

## Office of Court Administration

# **Collection Improvement Program**

### **Independent Auditor's Report on Court Collections**

City of Grand Prairie

**April 21, 2014** 

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#### **EXECUTIVE SUMMARY**

#### **Audit Results**

The Collection Improvement Program (CIP) Audit Department of the Office of Court Administration (OCA) has performed the procedures enumerated below, which were agreed to by the CIP Technical Support Department of the OCA and the City of Grand Prairie (City). The procedures were performed to assist you in evaluating whether the collection program of the City has complied with Article 103.0033 of the Code of Criminal Procedure and Title 1, §175.3 of the Texas Administrative Code (TAC).

Our testing indicates the collection program for the City is compliant with the requirements of Article 103.0033 of the Code of Criminal Procedure and 1 TAC §175.3. In testing the required components, no findings were noted.

We were not engaged to, and did not, conduct an examination of the City, the objective of which would be the expression of an opinion on the City's financial records. Accordingly, we do not express such an opinion. Had we performed additional procedures, other matters may have come to our attention that would have been reported to you.

The City of Grand Prairie's management is responsible for operating the collection program in compliance with the requirements of Article 103.0033 of the Code of Criminal Procedure and 1 TAC §175.3.

The sufficiency of these procedures is solely the responsibility of the CIP Technical Support Department of the OCA, and we make no representation regarding the sufficiency of the procedures for the purpose for which this report has been requested or for any other purpose.

The compliance engagement was conducted in accordance with standards for an agreed-upon procedures attestation engagement as defined in the attestation standards established by the American Institute of Certified Public Accountants.

#### **Objective**

The objective of the engagement was to determine if the City complied with Article 103.0033 of the Code of Criminal Procedure and 1 TAC §175.3.

#### **Summary of Scope and Methodology**

This compliance engagement covers cases for which court costs, fees, and fines were assessed during the period of September 1, 2013 through October 31, 2013, but were not paid at the time of assessment. Cases were tested beyond the audit period to determine compliance with all components of the collection program. The procedures performed are enumerated in the Detailed Procedures and Findings section of this report.

#### **Reporting of Sampling Risk**

In performing the procedures, the auditor did not include a detailed inspection of every transaction. A random sample of cases was tested as required by 1 TAC §175.5(b). In consideration of the sampling error inherent in testing a sample of a population, a specific error rate cannot be reported; however, we can report the range within which we have calculated the error rate to fall.

#### DETAILED PROCEDURES AND FINDINGS

1. Obtain a population of all adjudicated cases in which the defendant does not pay in full within one (1) month of the date court costs, fees, and fines are assessed.

The City of Grand Prairie provided a list of cases that were adjudicated during the period of September 1, 2013 through October 31, 2013 where court costs, fees, and fines were assessed.

2. Select a randomly-generated, statistically-valid sample of cases to be tested.

The City of Grand Prairie provided two populations of cases. One population included 655 cases with a status of 'payment plan', and the other population was a list of 3,464 cases with a status of 'closed' and a conviction date from September 1, 2013 through October 31, 2013. A case is placed in 'closed' status when all terms of the sentence have been performed. Once a case is placed in 'closed' status, it is no longer possible to determine if the case involved a payment plan.

In order to determine how many of the 'closed' cases involved payment plans, we compared the conviction date with the final status date. All cases where the status changed to 'closed' occurred within 30 days of conviction were removed as the court costs, fees, and fines for these cases were paid within 30 days of assessment. Therefore, these cases did not involve a payment plan.

Next, we tested a sample of the remaining 596 closed cases to determine how many cases involved payment plans. All cases tested were payment plans. As a result of this test, the 596 cases were added to the original population of 655 payment plan cases resulting in 1,251 cases as the total population of cases involving payment plans to be sampled for testing.

A randomly-generated, statistically-valid sample was generated from the population of 1,251 cases to be tested for Procedures 8-14 below.

3. Obtain a completed survey, in a form prescribed by CIP Audit, from the county/municipality.

A completed survey was obtained and reviewed for information pertinent to the engagement. Responses were used to determine compliance with procedures 4-6 below.

