATE PROGRAM(S)

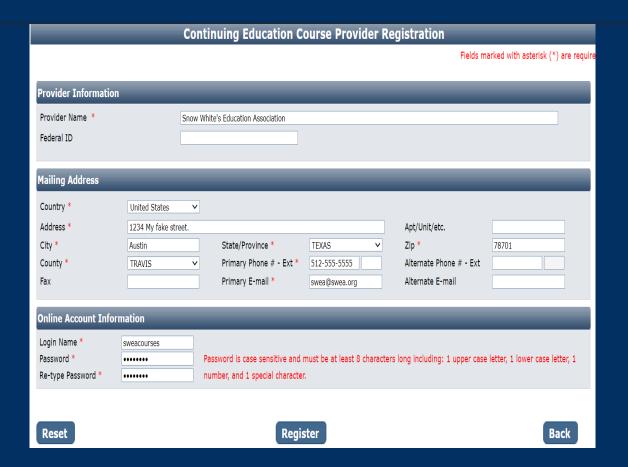
- On this page, you must select the department for the certification, registration, or license base you wish to offer CE to.
  - Court Reporters,
  - Certified Guardians,
  - Court Interpreters, or
  - Process Servers
- Only select all 4 departments if you intend to offer CE to licensees in all departments.





#### CREATE YOUR ONLINE PROFILE

- Fields with a red asterisk (\*) are required.
- Enter the provider's information:
  - Provider's Name
  - Skip Federal ID
  - Provider's contact information
- Create your Login Name. This cannot be changed later.
- Create your password:
  - Passwords are case sensitive
  - It must be at least 8 characters long
  - It must contain 1 uppercase letter, and 1 lowercase letter
  - It must contain 1 number
  - It must contain 1 special character such as: #,@,&, etc.
- Click Register to start the CE approval application. Follow instructions accordingly.

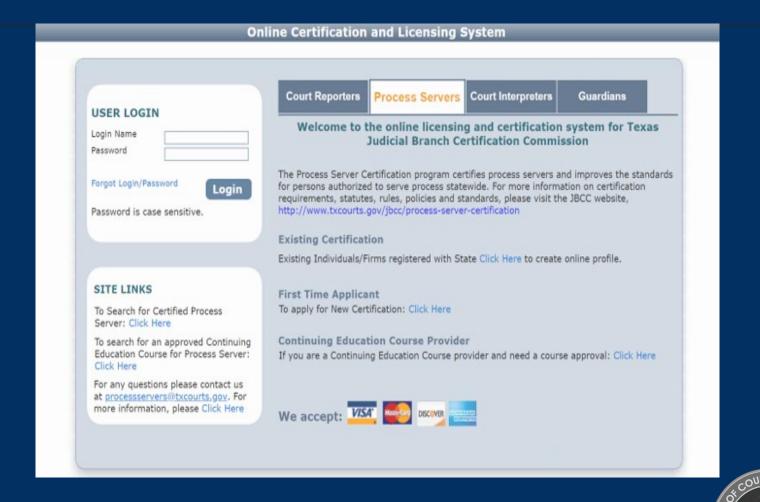




#### HOW TO GET TO THE CE APPROVAL APPLICATION

If you already have a profile, you must do the following:

- 1. Login to your profile
- 2. Click the CE Approval Request button on the What Do You Want to Do menu. After that, you will be taken the application, and follow the instructions from there.
- 3. Click on the tab for the appropriate program. See sample to the right.



#### HOW TO GET TO THE CE APPROVAL APPLICATION

(CONTINUED)

To start the application process, you must click on CE Approval Request on the What Do You Want to Do menu of your profile's home page.





#### COMPLETING THE CE APPROVAL APPLICATION

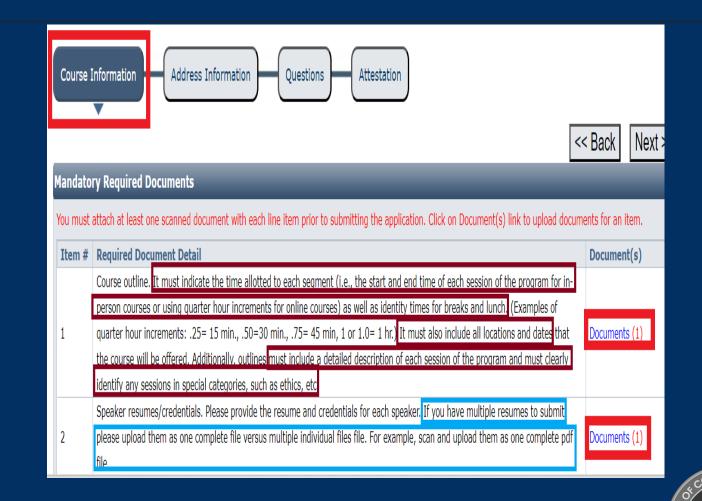
#### On the Course Information tab, you must do the following:

 Upload your course outline, and your speaker's bios.

