

PSRS API Access Request Information



When a vendor requires Application Programming Interface (API) access to integrate with the PSRS platform, the following process ensures a secure, consistent, and timely delivery of the necessary credentials.

NOTE: *This process assumes the vendor's technical resource has experience with API integration development and is able to utilize the provided documentation to research, develop, test, and support the necessary integration code.*

Overview of Steps:

1. Submit API request;
2. OCA review request and submission to Catalis
3. Catalis review and internal routing
4. Processing and Key Generation (2-4 weeks)
5. Encryption Key Delivered
6. Vendor Implementation and Testing

1. Submitting Request

- 1) Requesting County IT or third-party vendor fully completes and submits 'Public Safety Report System (PSRS) API Request Form' at: [Public Safety Report System \(PSRS\) API Request Form – Fill out form.](#)

2. OCA Review Request and Submission to Catalis

1. The Bail & Pretrial Team at the Office of Court Administration (OCA) will review the request to ensure all necessary information is included;
2. Once approved, the request will be submitted to Catalis Support by OCA;
3. OCA will notify the requesting organization once the request has been approved, submitted to Catalis for processing, and assigned a Catalis support ticket number for tracking purposes.

3. Catalis Review and Internal Routing

1. Catalis Support will review the request and reach out to the requesting party if they have further questions;
2. The request will then be routed to the appropriate internal Catalis engineering, infrastructure, and security teams for review and processing;

3. Catalis Support will provide the PSRS API Interface Specifications and API Technical Documentation necessary to support implementation by the requesting party. These resources are also available on the Texas OCA API webpage.

4. *Processing & Key Generation (*Typical turnaround time: 2–4 weeks from the date the request is accepted and routed internally.)

1. Catalis engineering and security teams complete the required security reviews and prepare the environment for API access;
2. An encryption key is generated to establish secure communication between the vendor and the PSRS API;
3. An encryption key will be generated to establish secure communication between the vendor and the PSRS API.
4. Upon completion, Catalis will deliver the encryption key directly to the designated vendor technical contact using the email address originally provided in the API access request and associated support ticket through a secure communication channel to protect sensitive credentials;
5. Catalis notifies OCA via Bail@txcourts.gov that the request has been completed and includes pertinent vendor/location information; JMS/CMS, unilateral/bilateral, locations receiving the API, etc.

5. Vendor Implementation and Testing

1. County IT or third-party vendor integrates the encryption key into their system per the PSRS API Interface Specifications and API Technical Documentation;
2. Catalis Support will remain available through the support ticket to assist with general questions and implementation-related support as needed.
3. For more information on API usage or questions about this process, please email support@automon.com

Support Contacts

Bail and Pretrial Team (OCA): Bail@txcourts.gov
Catalis Support: support@automon.com

Please ensure the assigned support ticket number is referenced when initiating correspondence with OCA or Catalis regarding the API integration request.

Frequently Asked Questions

Q: What is the URL where the API is hosted?

A: The link to access the API is test-bail.txcourts.gov

Q: Can I find a location using an ORI?

A: At this time, there is not a method available to locate a PSRS location by ORI through the API. It is recommended that vendors call the User API endpoint (</api/users/me>) to retrieve the list of locations associated with and accessible to their assigned ClientId.

Q: Do I need separate credentials for Production?

A: No. The credentials provided may be used for both the API integration and Production environment access, unless otherwise communicated by OCA or Catalis.

Q: What can I do if the arrests I send are returning an error?

A: Errors are often caused by an invalid case property value. These values are case sensitive and function as coded string values, so vendors should verify that the value submitted exactly matches the accepted value identified in the API documentation.

Q: Where can I get the latest PSRS Interface Specification and PSRS API Technical Documentation?

A: You can send an email to bail@txcourts.gov.