- 4. Evaluate the survey to determine if the local collection program has designated at least one (1) employee whose job description contains an essential job function of collection activities. Answers received will be verified during field work.
  - The City has four (4) full-time staff members and one (1) part-time staff member dedicated to the collection program. Those staff members include front counter clerks that take pleas, process applications, interview defendants, and verify applicant information.
- 5. Evaluate the survey to determine if program staff members are monitoring defendants' compliance with the terms of their payment plans or extensions. Answers will be verified through testing of Defendant Communication components.
  - The City has implemented an electronic system for the monitoring of payment plan compliance. When a defendant misses a payment, a past due list is generated. From the list, notices are mailed out and automated telephone calls are made to defendants to remind them of the requirement to pay. This was confirmed to be the process while on-site during the engagement.
- 6. Evaluate the survey to determine if the program has a component designed to improve collections of balances more than 60 days past due. Answers will be verified through testing of Defendant Communication components.
  - The City issues Capias Pro Fine warrants for cases that are seriously delinquent. This was confirmed to be the process while on site during the engagement.
- 7. Verify with CIP Technical Support and/or CIP Audit Financial Analyst(s) that the program is compliant with reporting requirements described in 1 TAC §175.4.
  - Per the Regional Collection Specialist, the City of Grand Prairie is compliant with the program's reporting requirements.
- 8. Test samples generated in Procedure 2 (above) to determine if an application was obtained within one (1) month of the assessment date, and contains both contact and ability-to-pay information for the defendant.
  - Of the 42 cases that were tested, no errors were noted. Taking into consideration the inherent sampling error, we are 90% confident that the error rate is no higher than 6.77%.
  - The City is compliant with this component.

9. Test samples generated in Procedure 2 (above) to determine if contact information obtained within the application was verified within five (5) days of obtaining the data.

Of the 42 cases that were tested, no errors were noted. Taking into consideration the inherent sampling error, we are 90% confident that the error rate is no higher than 6.77%.

The City is compliant with this component.

10. Test samples generated in Procedure 2 (above) to determine if local program or court staff conducted an interview with the defendant within 14 days of receiving the application.

Of the 42 cases that were tested, no errors were noted. Taking into consideration the inherent sampling error, we are 90% confident that the error rate is no higher than 6.77%.

The City is compliant with this component.

11. Test samples generated in Procedure 2 (above) to determine if the payment plans meet the Documentation, Payment Guidelines, and Time Requirements standards defined in TAC §175.3(c)(4).

Of the 42 cases that were tested, no errors were noted. Taking into consideration the inherent sampling error, we are 90% confident that the error rate is no higher than 6.77%.

The City is compliant with this component.

12. Test samples generated in Procedure 2 (above) to determine if telephone contact with the defendant within one (1) month of a missed payment was documented.

Of the 42 cases that were tested, no errors were noted. Taking into consideration the inherent sampling error, we are 90% confident that the error rate is no higher than 6.65%.

The City is compliant with this component.

13. Test samples generated in Procedure 2 (above) to determine if a written delinquency notice was sent to the defendant within one (1) month of a missed payment.

Of the 42 cases that were tested, no errors were noted. Taking into consideration the inherent sampling error, we are 90% confident that the error rate is no higher than 6.69%.

The City is compliant with this component.

14. Test samples generated in Procedure 2 (above) to determine if another attempt of contact, either by phone or by mail, was made within one (1) month of the telephone contact or written delinquency notice, whichever is later, on any defendant in which a capias pro fine was sought.

Of the 42 cases that were tested, no errors were noted. Taking into consideration the inherent sampling error, we are 90% confident that the error rate is no higher than 6.60%.

The City is compliant with this component.

15. Make a determination, based on results of the testing in Procedures 5-14 (above), as to whether the jurisdiction is compliant with Article 103.0033 of the Code of Criminal Procedure and 1 TAC §175.3 based on the criteria defined in 1 TAC §175.5(c).

The City of Grand Prairie is compliant with Article 103.0033 of the Code of Criminal Procedure and 1 TAC §175.3. The City is compliant with all four (4) of the Operational Components, and maintained a compliance rate greater than 80% for all of the seven (7) Defendant Communication Components.

### **APPENDICES**

#### **OBJECTIVE, SCOPE, AND METHODOLOGY**

#### **Objective**

The CIP Audit Department of the Office of Court Administration applied procedures, which the CIP Technical Support Department (client) and the City of Grand Prairie (responsible party) have agreed-upon, to determine if the City's collection program is compliant with Article 103.0033 of the Code of Criminal Procedure and 1 TAC §175.3.

#### **Scope**

This compliance engagement covers cases for which court costs, fees, and fines were assessed during the period of September 1, 2013 through October 31, 2013, but were not paid at the time of assessment. Cases were tested beyond the audit period to determine compliance with all components of the collection program. All cases that included court costs, fees, and fines that totaled \$20.00 or less were removed from testing.

#### Methodology

Performed the procedures outlined in the Detailed Procedures and Findings section of this report to test records to enable us to issue a report of findings as to whether the City has complied, in all material respects, with the compliance criteria described in Article 103.0033 of the Code of Criminal Procedure and 1 TAC §175.3.

In performing the procedures, the 'tests' the auditor performed included tracing source documentation provided by the City to ensure the collection process met the terms of the criteria listed. Source documents include, but are not limited to, court dockets, applications for a payment plan, communication records, capias pro fine records, and payment records.

#### Criteria Used

Code of Criminal Procedure, Article 103.0033 Texas Administrative Code, Title 1, §175.3

#### **Team Members**

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#### APPENDIX B

#### REPORT DISTRIBUTION

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