The outline should only be a few pages (at most) and include all required information. It must be uploaded as one file.

For the speaker bios, if you have multiple pages, they must be uploaded as one complete file, instead of as multiple files.

- Enter the course detail information
- Enter the course contact information and the course location
- Enter the number of hours you are seeking approval for.



#### COMPLETING THE CE APPROVAL APPLICATION (CONTINUED)

In this section, enter the course information below in the *Course and Detail Information* section:

Course Title: enter this <u>exactly</u> as it appears on the certificate(s) of attendance.

Deviation from this makes it difficult for licensees to locate it when it's time for them to renew.

Provider Name: enter the name <u>exactly</u> as it appears on your certificate of attendance (for licensees), or as you entered it when creating your CE provider profile (for course providers)...

Deviation from this makes it difficult for licensees to locate it when it's time for them to renew.

Offered Date(s): enter the start and end dates of the course.

Skip the Comments field, unless you're providing information necessary to approve your course that is not already contained on your application or course documentation.

- For online courses offered on-demand, the dates offered are limited to a maximum of a 1-year window. If you wish to offer the course again, you must reapply. You will be assigned a new program number.
- For courses offered on specific dates, CE approval would only be for the dates offered, not to exceed 1-year. If you wish to offer the course again, you must reapply. You will be assigned a new program number.





#### COMPLETING THE CE APPROVAL APPLICATION (CONTINUED)

In this section, enter the course contact Information and the course location.

Country: skip if the course is in the U.S.

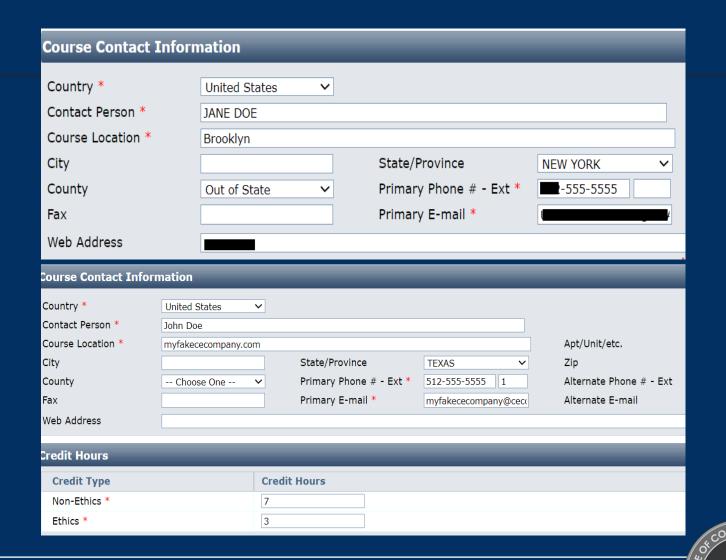
Contact Person: enter the name attendees should contact for information about the course, their certificates, etc.

Course Location: in this field enter the website address for online courses or enter the city/cities for in-person courses. See examples to the right.

#### Skip these fields:

- Apt/Unit/etc.
- City and Zip

Requested Credit Hours: enter the number of nonethics hours sought, or other special categories that may be shown on the page.

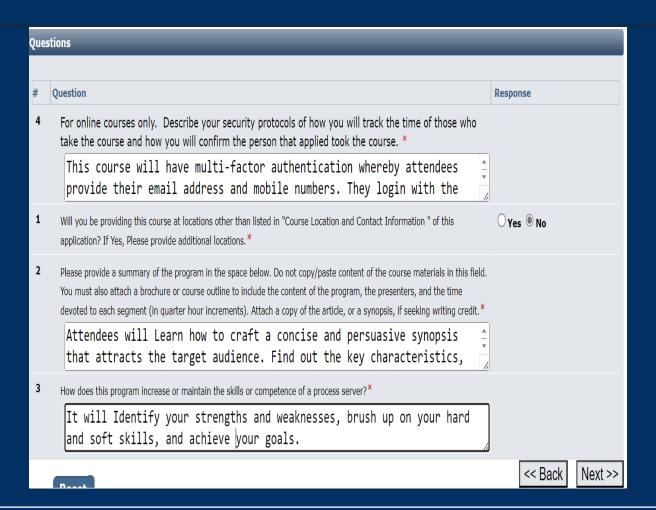


#### COMPLETING THE CE APPROVAL APPLICATION (CONTINUED)

#### Questions tab:

 You must answer all questions on this page

Click Next once completed.



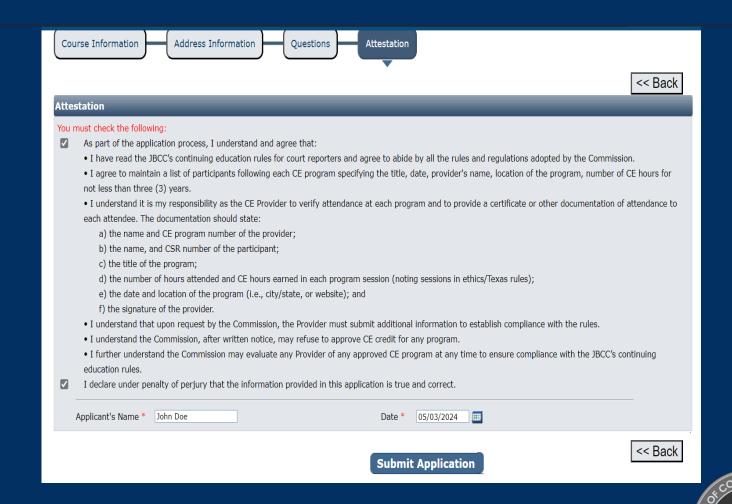


#### COMPLETING THE CE APPROVAL APPLICATION

(CONTINUED)

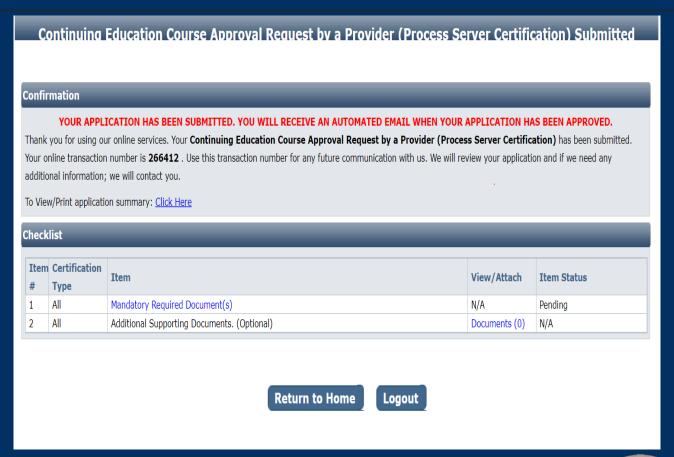
#### The Attestation page.

- You must carefully read all bullets of the attestation page.
- You must check all boxes on the page.
  - The system will not allow you to submit your application is all boxes are not checked.
- You must electronically sign your name, then press the Tab button on your keyboard to go to the Date field.
- Enter the date, then press the Tab button on your keyboard to go to the Submit Application button.
- Press Enter to submit your application.



## CONTINUING EDUCATION COURSE APPROVAL SUBMITTED PAGE.

- Once you've submitted your application, you will be taken to the Checklist page shown on the right.
- We recommend that you print the application summary for your records.
- You may click Logout at this time.





## ONLINE SYSTEM OVERVIEW



#### YOUR PROFILE HOME PAGE. SEE YOUR AVAILABLE OPTIONS

#### • On this page you can do the following:

- Confirm your Contact Information
- View your pending applications to
  - See your application's status
  - See which items on your application's checklist are complete and which are still pending.
- Submit a CE Approval Request application.
- Change your Password.
- Logout of your profile

#### Contact Information

Name: MY FAKE CE PROVIDER

1234 ANYWAY ST., DALLAS, TX 75243

Phone #: 214-555-5555

Email:

#### WHAT DO YOU WANT TO DO?

View Pending Online Application(s)

CE Approval Request

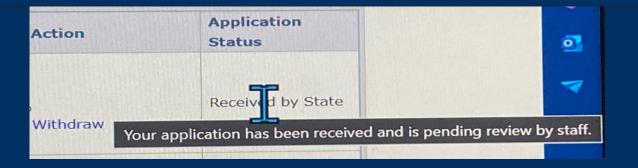
Change Password



#### VIEW PENDING ONLINE APPLICATIONS PAGE

- On this page you can do the following:
  - See the status of your registration form.
    - Hover your mouse's cursor over the status to see descriptive text regarding the status (i.e., what the status means, and any additional information). See sample to the right.
  - See your form's transaction number.
    - When corresponding with our office, please provide this number.
  - See the current step of your application.
  - Review and print your application summary.
  - Upload documents to your form by clicking the **View Details** link.
  - Withdraw your application
  - if you started it but did not submit it yet, you will see the Continue Application option under the Action column.

**NOTE:** Once the form is submitted, only staff may withdraw it.

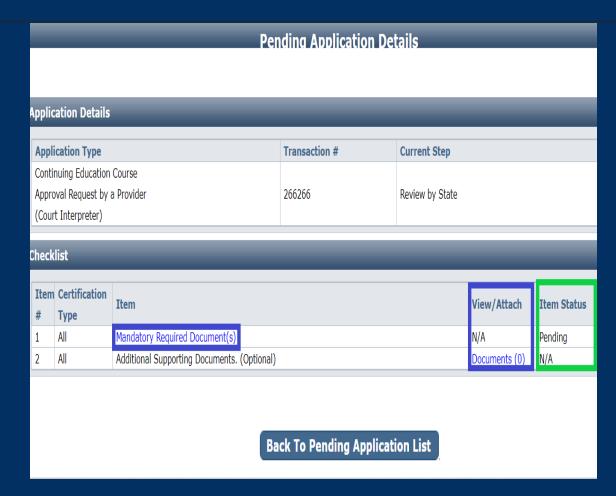


Danding / Turanul	-t- O-li		-(-)			_	]	Return To Home
Pending / Incompl	ete Onn	пе Аррисацо	n(S)					
Application Type	Mode	Transaction #	Date	Current Step	Application Summary	View Details	Action	Application Status
Continuing								
Education Course						View		
Approval Request	Online	266266	01/13/2023	Review by State	Application Summary	Details		Received by State
by a Provider						Details	Withdraw	
(Court Interpreter)								
Continuing								
Education Course							Continue Application	
Approval Request	Online	266412					Continue Application	Incomplete
by a Provider	Offilite	200412					Withdraw	Incomplete
(Process Server							Withdraw	
Certification)								



#### PENDING APPLICATION DETAILS PAGE

- On this page you can see the status of items that have been completed, or are still pending, such as:
  - See the status of your Mandatory Required Documents
    - Click on the link to see your documents
    - Click on the link to upload any corrected documents
  - Any additional documents you have submitted will be reflected on this page as well.
- Click Back to Pending Application List, then click Return to Home





#### PENDING APPLICATION DETAILS PAGE

- To withdraw an application you've not yet submitted, you must do the following:
  - In the Action column, click *Withdraw*.
    - You cannot withdraw it if you do not see Continue Application above it as well.

Continue Application Withdraw

You will see the message in the screen on the top right after clicking *Withdraw.* 

- If you do not see *Continue* Application above it, you will see the message in the screen on the bottom right.
- Click Back to Pending Application List, then click Return to Home

Are you sure you want to Withdraw Application? Click Ok to continue otherwise click cancel.

OK

Cancel

Your applications is under review by Texas Office of Court Administration. Please contact Licensed Court Interpreter at courtinterpreters@txcourts.gov to withdraw your application.

OK

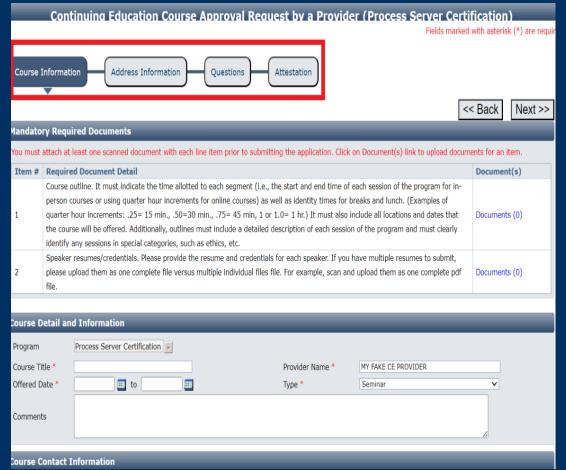


#### PENDING APPLICATION DETAILS PAGE

- To continue an application you started, but have yet to finish, you must do the following:
  - In the Action column, click *Continue Application*.

Continue Application
Withdraw

 Once you are taken back to the application, click on the tab where you left off, and proceed with your application from there.





JBCC LICENSING DEPARTMENT'S CONTACT INFORMATION • Court Reporter Certification Department:

Email:

courtreporting@txcourts.gov

Phone: 512-475-4368, Ext. x

Guardianship Certification Department:

Email:

guardians@txcourts.gov

Phone: 512-475-4368, Ext. x

• Licensed Court Interpreter Department:

Email:

Courtinterpreters@txcourts.gov

Phone: 512-475-4368, Ext. x

Process Server Certification Department:

Email:

processservers@txcourts.gov

Phone: 512-475-4368, Ext. 1